

Your Essential Guide



To OLLI & Campus Activities

OLLI-CSUF Leaders and Key Resources



Daisy Thomas, OLLI's Executive Director

The OLLI Office is located in Room 7 of the Ruby Gerontology Center on the CSUF campus

Office Hours: Monday-Friday, 8:00 a.m.-5:00 p.m.

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You can contact the president or any member of the Board of Trustees through the OLLI office at the above numbers.



OLLI's 2024-2025 Board of Trustees See inside for their names and positions

For additional information:

OLLI's website: olli.fullerton.edu

Facebook: facebook.com/OLLICalStateFullerton

Instagram: Instagram.com/ollicsuf

CSUF's website: fullerton.edu



Osher Lifelong Learning Institute at California State University, Fullerton "A Continuing Learning Experience"

By Vickie Hite, President, OLLI-CSUF

It is 2024 and OLLI is celebrating 45 years of Lifelong Learning. During those 45 years we were able to make the adjustments necessary to move our organization forward with creativity and amazing vitality. This is a great time to take stock of all that we have accomplished and to look toward the future and the continued success of OLLI at CSUF.

As we continue to move forward, we have some unique opportunities to create a stronger version of ourselves. Patsy Burns served OLLI well during her long tenure here, and now we look toward spending quality retirement time with her. We are fortunate to have found in Daisy Thomas, our new Executive Director, a leader with a rich background and amazing energy. We also have the opportunity to tap into a Board of Trustees that has more new members than we have experienced in several years.

We can expect to see forward-moving changes this year as we continue to work on our goals of long-term growth, member retention and an updated business model to attract the next generation of OLLI members.

While I envision change and growth within our organization, I feel it is important to ensure that our culture and mission of lifelong learning is respected and upheld.

As your new president, I am looking forward to a year of great personal growth for myself and the opportunity to work with our new Board and Executive Director as we all move toward OLLI's next 20 years.

Did You Know? The "Godmother of CLE" (now OLLI) was Betty Robertson. As Director of Community and Outreach Programs at Cal State Fullerton in 1978, she researched and developed the idea for what became OLLI, recruiting Leo Shapiro and other prominent founding member-volunteers to make it happen.

Preface

This first edition of **Your Essential Guide to OLLI & Campus Activities** was created to tell you how you can get the most out of your OLLI membership by participating in the interesting and engaging courses and activities that OLLI and the CSUF campus have to offer.

Your Essential Guide to OLLI & Campus Activities is presented in digital format so that you can easily retrieve the guide using your smartphone, tablet or computer and access the websites described in the guide by clicking on the links highlighted in blue.

There are also links in the guide's table of contents that will let you quickly access the information that is of most interest to you.

The editors of **Your Essential Guide to OLLI & Campus Activities** trust that you will find the guide to be an informative and useful tool that will enhance your OLLI experience.

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Did You Know? Continuing Learning Experience (CLE), now OLLI, held its first day of classes on September 18, 1979 with 40 members. Three courses were offered that day at Mahr House, now the Golleher Alumni House, located on State College Blvd. next to the parking structure.

Your Essential Guide to OLLI & Campus Activities

Your choice to begin reading this "essential guide" suggests that you have registered to join the active and engaged community of older adults at the Osher Lifelong Learning Institute (OLLI), and that you want to know more about the courses and activities that are available to OLLI members at both OLLI and the California State University, Fullerton (CSUF) campus. If you are a new OLLI member, welcome! We are certain that you will enjoy all that OLLI and the CSUF campus have to offer, especially after you have acquainted yourself with this guide. If you are a renewing/returning OLLI member, welcome back! We are confident that reading this guide will help build on what you already know about OLLI and the CSUF campus and will enable you to get the most out of your OLLI membership.

If you have not yet registered and would like to join OLLI as a new or renewing/ returning member, read on! This guide includes a helpful section about registering for OLLI membership.

There is much for members to see and do at OLLI and the CSUF campus! Within the OLLI community on campus, members can take courses covering a variety of subjects, attend social events and go on trips. Members also have the option of mentoring university students and joining the corps of volunteers who make OLLI and its programs the best that they can be. Within the university community, OLLI members can audit university courses; attend theatre, dance, and music performances; view art exhibitions; watch sports games; dine at campus eateries; take a walk through the Arboretum and Botanical Garden; enroll at the Student Recreation Center to exercise with state-of-the-art equipment; and register at the Center for Successful Aging to attend its special senior-oriented exercise classes.

