



USING THE CSUF WEBSITE

CLECAT Club
October 7, 2024

Susan Hanna

AGENDA



-
- **Accessing the CSUF Website**
 - **Main Screen Menus**
 - **Logging In: “The Portal”**
 - **Site Tour**
 - **Apps: IT Training, LinkedIn Learning, Software for Students, Zoom, Eduroam**
 - **Logging out**

ACCESSING THE CSUF WEBSITE


Two ways to get to the CSUF website

- fullerton.edu
- From the OLLI website (olli.fullerton.edu): click the CSUF name in the upper left corner



MAIN SCREEN MENU



 Portal for Students, Faculty and Staff

Students: Titan Hub

Prospective Students

Parents & Families

Alumni

Athletics

Calendar

Give

Cal State Fullerton Earns 2024 Seal of Excelencia



Ask iTuffy



Showing

October 2024

159 events found from 10/4/2024 to 10/31/2024

All Events

Search Events:



Open All

Close All

October 2024

S	M	T	W	T	F	S
29	<u>30</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
<u>6</u>	<u>7</u>	<u>8</u>	<u>9</u>	<u>10</u>	<u>11</u>	<u>12</u>
<u>13</u>	<u>14</u>	<u>15</u>	<u>16</u>	<u>17</u>	<u>18</u>	<u>19</u>
<u>20</u>	<u>21</u>	<u>22</u>	<u>23</u>	<u>24</u>	<u>25</u>	<u>26</u>
<u>27</u>	<u>28</u>	<u>29</u>	<u>30</u>	<u>31</u>	<u>1</u>	<u>2</u>



Dates



Audience



Groups



Categories



Audience

1

- Alumni
- Campus And CSUF Community
- Emeriti
- Faculty
- General Public
- Graduate
- Parents
- Prospective Students
- Research
- Staff
- Student
- Students
- Undergraduate
- Managers



Groups

- Alumni Engagement
- Alumni Engagement, Parent And Family Relations
- Art (ART)
- College Of Hum & Social Sciences (CHSS)
- College Of The Arts (COTA)
- Counseling And Psychological Services
- EIP: International Programs
- Faculty Development Center (FDC)
- Government And Community Relations
- Human Resources, Diversity And Inclusion
- IT Training
- Parking And Transportation Services
- Pollak Library
- School Of Music
- Staff Development Center (SDC)
- Staff Development Center (SDC), Human Resources, Diversity And Inclusion
- Theatre (THTR)
- TitanHEALTH, Division Of Student Affairs, Student Wellness, TitanMED
- Undergraduate Research Opportunity Ctr
- University Advancement, Central Development



Categories

- Academic Event
- Conference/Retreat
- Exhibition
- Information Session
- Non-Academic Event
- Performance/Cultural
- Recreation/Family Friendly
- Student Event
- Student Life/Asi
- Training/Workshop
- Virtual



Cal State Fullerton Earns 2024 Seal of Excelencia

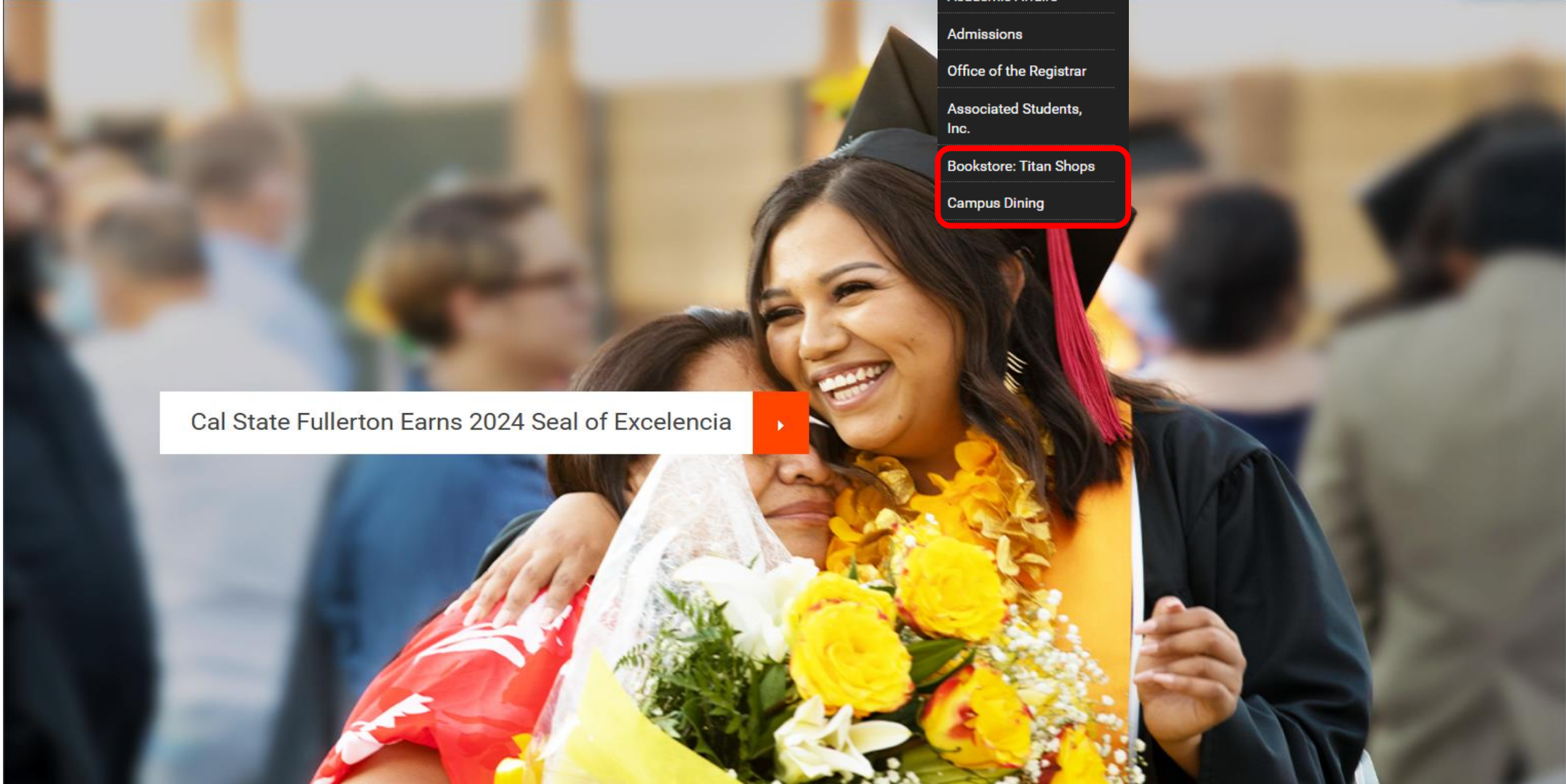


Ask iTuffy



- Webmail
- Academic Advisement
- Academic Affairs
- Admissions
- Office of the Registrar
- Associated Students, Inc.
- Bookstore: Titan Shops
- Campus Dining

