

iPhone/iPad Essential Training

*Resources, Siri, Security, Privacy,
Battery life & Troubleshooting*

Bob Newcomb
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1

Resources

- ◆ Tips (the app)
- ◆ Manuals
 - ◆ Books
 - ◆ Bookstore
 - ◆ Free Apple User Guides

2

Resources

- ◆ Web Sites
 - ◆ https://support.apple.com/en_US/manuals - a second source of Apple manuals
 - ◆ https://support.apple.com/en_US/downloads/ios - gives features of iOS update
 - ◆ 9to5mac.com
 - ◆ macworld.com
 - ◆ macrumors.com

3

Siri

4

◆ Settings

- ◆ Settings → Siri & Search; to set up when, how and with what voice Siri runs
- ◆ Input “my information” so Siri knows something about you.

◆ Invoking Siri

- ◆ Say “Hey Siri”, if set up in settings
- ◆ Hold down on Home button
- ◆ On an iPhone without Home button, hold down on side button

Siri

5

- * Make Calls or FaceTime
- * Run Apps
- * Messages
- * Email
- * Sports
- * Show Photos
- * Maps-Directions
- * Reminders
- * Movie Information
- * Make Reservations
- * Stocks
- * Clock

* Especially the timer

- * Contacts
- * Notes
- * Q&A
- * Fun

Settings

6

Settings

7

- ◆ Storage optimization
 - ◆ Settings>General>iPhone Storage
 - ◆ Offload Unused Apps (retains data)
 - ◆ Review Large Attachments
 - ◆ App by App storage

Settings

8

◆ Share your home Wi-Fi



- ◆ When another device tries to connect to your Wi-Fi network, you receive a prompt that lets you send the password by tapping “Send Password”
- ◆ Must have other person’s Apple ID email address in your Contact list
- ◆ Other person must have your Apple ID email address in their Contact list

Security

9

- ◆ Passcode Lock
 - ◆ Settings→Touch ID (or Face ID) & Passcode
 - ◆ Passcode settings
- ◆ Auto-Lock
 - ◆ Settings→Display & Brightness→Auto-Lock

Find My

- ◆ People
 - ◆ Sharing location
- ◆ Devices
- ◆ Items
- ◆ Me

10

Privacy

- ◆ Location Services
 - ◆ Settings → Privacy → Location Services
- ◆ Access to Hardware and Software
 - ◆ Settings → Privacy
 - ◆ Contacts, Calendar and many others

11

Optimize Battery Life

- ◆ Big usage of battery
 - ◆ Constant refresh of the screen (games)
 - ◆ GPS
 - ◆ WiFi (in and out during marginal strength)
 - ◆ 5G

12

Optimize Battery Life

13

- ◆ Screen Brightness

- ◆ Control Center
- ◆ or Settings → Display & Brightness

- ◆ Bluetooth

- ◆ Control Center or Settings → Bluetooth

Optimize Battery Life

14

- ◆ WiFi

- ◆ Control Center to suspend current WiFi
- ◆ Settings → WiFi to turn it off

Optimize Battery Life

15

- ◆ Location Services

- ◆ Settings → Privacy → Location Services (overall or by app)
- ◆ Close app currently using location services (Especially if it is using GPS) by double clicking the Home button and flicking up on the app
- ◆ Frequent Locations
 - ◆ Settings → Privacy → Location Services → Frequent Locations

Optimize Battery Life

- ◆ Low Power mode
 - ◆ Notification shows starting at 20% battery level
 - ◆ Turns on at 5%
 - ◆ Limits the Following:
 - ◆ Auto mail fetching
 - ◆ Background App refresh
 - ◆ Auto downloads
 - ◆ Some visual effects

16

Optimize Battery Life

- ◆ Settings → Battery
 - ◆ Low Power Mode switch
 - ◆ Battery Health
 - ◆ Battery Usage
 - ◆ Last 24 Hours
 - ◆ Last 10 Days

17

Optimize Battery Life

- ◆ Settings → General → Background App Refresh
 - ◆ Off, Wi-Fi or Wi-Fi & Cellular Data
 - ◆ By app

18

Troubleshooting

- ◆ Force-Quit Apps
 - ◆ Double click Home button (or drag from below the screen half way up) and flick up on the app you wish to close
 - ◆ If no Home button
 - ◆ Slide finger up from below the screen and pause mid screen, then flick up on the app you wish to close.

19

Troubleshooting

- ◆ Restarting
 - ◆ Most older devices
 - ◆ Hold sleep awake and slide bar to shut down.
 - ◆ Hold sleep awake to start up.
 - ◆ iPhone 8 & newer
 - ◆ Click up volume or click down volume, then hold side button, slide to shut down. Hold side button to restart

20

Troubleshooting

- ◆ Soft Reset
 - ◆ Most older devices
 - ◆ Hold down on Sleep Awake and slide switch to shut down. Hold Sleep Awake button to restart
 - ◆ iPhone 8 & newer
 - ◆ Click up volume, click down volume, then hold side button for 10 seconds

21

Troubleshooting

22

- ◆ Hard Reset
 - ◆ Older devices
 - ◆ Hold down on Sleep Awake and Home button until the Apple icon appears
 - ◆ iPhone 8 & newer
 - ◆ Click up volume, click down volume, then hold side button for 10 seconds until the Apple icon appears

Troubleshooting

23

- ◆ Resetting
 - ◆ Settings→General→Reset→Reset all Settings
 - ◆ Settings→General→Reset→Reset Network Settings
- ◆ iOS 16
 - ◆ Setting→General→Transfer or Reset iPhone → Reset→Chose option

Troubleshooting

24

- ◆ Erase & Restoring (seek help if you are at all squeamish)
(Do this when you give or sell your device)
 - ◆ Settings→General→Reset→Erase all Content and Settings (This is a major step. Be sure you have a backup first.)
 - ◆ iOS 16
 - ◆ Setting→General→Transfer or Reset iPhone → Erase all Content and Setting
 - ◆ Sometimes (but rarely anymore) requires plugging into PC or Mac and from iTunes clicking restore

Deleting an App you can't see?

25

- ◆ From a home page
 - ◆ Swipe down from somewhere on the screen
- ◆ In the spotlight search window
 - ◆ Type the name of the app
- ◆ Hold down your finger on the app icon
 - ◆ Tap the delete app icon in the drop down menu