Members can get up to speed quickly on what is going on at OLLI by reading articles in OLLI's monthly *ChroniCLE* newspaper and by consulting OLLI's three weekly digital newsletters; namely, the *Class Information and Updates**Newsletter*, the *Open to the *Public Newsletter*, and the *Announcements *& Events Newsletter*.

For descriptions of the classes that OLLI offers, members can refer to OLLI's **Blue Book Program Catalog**, which also includes a schedule of the dates, times and venues of the class meetings. And to find in-depth information about OLLI and its programs, members can visit the **OLLI Website** at https://olli.fullerton.edu.

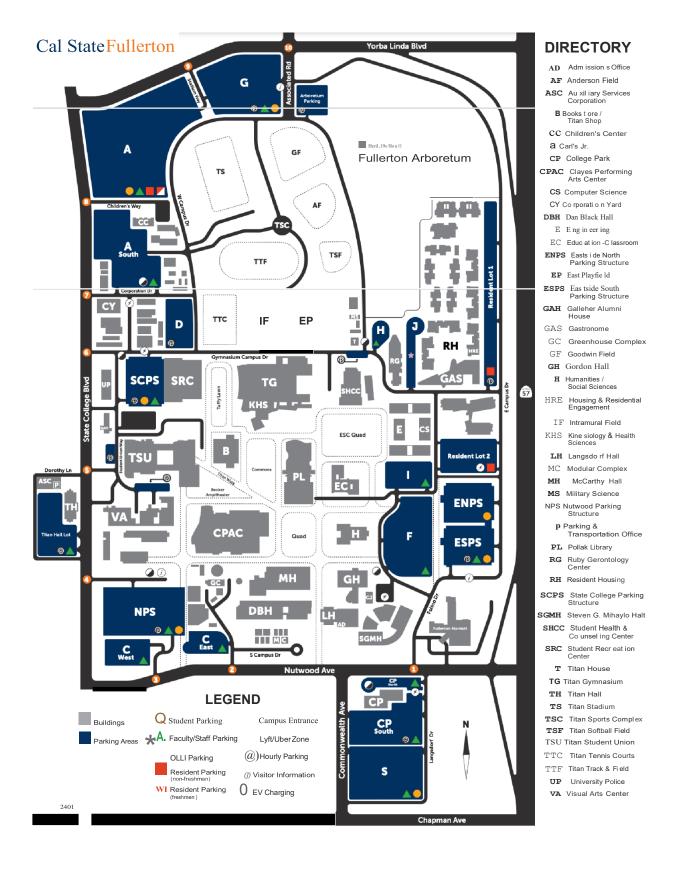
To learn about CSUF campus activities, members can review the CSUF Events and Links section of OLLI's *Announcements & Events Newsletter*, which includes the Campus Experiences and Resources Team's curated roster of upcoming campus events, a map of the campus, and links to CSUF's website and the websites for the CSUF Events Calendar; Titans Athletics Events; CSUF Theatre, Dance, and Music Performances; the Nicholas and Lee Begovich Gallery; the Arboretum and Botanical Garden; and LinkedIn Learning.

Your Essential Guide to OLLI & Campus Activities is intended to complement OLLI's publications and website by including information that OLLI members can use to navigate OLLI's Ruby Gerontology Center and the CSUF campus and take part in classes and activities. Keep in mind, though, that while efforts are made to keep this guide up to date, there is always the possibility of a change getting past us. If you notice that a description needs updating, please contact the guidebook editors at ollinewsbytes@hotmail.com and let us know.

CSUF Campus Map

As you read the descriptions of buildings and other venues in **Your Essential Guide to OLLI & Campus Activities**, you are encouraged to refer to the CSUF campus map on the next page. A downloadable copy of the map is available at https://parking.fullerton.edu. Acronyms of building names and other venues that you see on the map are repeated in this guide for ease of reference.

Did You Know? In 1979, Florence "Flossie" Arnold, one of CLE's (now OLLI) founding members and an ardent recruiter, was OLLI's first vice president. As a prominent local paint artist, she led OLLI's first art courses and established a legacy and rich tradition of courses, shows and excursions devoted to the arts.



How the Guide Is Organized

Your Essential Guide to OLLI & Campus Activities focuses on the OLLI community first before delving into a description of the university community at large.