Cal State Fullerton Earns 2024 Seal of Excelencia ▶





🔒 Portal for Students, Faculty and Staff

Students: Titan Hub

Prospective Students

Parents & Families

Alumni

Athletics

Calendar

Give

Cal State Fullerton Earns 2024 Seal of Excelencia



Ask iTuffy





Portal for Students, Faculty and Staff

Students: Titan Hub

Prospective Students

Parents & Families

Alumni

Athletics

Calendar

Give

ACADEMICS

ABOUT CSUF

POLLAK LIBRARY

TITAN ATHLETICS

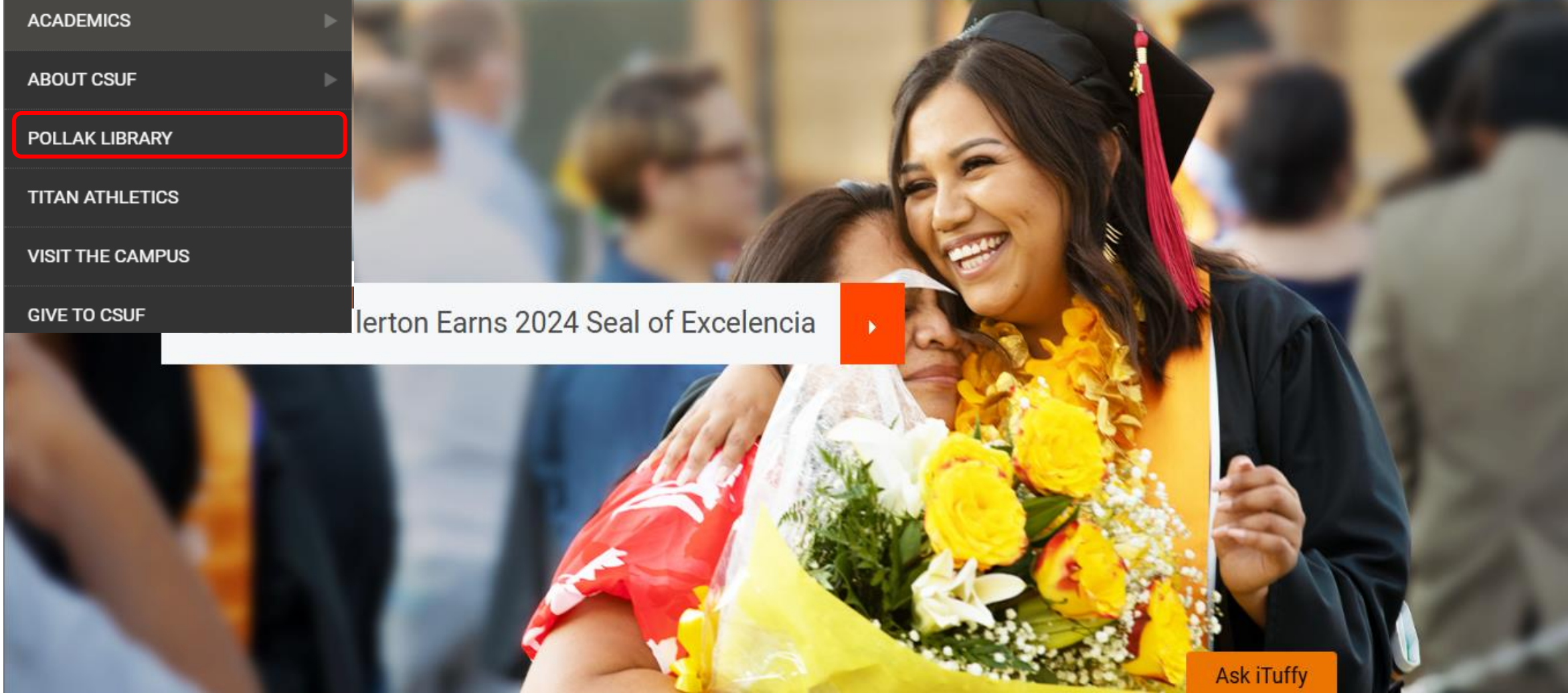
VISIT THE CAMPUS

GIVE TO CSUF

Fullerton Earns 2024 Seal of Excelencia



Ask iTuffy



OLLI members can use the library's printers on the north wing's first floor once they have obtained a temporary guest account at the Information Technology Student Genius Center on the north wing's first floor and have uploaded money onto the guest account at the TitanCard Desk on the main building's first floor. A valid photo ID, such as a California Driver's License or State ID, is required to set up a guest account. Any money left on the guest account at the end of the day is forfeited.

Your Essential Guide to OLLI & Campus Activities



Portal for Students, Faculty and Staff

Students: Titan Hub

Prospective Students

Parents & Families

Alumni

Athletics

Calendar

Give

ACADEMICS

ABOUT CSUF

POLLAK LIBRARY

TITAN ATHLETICS

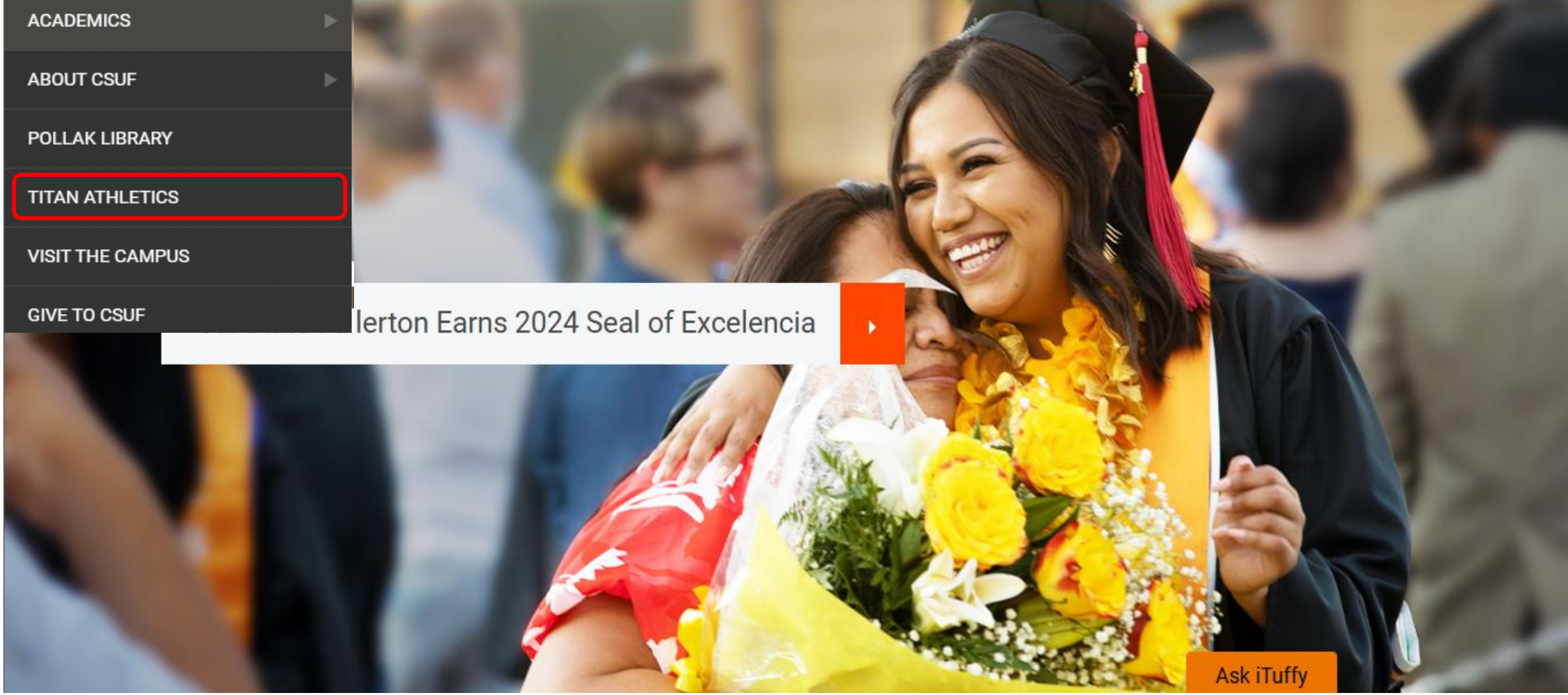
VISIT THE CAMPUS

GIVE TO CSUF

Fullerton Earns 2024 Seal of Excelencia



Ask iTuffy





LOGGING IN: “THE PORTAL”



