

# iPhone/iPad Essential Training

*Resources, Siri, Security, Privacy,  
Battery life & Troubleshooting*

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## Resources

- ◆ Tips (the app)
- ◆ Manuals
  - ◆ Books
    - ◆ Bookstore
      - ◆ Free Apple User Guides

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## Resources

- ◆ Web Sites
  - ◆ [https://support.apple.com/en\\_US/manuals](https://support.apple.com/en_US/manuals) - a second source of Apple manuals
  - ◆ [https://support.apple.com/en\\_US/downloads/ios](https://support.apple.com/en_US/downloads/ios) - gives features of iOS updates
  - ◆ [imore.com](http://imore.com)
  - ◆ [9to5mac.com](http://9to5mac.com)
  - ◆ [macworld.com](http://macworld.com)
  - ◆ [macrumors.com](http://macrumors.com)

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## Siri

- ◆ Settings
  - ◆ Settings → Siri & Search; to set up when, how and with what voice Siri runs
  - ◆ Input "my information" so Siri knows something about you.
- ◆ Invoking Siri
  - ◆ Say "Hey Siri", if set up in settings
  - ◆ Hold down on Home button
  - ◆ On an iPhone without Home button, hold down on side button

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# Siri

- ◆ Make Calls or FaceTime
- ◆ Run Apps
- ◆ Messages
- ◆ Email
- ◆ Sports
- ◆ Show Photos
- ◆ Maps-Directions
- ◆ Reminders
- ◆ Movie information
- ◆ Make Reservations
- ◆ Stocks
- ◆ Clock
- ◆ Contacts
- ◆ Notes
- ◆ Q&A
- ◆ Fun

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# Settings

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# Settings

- ◆ Storage optimization
  - ◆ Settings>General>iPhone Storage
    - ◆ Offload Unused Apps (retains data)
    - ◆ Review Large Attachments
    - ◆ App by App storage

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# Settings

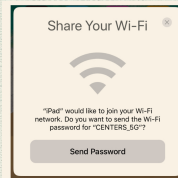
- ◆ Share your home Wi-Fi
  - ◆ When another device tries to connect to your Wi-Fi network, you receive a prompt that lets you send the password by tapping "Send Password"
  - ◆ Must have other person's Apple ID email address in your Contact list
  - ◆ Other person must have other your Apple ID email address in their Contact list

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# Settings

- ◆ Share your home Wi-Fi



- ◆ When another device tries to connect to your Wi-Fi network, you receive a prompt that lets you send the password by tapping “Send Password”
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# Security

- ◆ Passcode Lock

- ◆ Settings → Touch ID (or Face ID) & Passcode

- ◆ Passcode settings

- ◆ Auto-Lock

- ◆ Settings → Display & Brightness → Auto-Lock

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# Find My

- ◆ People

- ◆ Sharing location

- ◆ Devices

- ◆ Items

- ◆ Me

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# Privacy

- ◆ Location Services

- ◆ Settings → Privacy → Location Services

- ◆ Access to Hardware and Software

- ◆ Settings → Privacy

- ◆ Contacts, Calendar and many others

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## Optimize Battery Life

- ◆ Big usage of battery
  - ◆ Constant refresh of the screen (games)
  - ◆ GPS
  - ◆ WiFi (in and out during marginal strength)

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## Optimize Battery Life

- ◆ Screen Brightness
  - ◆ Control Center
  - ◆ or Settings → Display & Brightness
- ◆ Bluetooth
  - ◆ Control Center or Settings → Bluetooth

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## Optimize Battery Life

- ◆ WiFi
  - ◆ Control Center to suspend current WiFi
  - ◆ Settings → WiFi to turn it off

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## Optimize Battery Life

- ◆ Location Services
  - ◆ Settings → Privacy → Location Services (overall or by app)
  - ◆ Close app currently using location services (Especially if it is using GPS) by double clicking the Home button and flicking up on the app
  - ◆ Frequent Locations
    - ◆ Settings → Privacy → Location Services → Frequent Locations

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## Optimize Battery Life

- ◆ Low Power mode
  - ◆ Notification shows starting at 20% battery level
  - ◆ Turns on at 5%
  - ◆ Limits the Following:
    - ◆ Auto mail fetching
    - ◆ Background App refresh
    - ◆ Auto downloads
    - ◆ Some visual effects

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## Optimize Battery Life

- ◆ Settings → Battery
  - ◆ Low Power Mode switch
  - ◆ Battery Health
  - ◆ Battery Usage

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## Optimize Battery Life

- ◆ Settings → General → Background App Refresh
  - ◆ Off, Wi-Fi or Wi-Fi & Cellular Data
  - ◆ By app

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## Troubleshooting

- ◆ Force-Quit Apps
  - ◆ Double click Home button (or drag from below the screen half way up) and flick up on the app you wish to close
  - ◆ If no Home button
    - ◆ Slide finger up from below the screen and pause mid screen, then flick up on the app you wish to close.

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# Troubleshooting

- ◆ Restarting
  - ◆ Most older devices
    - ◆ Hold sleep awake and slide bar to shut down.
    - ◆ Hold sleep awake to start up.
  - ◆ iPhone X & newer
    - ◆ Click up volume, click down volume, then hold side button

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# Troubleshooting

- ◆ Soft Reset
  - ◆ Most devices
    - ◆ Hold down on Sleep Awake and Home button until Apple icon appears
  - ◆ iPhone X & newer
    - ◆ Click up volume, click down volume, then hold side button for 10 seconds

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# Troubleshooting

- ◆ Resetting
  - ◆ Settings→General→Reset→Reset all Settings
  - ◆ Settings→General→Reset→Reset Network Settings
- ◆ Check for updates

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# Troubleshooting

- ◆ Erase & Restoring (seek help if you are at all squeamish)  
**(Do this when you give or sell your device)**
  - ◆ Settings→General→Reset→Erase all Content and Settings **(This is a major step. Be sure you have a backup first.)**
  - ◆ Sometimes (but rarely anymore) requires plugging into PC or Mac and from iTunes clicking restore

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## iMessage bonus effects

- ◆ Send one of the following:
  - ◆ Happy Birthday
  - ◆ Congratulations
  - ◆ Pew Pew
  - ◆ Happy New Year
  - ◆ Happy Chinese New Year

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## Deleting an App you can't see?

- ◆ From a home page
  - ◆ Swipe down from somewhere on the screen
- ◆ In the spotlight search window
  - ◆ Type the name of the app
- ◆ Hold down your finger on the app icon
  - ◆ Tap the delete app icon in the drop down menu

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