

iPhone/iPad Essential Training

*Resources, Siri, Security, Privacy,
Battery life & Troubleshooting*

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Resources

- ◆ Tips (the app)
- ◆ Manuals
 - ◆ Books
 - ◆ Bookstore
 - ◆ Free Apple User Guides

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Resources

- ◆ Web Sites
 - ◆ https://support.apple.com/en_US/manuals - a second source of Apple manuals
 - ◆ https://support.apple.com/en_US/downloads/ios - gives features of iOS update
 - ◆ 9to5mac.com
 - ◆ macworld.com
 - ◆ macrumors.com

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Siri

- ◆ Settings
 - ◆ Settings → Siri & Search; to set up when, how and with what voice Siri runs
 - ◆ Input “my information” so Siri knows something about you.
- ◆ Invoking Siri
 - ◆ Say “Hey Siri”, if set up in settings
 - ◆ Hold down on Home button
 - ◆ On an iPhone without Home button, hold down on side button

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Siri

- * Make Calls or FaceTime
- * Run Apps
- * Messages
- * Email
- * Sports
- * Show Photos
- * Maps-Directions
- * Reminders
- * Movie information
- * Make Reservations
- * Stocks
- * Clock
- * Especially the timer
- * Contacts
- * Notes
- * Q&A
- * Fun

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Settings

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Settings

- ◆ Storage optimization
 - ◆ Settings>General>iPhone Storage
 - ◆ Offload Unused Apps (retains data)
 - ◆ Review Large Attachments
 - ◆ App by App storage

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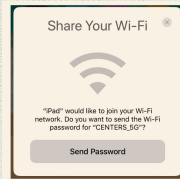
Settings

- ◆ Share your home Wi-Fi
 - ◆ When another device tries to connect to your Wi-Fi network, you receive a prompt that lets you send the password by tapping "Send Password"
 - ◆ Must have other person's Apple ID email address in your Contact list
 - ◆ Other person must have other your Apple ID email address in their Contact list

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Settings

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Security

- ◆ Passcode Lock

- ◆ Settings → Touch ID (or Face ID) & Passcode

- ◆ Passcode settings

- ◆ Auto-Lock

- ◆ Settings → Display & Brightness → Auto-Lock

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Find My

- ◆ People

- ◆ Sharing location

- ◆ Devices

- ◆ Items

- ◆ Me

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Privacy

- ◆ Location Services

- ◆ Settings → Privacy → Location Services

- ◆ Access to Hardware and Software

- ◆ Settings → Privacy

- ◆ Contacts, Calendar and many others

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Optimize Battery Life

- ◆ Big usage of battery
 - ◆ Constant refresh of the screen (games)
 - ◆ GPS
 - ◆ WiFi (in and out during marginal strength)
 - ◆ 5G

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Optimize Battery Life

- ◆ Screen Brightness
 - ◆ Control Center
 - ◆ or Settings → Display & Brightness
- ◆ Bluetooth
 - ◆ Control Center or Settings → Bluetooth

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Optimize Battery Life

- ◆ WiFi
 - ◆ Control Center to suspend current WiFi
 - ◆ Settings → WiFi to turn it off

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Optimize Battery Life

- ◆ Location Services
 - ◆ Settings → Privacy → Location Services (overall or by app)
 - ◆ Close app currently using location services (Especially if it is using GPS) by double clicking the Home button and flicking up on the app
 - ◆ Frequent Locations
 - ◆ Settings → Privacy → Location Services → Frequent Locations

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Optimize Battery Life

- ◆ Low Power mode
 - ◆ Notification shows starting at 20% battery level
 - ◆ Turns on at 5%
 - ◆ Limits the Following:
 - ◆ Auto mail fetching
 - ◆ Background App refresh
 - ◆ Auto downloads
 - ◆ Some visual effects

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Optimize Battery Life

- ◆ Settings → Battery
 - ◆ Low Power Mode switch
 - ◆ Battery Health
 - ◆ Battery Usage
 - ◆ Last 24 Hours
 - ◆ Last 10 Days

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Optimize Battery Life

- ◆ Settings → General → Background App Refresh
 - ◆ Off, Wi-Fi or Wi-Fi & Cellular Data
 - ◆ By app

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Troubleshooting

- ◆ Force-Quit Apps
 - ◆ Double click Home button (or drag from below the screen half way up) and flick up on the app you wish to close
 - ◆ If no Home button
 - ◆ Slide finger up from below the screen and pause mid screen, then flick up on the app you wish to close.

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Troubleshooting

♦ Restarting

- ♦ Most older devices
 - ♦ Hold sleep awake and slide bar to shut down.
 - ♦ Hold sleep awake to start up.
- ♦ iPhone X & newer
 - ♦ Click up volume, click down volume, then hold side button

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Troubleshooting

♦ Soft Reset

- ♦ Most devices
 - ♦ Hold down on Sleep Awake and Home button until Apple icon appears
- ♦ iPhone X & newer
 - ♦ Click up volume, click down volume, then hold side button for 10 seconds

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Troubleshooting

♦ Resetting

- ♦ Settings→General→Reset→Reset all Settings
- ♦ Settings→General→Reset→Reset Network Settings
- ♦ Check for updates

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Troubleshooting

- ♦ Erase & Restoring (seek help if you are at all squeamish)

(Do this when you give or sell your device)

- ♦ Settings→General→Reset→Erase all Content and Settings (This is a major step. Be sure you have a backup first.)
- ♦ Sometimes (but rarely anymore) requires plugging into PC or Mac and from iTunes clicking restore

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Deleting an App you can't see?

- ♦ From a home page
 - ♦ Swipe down from somewhere on the screen
- ♦ In the spotlight search window
 - ♦ Type the name of the app
- ♦ Hold down your finger on the app icon
 - ♦ Tap the delete app icon in the drop down menu