 Portal for Students, Faculty and Staff

Students: Titan Hub

Prospective Students

Parents & Families

Alumni

Athletics

Calendar

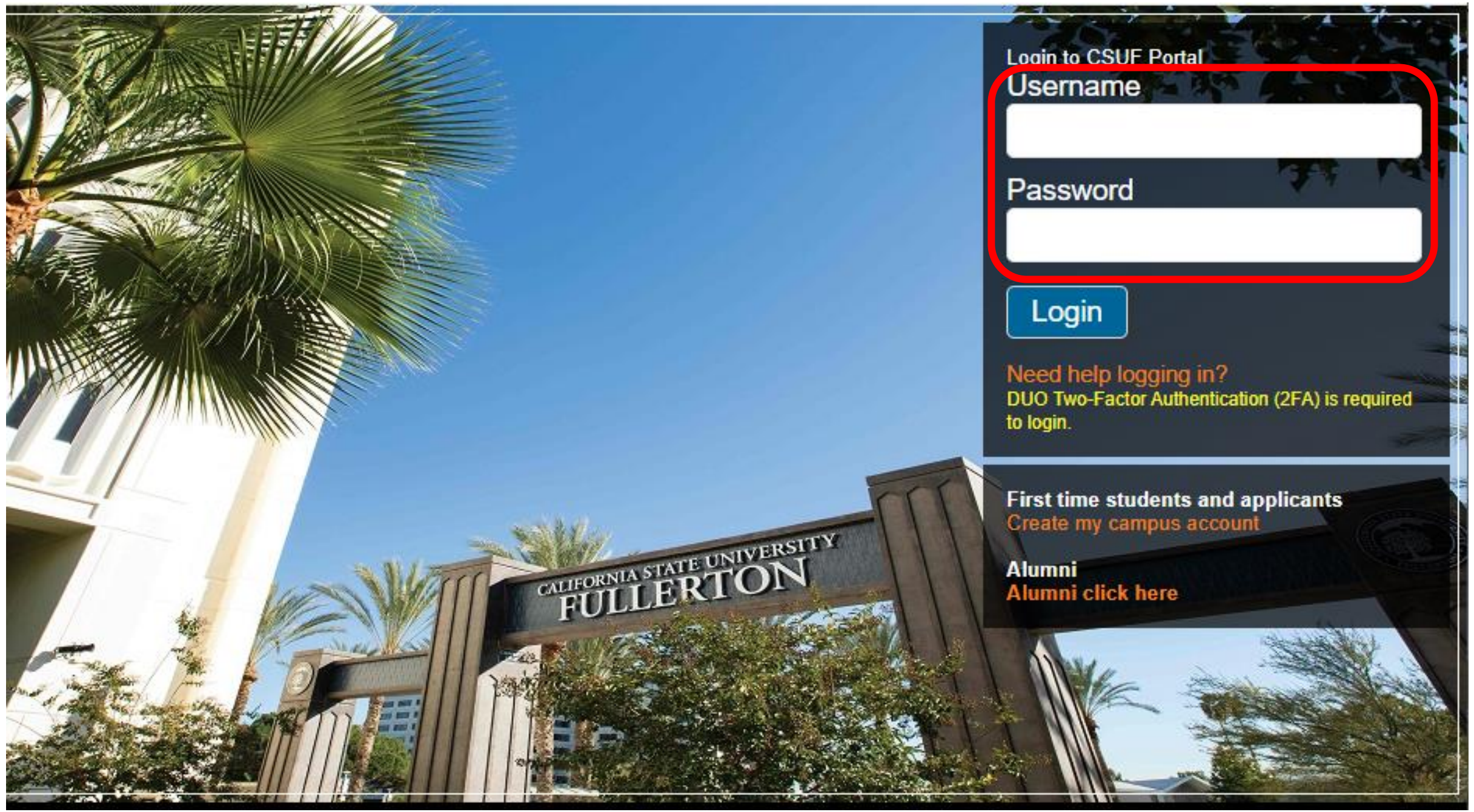
Give

Cal State Fullerton Earns 2024 Seal of Excelencia



Ask iTuffy





Login to CSUF Portal

Username

Password

Login

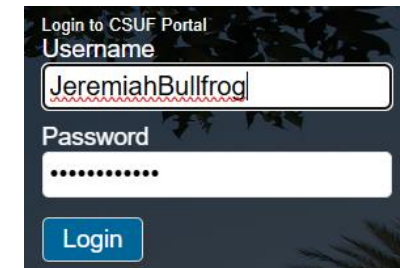
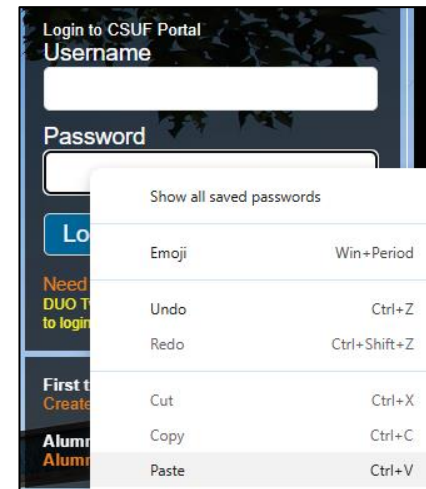
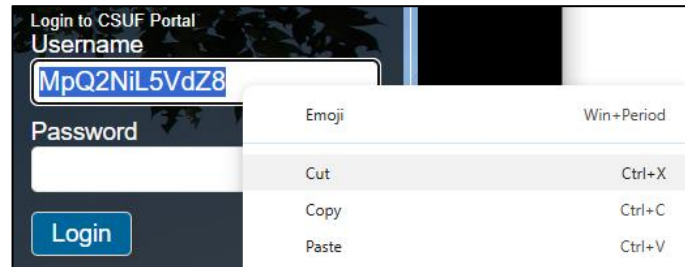
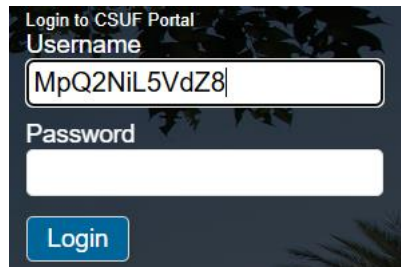
Need help logging in?
DUO Two-Factor Authentication (2FA) is required to login.

First time students and applicants
Create my campus account

Alumni
Alumni click here

A HINT FOR SEEING YOUR PASSWORD WHEN YOU LOG IN TO THE PORTAL

- Because you can't see the letters that you type when you type your password (they all turn into dots) type the password into the unmasked Username field.
- Once you've got the correct password, cut and paste it into the Password field.
- Now go back and type in your correct username into the Username field.



The main screen of the Portal

Susan /Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home, Canvas, CEDA, Compass, DropBox for Employee, Employee Homepage

Tiles

Canvas, Academic Advising Student, Health Portal / Vaccination, DropBox for Students, LinkedIn Learning, Employee Homepage

Titan Online Message

AEM Forms currently unavailable. The AEM Forms system is currently unavailable. We are working on resolving and will send an update once AEM Forms is back up. Make A Payment in your Student Homepage (Financial Account). Weekend Payments will be posted to student accounts the next business day.

Campus News Center

NEWS: Medal of Excelesia, STUDENT AFFAIRS: Student speaking, NEWS: Group photo



Susan /Staff/Student/For...

Apps filter

Apps Favorite History

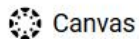
DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help
- TitanWare
- YOU@Fullerton

USERS APPS

Starting the Site Tour

Tiles



Canvas



Academic Advising Student



Health Portal / Vaccination

LinkedIn Learning

Employee Homepage

Titan Online Message

AEM Forms currently unavailable

The AEM Forms system is currently unavailable. We are working on resolving and will send an update once AEM Forms is back online.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Campus News Center

NEWS



STUDENT AFFAIRS



'Wicked' Actress Cynthia Erivo to Students: 'There Is No One Else Like You'

At CSUF's Beyond the Conversation...

NEWS



Project upGRADS Selected as an Example of Excelencia for Advancing Latinx Student Success

Susan /Staff/Student/Former Stud...

- Frequently Asked Questions
- Feedback
- Layout Settings
- Account Settings
- Start Site Tour**
- Logout

CSUF Portal



Click on CSUF Portal to return to the portal homepage.



2 of 29

Back

Next



Susan /Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Academic Advising Student

Health Portal / Vaccination

DropBox for Students

LinkedIn Learning

Employee Homepage

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache](#).

Search: Search classes, apps, people, and departments



Susan /Staff/Student/For... with profile picture

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Tiles

Canvas Academic Advising Student

DropBox for Employee DropBox for Students

Employee Homepage

Search X

Find portal applications, person(s) from the campus directory, or departments.

3 of 29

Back Next

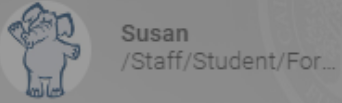
Titan Online Message

PeopleSoft Campus Solutions Outage
 The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)
 Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache](#).



Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Tiles

- Canvas
- DropBox for Employee
- Employee Homepage

Custom Layout Settings



Click on the gear/cog icon to customize your layout settings.



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Back

Next



Health Portal / Vaccination

LinkedIn Learning

Titan Online Message

PeopleSoft Campus Solutions Outage

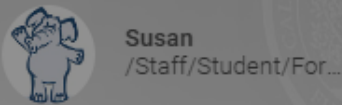
The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please clear your browser cookies and cache.



Susan /Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Tiles

- Canvas
- DropBox for Employee
- Employee Homepage

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting 10/7/2024 at 8 AM. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please clear your browser cookies

Custom Layout Settings

Click on the gear/cog icon to customize your layout settings.

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Back

Next

Custom Layout Settings

User Interface Settings

Accessibility

Bigger Content Font OFF

Global Font Size

SM MD LG XL

Theme Modes



Light



Dark

Widgets


Academic Announcements ON

Academic Holds ON

Athletic Announcements OFF

Campus News Center ON

Featured Software for OFF



Susan
/Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

Home

Canvas

CEDA


Compass

DropBox for Employee


Employee Homepage

Online IT Help


Tiles




Canvas




Academic Advising Student



DropBox for Employee



DropBox for Students



Employee Homepage

Student Email X

Click on the email icon to open your email in a new tab/window.

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Back **Next**

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache](#).

Susan /Staff/Student/For... (User profile)

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Tiles

- Canvas
- Academic Advising Student
- DropBox for Employee
- DropBox for Students
- Employee Homepage

Titan Online Message

PeopleSoft Campus Solutions Outage

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Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please clear your browser cookies and cache.

Messages and Events




Click on the globe icon to view all academic and university messages and events.



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Back

Next



Susan
/Staff/Student/For...


Apps filter


Apps Favorite History


DEFAULT APPS


- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help


Tiles


 Canvas


 Academic Advising Student

 Health

 DropBox for Employee

 DropBox for Students

 LinkedIn

 Employee Homepage

Alerts and Notifications

X

Click on the bell icon to view all academic holds and system notifications.

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Back
Next

Titan Online Message


PeopleSoft Campus Solutions Outage
 The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)
 Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache](#).



 **Susan**
/Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Tiles

Canvas	Academic Advising Student
DropBox for Employee	DropBox for Students
Employee Homepage	

Profile Dropdown Menu



Click on your profile picture to view your profile, access help, leave feedback, modify portal settings, or sign out.



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Back

Next

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

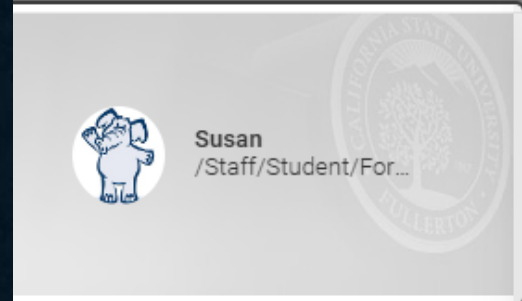
Weekend Payments will be posted to student accounts the next business day.

Start Site Tour

Logout

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache](#).



Susan
/Staff/Student/For...

User Profile X

Click on the profile picture to upload a new image.

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Back Next

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Academic Advising Student

Health Portal / Vaccination

DropBox for Students

LinkedIn Learning

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)








Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache](#).

 **Susan**
/Staff/Student/For...










Tiles


 Canvas	 Academic Advising Student	 Health Portal / Vaccination
 DropBox for Employee	 DropBox for Students	 LinkedIn Learning
 Employee Homepage		

Apps filter

Apps Favorite History

DEFAULT APPS

-  Home
-  Canvas
-  CEDA
-  Compass
-  DropBox for Employee
-  Employee Homepage
-  Online IT Help
-  TitanWare
-  YOU@Fullerton




Susan
/Staff/Student/
[Change Profile Picture](#)

800053894
shanna@fullerton.edu
sehanna@csu.fullerton.edu

User Profile x

Your change profile, CWID, and email address(es).



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Back
Next

Profile

Susan /Staff/Student/For... with profile picture and university seal

Tiles

Grid of application tiles: Canvas, Academic Advising Student, Health Portal / Vaccination, DropBox for Students, LinkedIn Learning

Apps filter

Apps Favorite History

DEFAULT APPS

- Home, Canvas, CEDA, Compass, DropBox for Employee, Employee Homepage, Online IT Help

Tiles dialog box: Access your most frequently used applications. Drag and drop to rearrange your tiles. 18 of 29. Back Next

CHRS Human Resources system will be unavailable starting from Friday, 10/4/2024 at 5 PM to Monday, ... will be unavailable during the planned outage window.

Titan Online

If you are experiencing issues, please clear your browser cookies and cache.



Susan /Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

Home

Canvas

CEDA

Compass

DropBox for Employee

Employee Homepage

Online IT Help

Widgets



Your portal homepage contains widgets such as The Campus News Center and Parking Availability. Drag and drop these widgets to rearrange them.



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Back

Next

Academic Advising Student

Health Portal / Vaccination

DropBox for Students

LinkedIn Learning

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during this scheduled outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Saved to this PC

Scroll Down

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache.](#)



Susan /Staff/Student/For...

Apps filter


Apps Favorite History

DEFAULT APPS


- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help
- TitanWare
- YOU@Fullerton

Titan Online


If you are experiencing issues, please [clear your browser cookies and cache.](#)




Class
Schedule
Search




Student
Homepage



Student
Training
Resources



Titan Degree
Audit



TitanNet
Student

These are Widgets. See the 3 dots at the right of their headings?

Campus News Center

NEWS



Parking Availability

[Parking Services](#)

Nutwood Structure	2023
State College Structure	1294
Eastside North	1837

Titan Online

If you are experiencing issues, please [clear your browser cookies](#)

To hide a widget, click the 3 dots

Hide This Widget

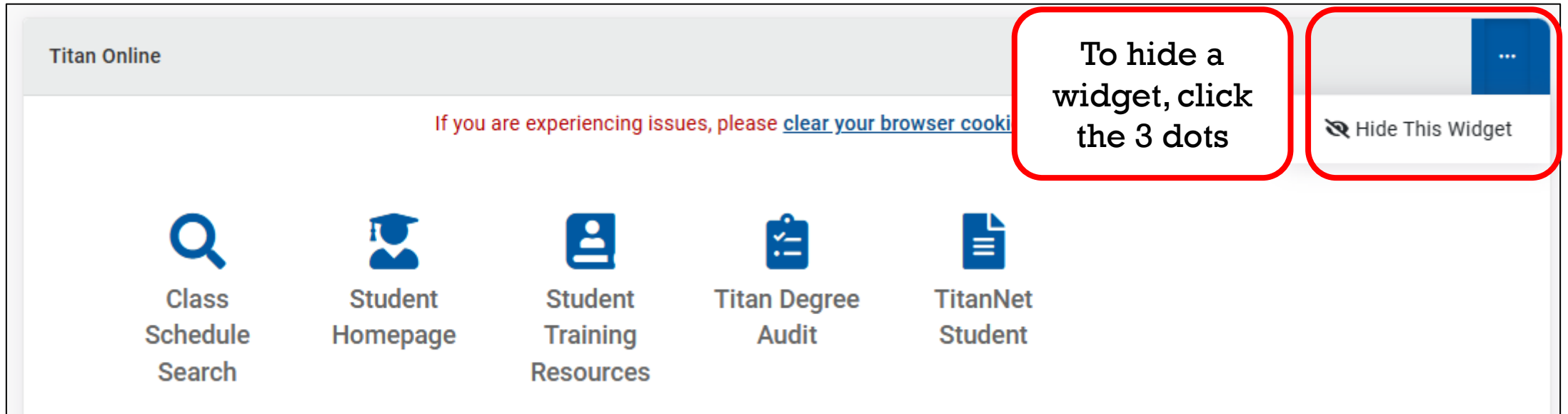
Class Schedule Search

Student Homepage

Student Training Resources

Titan Degree Audit

TitanNet Student

The image shows the top portion of the Titan Online interface. At the top left, it says "Titan Online". Below that is a red text message: "If you are experiencing issues, please clear your browser cookies". In the top right corner, there is a blue button with three white dots, and below it, a button that says "Hide This Widget" with a small icon of a hand with a slash. Below these are five navigation widgets, each with an icon and a label: a magnifying glass for "Class Schedule Search", a graduation cap for "Student Homepage", a person icon for "Student Training Resources", a clipboard with a checkmark for "Titan Degree Audit", and a document icon for "TitanNet Student".

To unhide, go to Settings

Custom Layout Settings

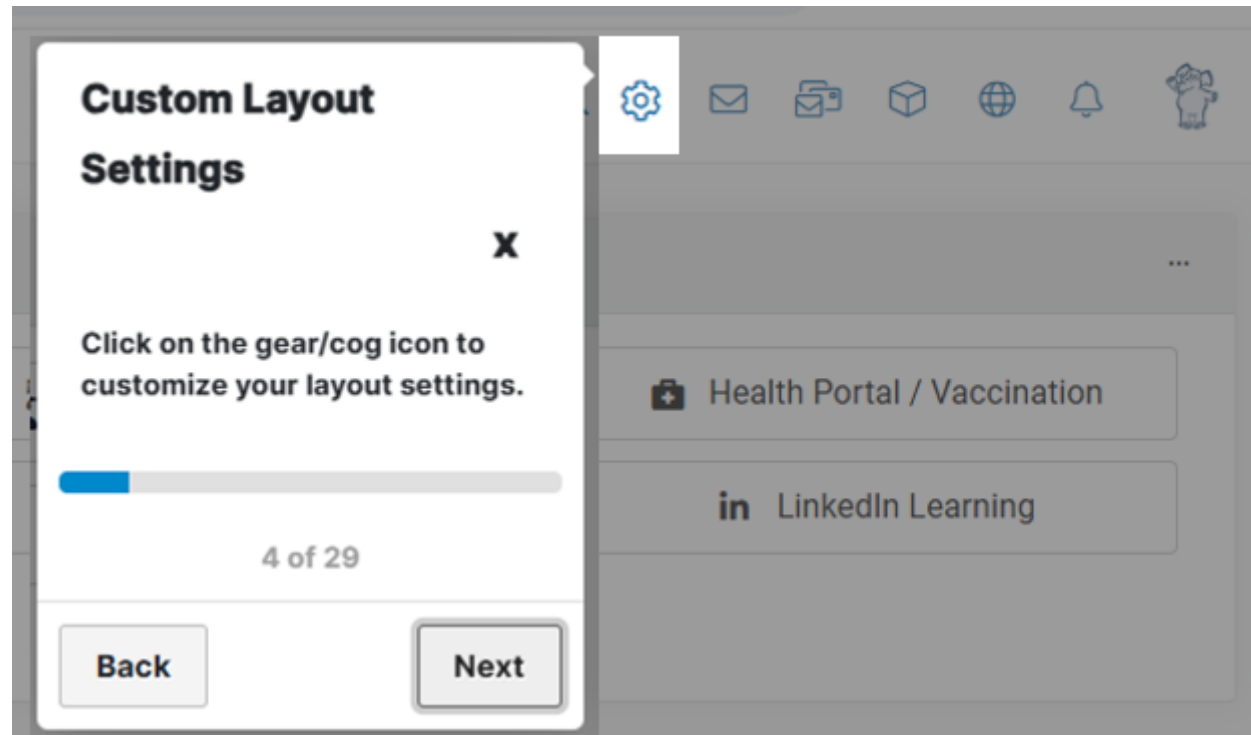
Click on the gear/cog icon to customize your layout settings.

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Back Next

Health Portal / Vaccination

LinkedIn Learning

The image shows a "Custom Layout Settings" dialog box overlaid on a dashboard. The dialog box has a title bar with "Custom Layout Settings" and a close button (X). Below the title, it says "Click on the gear/cog icon to customize your layout settings." There is a progress bar showing "4 of 29" items. At the bottom of the dialog are "Back" and "Next" buttons. The background dashboard is dimmed and shows a navigation bar with icons for settings, email, calendar, 3D view, globe, notifications, and a hand icon. Below the navigation bar, there are two widget cards: "Health Portal / Vaccination" and "LinkedIn Learning".



Susan /Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help
- TitanWare
- YOU@Fullerton

Resources [X]

Click on a link to access various campus resources, information, and policy information in a new tab/window.


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Back Next

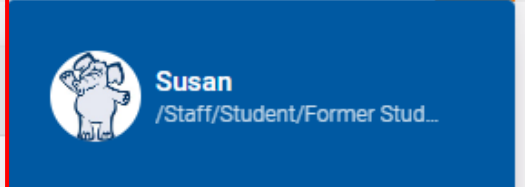
Resources

- University Police
- Student Resources
- Academic Calendar
- University Catalog
- Commencement Information
- Student Health and Counseling Center
- Titan Shops

Colleges



Susan
/Staff/Student/For...

Susan
/Staff/Student/Former Stud...

- 🔍 Frequently Asked Questions
- 💬 Feedback
- ⚙️ Layout Settings
- 👤 Account Settings**
- ▶️ Start Site Tour
- 🚪 Logout

Tiles

- 🌀 Canvas
- 👤 Academic Advising Student
- 🏠 Health Portal / Vaccination
- 📁 DropBox for Students
- 🌐 LinkedIn Learning
- 👤 Employee Homepage

Titan Online Message

PeopleSoft Campus Solutions Outage
 The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Campus News Center



Universi

Remin
comin
Just a
Intern
Global

Register for the CSUF Police Department's Community Police Academy 9/18/2024
 The CSUF Police Department's Community Police Academy is a six-week class, offered one night each week, which provides CSUF students, staff, and fa

Apps filter

Apps Favorite History

- DEFAULT APPS
- 🏠 Home
 - 🌀 Canvas
 - 📁 CEDA
 - 💡 Compass

CSUF Portal

Susan
/Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help
- TitanWare

Account Settings

Update portal password, off-campus email, cell number.


24 of 29

Back Next

Student Account Settings

To update your mobile number: Click on Edit under Campus Alerts and Notifications. Enter your new mobile number and click Update & Verify. Note: Your number for Duo 2FA will need to be manually updated: Update Duo 2FA number.

- Change Portal Password +
- Password Reset Security Questions +
- Campus Alerts and Notifications +



Susan
/Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass

Tiles

- Canvas
- Academic Advising Student
- Health Portal / Vaccination
- DropBox for Students
- LinkedIn Learning
- Employee Homepage

Titan Online Message

PeopleSoft Campus Solutions Outage
 The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM**. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Campus News Center



- Search
- Settings
- Mail
- Calendar
- 3D View
- Global
- Notifications
- User Profile**

Susan
/Staff/Student/Former Stud...

- Frequently Asked Questions**
- Feedback
- Layout Settings
- Account Settings
- Start Site Tour
- Logout

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Register for the CSUF Police Department's Community Police Academy 9/18/2024
 The CSUF Police Department's Community Police Academy is a six-week class, offered one night each week, which provides CSUF students, staff, and fa



Susan /Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help
- TitanWare
- YOU@Fullerton

Frequently asked questions



Frequently asked questions



26 of 29

Back

Next

Academic Advising Student

Health Portal / Vaccination

DropBox for Students

LinkedIn Learning

Frequently Asked Questions

Search...

- How can I find sidebar menu, apps, favorites, or history on mobile phone?
- How can I find an app?
- How can I find a person or a department?
- How can I find a class?
- How can I customize the layout?
- How can I look at my profile?
- How do I change the information on my profile like address or phone number?

Susan /Staff/Student/For... with profile picture

Tiles

Grid of application tiles: Canvas, Academic Advising Student, Health Portal / Vaccination, DropBox for Students, LinkedIn Learning

Apps filter

Apps filter



Quick and easy way to search for portal apps.



12 of 29

Back

Next

DEFAULT APPS

- Home, Canvas, CEDA, Compass, DropBox for Employee, Employee Homepage, Online IT Help

System outage notice: CHRS Human Resources system will be unavailable starting from Friday, 10/4/2024 at 5 PM to Monday...

Make A Payment in your Student Homepage (Financial Account) Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please clear your browser cookies and cache.

Susan /Staff/Student/For... with profile picture

Tiles

Grid of application tiles: Canvas, Academic Advising Student, Health Portal / Vaccination, DropBox for Employee, DropBox for Students, LinkedIn Learning, Employee Homepage

Apps filter

Apps

Apps



All available applications and resources



13 of 29

Back

Next

Titan Online Message

PeopleSoft Campus Solutions Outage

PeopleSoft Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Job Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please clear your browser cookies and cache.

User profile for Susan, including a small avatar icon and text: Susan /Staff/Student/For...

Tiles

Grid of application tiles: Canvas, Academic Advising Student, Health Portal / Vaccination, DropBox for Employee, DropBox for Students, LinkedIn Learning, Employee Homepage.

Apps filter

Apps Favorite

Favorite dialog box with title 'Favorite', subtitle 'Locate your favorite applications for quick access.', progress indicator '14 of 29', and 'Back' and 'Next' buttons.

DEFAULT APPS

- Home
Canvas
CEDA
Compass
DropBox for Employee
Employee Homepage
Online IT Help

Message

Canvas Solutions Outage

Canvas Student Records system and CHRS Human Resources system will be unavailable starting from Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 5 AM. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Student Administration, and CashNet will be unavailable during the planned outage window.

Canvas Solutions Outage in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Titan Online

If you are experiencing issues, please clear your browser cookies and cache.



Susan /Staff/Student/For...

Tiles

Canvas Academic Advising Student Health Portal / Vaccination

DropBox for Employee DropBox for Students LinkedIn Learning

Apps filter

Apps Favorite History

Search History



View your recently searched apps, classes, people, and departments.



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Back

Next

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Outage
 Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday,** Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), and CashNet will be unavailable during the planned outage window.

Student Homepage (Financial Account)
 ... to student accounts the next business day.

Titan Online

If you are experiencing issues, please [clear your browser cookies and cache.](#)

Susan /Staff/Student/For... with profile picture

Titan Online Message

PeopleSoft Campus Solutions Outage

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM. Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

Make A Payment in your Student Homepage (Financial Account)

Weekend Payments will be posted to student accounts the next business day.

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass
- DropBox for Employee
- Employee Homepage
- Online IT Help

Default Apps x

Your default applications are located here.



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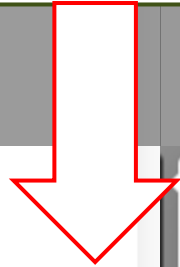
Back

Next

If you are experiencing issues, please clear your browser cookies and cache.

- Student Training Resources
- Titan Degree Audit
- TitanNet Student

Click the star beside the App name to make it a Favorite



USERS APPS

- 📅 25Live ☆
- 🎓 Academic Advising Student ☆
- 📄 Adobe Experience Manager (AEM) Forms Portal ☆
- 📄 Adobe Experience Manager (AEM) Workflow Inbox ☆
- 📄 ALEKS ☆
- 📄 AMS ☆

Users Apps x

Portal applications are listed here. Click on the star icon to add applications to favorite.

17 of 29

Back Next

Canvas Academic Advising Student Health Portal / Vaccination

DropBox for Students LinkedIn Learning

The Campus Solutions Student Records system and CHRS Human Resources system will be unavailable starting from **Friday, 10/4/2024 at 5 PM to Monday, 10/7/2024 at 8 AM. CashNet will come down at Noon on Friday, 10/4/2024.** Access to Student Homepage, Faculty Homepage, Employee Self-Service, Manager Self-Service, Human Resources, Titan Degree Audit (TDA), Class Search, Student Administration, and CashNet will be unavailable during the planned outage window.

AEM Forms currently unavailable

The AEM Forms system is currently unavailable. We are working on resolving and will send an update once AEM Forms is back up.









Make A Payment in your Student Homepage (Financial Account)

USERS APPS

-
- Campus Computer Labs
 - Digital Printing Services
 - DIY Help Guides
 - Dropbox
 - **IT Training**
 - **LinkedIn Learning**
 - Parking Services (EV charging)
 - Portal Help
 - Printers, Copiers, Scanners
 - **Software for Students**
 - **Wireless Internet Access (eduroam)**
 - **Zoom**

APPS: IT TRAINING

USERS APPS

-  Internal Career Opportunities - Student 
-  IT Purchasing 
-  IT Training 
-  Learning Outcomes 

CALIFORNIA STATE UNIVERSITY, FULLERTON ▾

Division of Information Technology
IT Training

[TAKE TRAINING](#) [PEOPLESOFT](#) [SERVICES](#) [SOFTWARE](#) [SCREENSTEPS](#) [FAQ & SUPPORT](#)

IT Training & Support

IT Training & Support provides documentation, training, and support to campus constituents on a wide variety of IT applications, programs, and services.

Division of Information Technology
IT Training

[TAKE TRAINING](#) [PEOPLESOFT](#) [SERVICES](#) [SOFTWARE](#) [SCREENSTEPS](#) [FAQ & SUPPORT](#)

- [FAQs & Support Home Page](#)
- [Frequently Asked Questions](#)
- [IT Knowledge Base](#)

FAQs & Support

On this page, find FAQs about training as well as frequently used support guides.


Contact Us


IT Training & Support
Email: ITtraining@fullerton.edu
Phone: 657-278-5647
Hours: Mon-Fri, 8am-5pm

Frequently Asked Questions	Search Knowledge Bases	Support Guides
<p>View answers to our most frequently asked questions about registering for training, assigned training, and more.</p> <p>View our Frequently Asked Questions page</p>	<p>Search or browse our knowledge bases which contain user guides and support guides.</p> <ul style="list-style-type: none">IT Knowledge BasePeopleSoft/CMS Knowledge Base	<ul style="list-style-type: none">Clearing Your Browser History/CacheDisabling Pop-Up BlockersRefreshing Titan OnlineTroubleshooting Common Issues with Online Courses















APPS: LinkedIn Learning

Tiles

 Canvas

 LinkedIn Learning

USERS APPS

-  25Live 
-  Academic Advising Student 
-  Adobe Experience Manager (AEM) Forms Portal 
-  IT Training 
-  Learning Outcomes 
-  Library 
-  LinkedIn Learning 

LOGGING IN TO LinkedIn Learning

CALIFORNIA STATE UNIVERSITY, FULLERTON >



Information Technology

[ABOUT IT](#) [SERVICES](#) [CEDA](#) [SOFTWARE](#) [EVENTS & PROJECTS](#) [IT STRATEGIC PLAN](#)

[Home](#) > > > [LinkedIn Learning](#)

LinkedIn Learning

LinkedIn Learning combines industry-leading content from Lynda.com with personalized course recommendations based on insights from LinkedIn's network. With 10,000+ courses and 35+ new courses each week from expert instructors, LinkedIn Learning provides CSUF faculty, staff, and students with the skills to advance their professional development.

Available to: current CSUF faculty, staff, and students



LEARNING
WITH **Lynda.com** CONTENT

(formerly Lynda.com)

Use your CSUF
Username/Password

Log on to LinkedIn
Learning

WHAT'S AVAILABLE (10,000+ ONLINE COURSES)

Business:

- Analysis & Strategy, Software & Tools, Customer Service, Finance & Accounting, HR, Leadership & Management, Marketing, Project Management, Sales, Small Business & Entrepreneurship, Training & Education

Technology:

- AI, Cloud Computing, Cybersecurity, Data Science, Database Management, Development, Hardware, Mobile Devices, Software Development, Web Development

Creative:

- Animation & Illustration, Audio & Music (including music lessons), Graphic Design, Motion Graphics, Photography, Video, Web Design













SOFTWARE FOR STUDENTS



- Most of the software is for CSUF matriculated students. The exception is **Microsoft Office 365**
- Other ways to get stuff with a .edu email address:
 - Google “edu email discounts” then select
 - “MakeUseOf” – 20 Amazing Discounts You Can Get With a Free EDU Email Address
<https://www.makeuseof.com/tag/discounts-edu-email-address/>

WIRELESS INTERNET ACCESS (EDUROAM)

USERS APPS

 25Live	
 Academic Advising Student	
 WebCams	
 Wireless Internet Access	
 YOU@Fullerton	
 Zoom	

For more information, review Tom La Casa's September 9, 2024, presentation to CLECAT Club on *Getting Started at OLLI*

- On the CLECAT Club page on the OLLI Website under Classes/Activities
- On the OLLI Website under Livestream/Recordings

Division of Information Technology

Wireless Internet Access

[FAQ's](#)


[Help Tutorials](#)

[Report Wireless Issues](#)

Welcome to Wireless

Problems?

Contact The Helpdesk:


 **Students**
(657) 278-8888

 **Faculty & Staff**
(657) 278-7777

CSUF & eduroam Users

[eduroam](#)

CSUF Guests

[Guest Users](#) 

Division of Information Technology

Wireless Internet Access

FAQ's Help Tutorials Report Wireless Issues

Connecting To Eduroam

Connecting to eduroam

eduroam (education roaming) is the secure worldwide federated network access service developed for the international research and education community.

Problems?
Contact The Helpdesk:

Students
(657) 278-8888

Faculty & Staff
(657) 278-7777

By marking this check box, I agree that I have read, understood and agreed to the [CSU Responsible Use Policy](#).

Wizard Setup


What is eduroam?


eduroam (education roaming) is the secure worldwide federated network access service developed for the international research and education community. This secure, wireless network is available to CSUF students, faculty and staff.

The benefit of connecting to the eduroam network is

ZOOM



Tiles



 Canvas


 LinkedIn Learning



USERS APPS

 25Live 

 Academic Advising Student 

 Adobe Experience Manager (AEM) Forms Portal 

 WebCams 

 Wireless Internet Access 

 YOU@Fullerton 

 Zoom 

INSTALLING ZOOM

CALIFORNIA STATE UNIVERSITY, FULLERTON



Division of Information Technology

Zoom

Zoom Information

Select "Only Authenticated Users Can Join Zoom Meetings"

For added security[®] when scheduling Zoom sessions, always check "Only authenticated users can join." Authentication requires users to sign in to join Zoom sessions.

To authenticate, when prompted to **Sign In**, use the following options:

CSUF Users:

SSO – Enter 'fullerton.zoom.us' and use your campus portal username and password

Non-CSUF Users:

Google[®], Facebook. You may also use your company/school zoom.us account. (Please contact your local Zoom administrator for support)

CSUF Zoom Sign In

Zoom Download Center

Zoom is a web & video conferencing tool that is available to all currently enrolled CSUF students, faculty, and staff. Activate your Zoom account by logging in with your CSUF username and password.

Download Center

Get the most out of Zoom by downloading our apps



Zoom Workplace for Windows

Version 6.2.3 (47507)

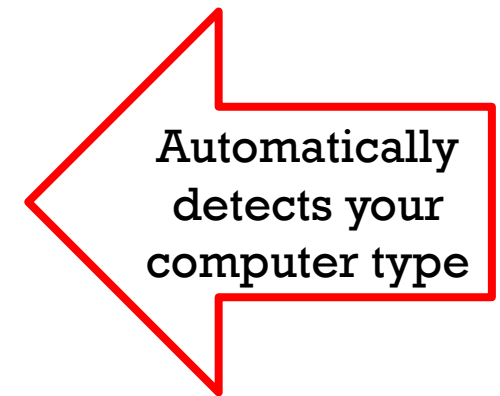
Unlock the full suite of collaboration with Team Chat, Whiteboard, Notes and more - included with your Zoom Meetings account.

Download (64-bit)

Download (32-bit)

Download (ARM64)

System Requirements



Zoom Workplace for mobile

Stay connected on your mobile device and never miss a beat, no matter where you are.

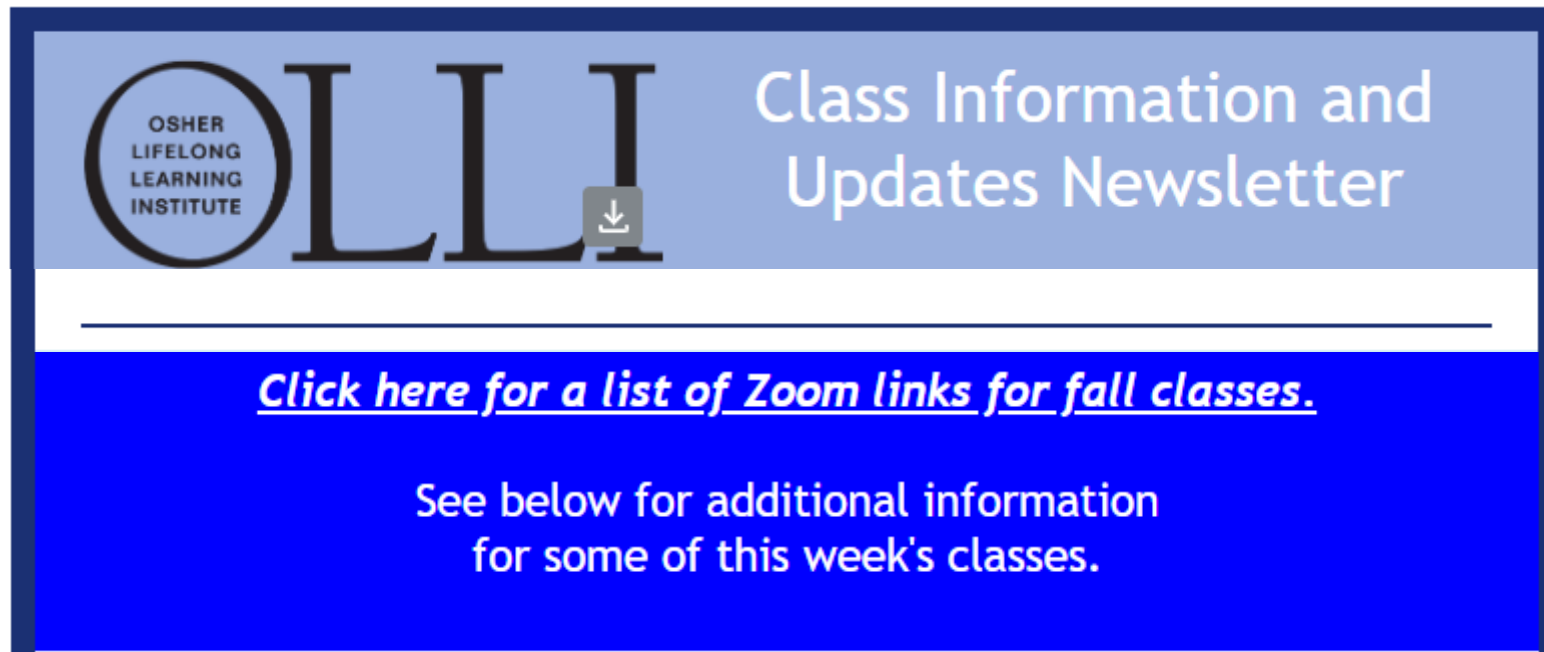


Scan the QR code or go to zoom.us/go.



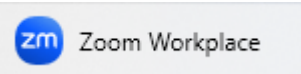

USING ZOOM

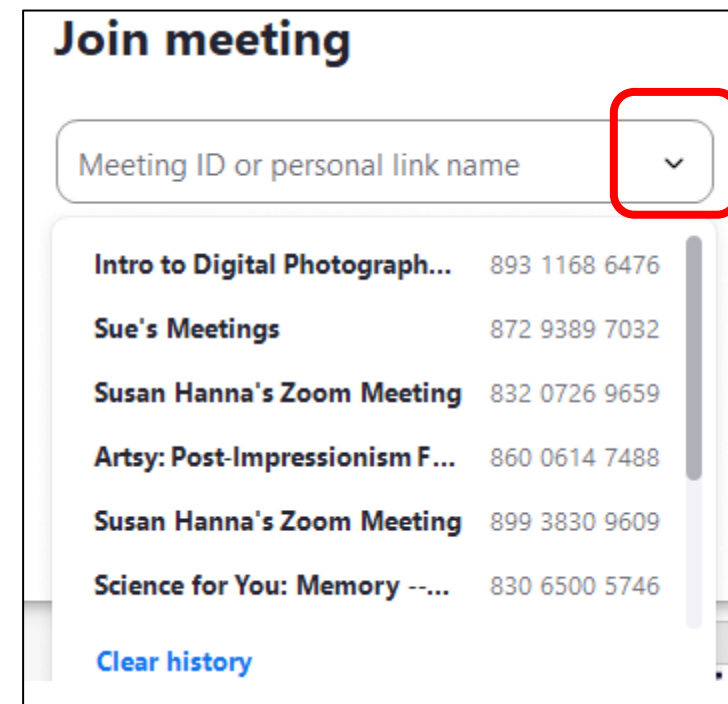
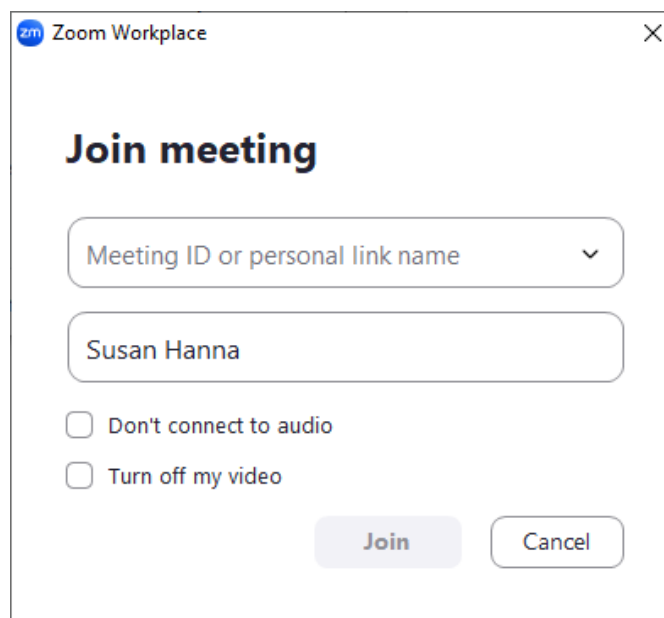
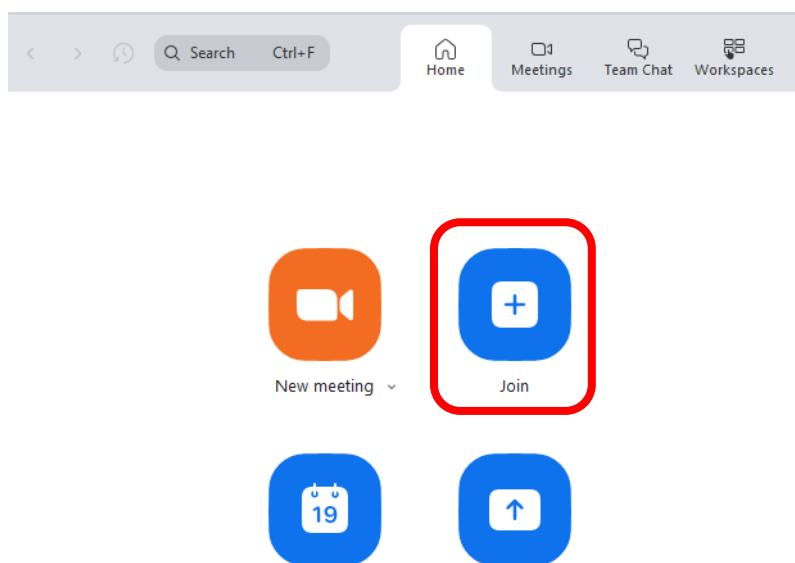
- The easiest way to join a Zoom meeting is to use the links in the weekend newsletters or on the OLLI Website.



The image shows a screenshot of a newsletter header for OLLI (Osher Lifelong Learning Institute). The header is a light blue bar with the OLLI logo on the left, which includes the text "OSHER LIFELONG LEARNING INSTITUTE" inside a circle and the large letters "OLLI" next to it. To the right of the logo, the text "Class Information and Updates Newsletter" is displayed in white. Below the header is a white horizontal line, followed by a blue rectangular button with white text that reads: "[Click here for a list of Zoom links for fall classes.](#)" Below the button, there is more white text on a blue background: "See below for additional information for some of this week's classes."

USING ZOOM

- The second easiest is to click the Zoom Workplace icon in your start menu  or on your taskbar  and then click “JOIN” and select a previously-attended meeting from the list.



LOGGING OUT

The screenshot shows the CSUF Portal dashboard for a user named Susan. The browser address bar displays `my.fullerton.edu/Portal/Dashboard/`. The user's profile is identified as Susan, with a role of /Staff/Student/Former Stud... The profile menu is open, showing options such as Frequently Asked Questions, Feedback, Layout Settings, Account Settings, Start Site Tour, and Logout. The Logout option is highlighted with a red box. The dashboard also features a Tiles section with links to Canvas, Academic Advising Student, Health Portal / Vaccination, Dropbox for Students, LinkedIn Learning, and Employee Homepage. A Titan Online Message section is visible, along with a Campus News Center and a section for the CSUF Police Department's Community Police Academy.

CSUF Portal

Susan
/Staff/Student/For...

Apps filter

Apps Favorite History

DEFAULT APPS

- Home
- Canvas
- CEDA
- Compass

Tiles

- Canvas
- Academic Advising Student
- Health Portal / Vaccination
- DropBox for Students
- LinkedIn Learning
- Employee Homepage

Titan Online Message

PeopleSoft Campus Solutions Outage

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Campus News Center

NEWS

Register for the CSUF Police Department's Community Police Academy 9/18/2024

The CSUF Police Department's Community Police Academy is a six-week class, offered one night each week, which provides CSUF students, staff, and fo

Susan
/Staff/Student/Former Stud...

- Frequently Asked Questions
- Feedback
- Layout Settings
- Account Settings
- Start Site Tour
- Logout

You are signed out of the Portal

Please close your browser to ensure the sign-out process is complete

[Sign into the portal](#)

QUESTIONS?