We will start off with an overview of OLLI and a discussion of membership registration, OLLI leadership, the Executive Director, the OLLI office, the suggestion box, recycling bins, volunteerism and donations, OLLI announcements and class/activity information, class locations, in-person and virtual class participation, events and trips, campus parking, and virtual parking permits.

From there, we will branch out into an overview of the university and then talk about navigating the "virtual campus"; auditing CSUF classes; campus food and beverage options; popular campus websites; Titans Athletics events; theatre, dance and music performances; the Nicholas and Lee Begovich Gallery; the Arboretum and Botanical Garden; the Pollak Library; the Titan Student Union; and various other places on campus that are of interest to OLLI members, including the Student Recreation Center and the Center for Successful Aging.

An Overview of OLLI at CSUF

OLLI, otherwise known as Osher Lifelong Learning Institute at California State University, Fullerton, or OLLI-CSUF, was established under a charter from CSUF as a non-profit, self-supporting, and self-administering entity. OLLI can trace its origins at CSUF back to 1979 when OLLI was then known as CLE (Continuing Learning Experience). From those beginnings, OLLI has grown to over 1,200 members!

Retired and semi-retired adults who have an interest in lifelong learning are welcome to join OLLI, which offers its members opportunities to take a wide variety of courses that expand and build upon what they already know, to make new friends, and to participate in trips and other social activities.

In addition to the courses and activities offered at OLLI, members enjoy the ability to audit CSUF academic courses with the instructor's permission; free general admission seating for two at regular-season Titans Athletics home events (excluding Big West Conference championships, NCAA postseason events, and the Judi Garman Classic), subject to ticket availability; discounted advance "Titan Price" tickets to non-fundraising CSUF theatre, dance, and music performances; access to the Pollak Library (identified as PL on the campus map on page 6 of

this guide); monthly "Titan Tuesdays" discounts at the Titan Bookstore/Shop (B); an Eduroam WiFi network account; access to LinkedIn Learning's online tutorial videos; and the benefits of a virtual campus parking permit. Please note that campus benefits can be subject to change.

There are also opportunities to volunteer at OLLI. Many members use the knowledge and skills that they have developed throughout their lives or that they have acquired at OLLI and CSUF to coordinate or instruct at OLLI classes, to participate in OLLI committees, to provide information technology expertise and assistance, or to steer the OLLI organization forward as members of OLLI's Board of Trustees. There are also OLLI-CSUF Collaboration opportunities to mentor or assist CSUF university students. We will discuss volunteer opportunities in greater detail later in this guide.

OLLI-CSUF is affiliated with 124 other lifelong learning institutes in the United States, and is funded in part by the Bernard Osher Foundation. The remainder of OLLI-CSUF's funding comes primarily from member registration fees and donations.

<u>OLLI's Mission Statement</u> — OLLI's purpose at CSUF is summarized below:

- To serve the lifelong learning needs of the older population in the campus environment of a great university.
- To afford members the privileges of adjunct student status on campus with all benefits inherent thereto.
- To allow self-directing individuals the means of providing a productive outlet for their creative energies.
- To provide programs taught by members who share their wealth of accumulated knowledge and expertise with their fellow members.
- To utilize the services of faculty from the university with judicious restraint to provide lectures and symposia in their respective disciplines.
- To support and enhance the activities of the university.

<u>OLLI's Goals</u> — OLLI's objectives at CSUF are as follows:

- To provide lifelong learning opportunities for its members in classes and activities desired and determined by the membership.
- To provide individuals the means to teach, lecture and share their wealth of knowledge and expertise with fellow members.
- To operate on a fiscally-sound, self-supporting financial basis.
- To support and enhance the activities of CSUF to the fullest extent possible.
- To create a welcoming environment,

Commitment to Positive Member Experiences (added 8/26/24) — We want all OLLI members to have the best possible experiences at our classes, programs and special events regardless of any differences in gender, heritage, abilities or political ideology. The OLLI leadership and staff are intent on helping you understand the expectations about standards of behavior. These are important to maintaining the high quality of OLLI as a community of learners in a variety of settings that promote learning while also providing for the respectful, open exchange of ideas. We urge all members to become familiar with, and to practice the standards, in two adopted policies. OLLI's Ethical Environment Policy (Policy 2.6) supports an environment that is free of discrimination and harassment by incorporating University policies fostering a climate of civility. That includes displaying respect for others and engaging in respectful discourse on diverse ideas. Please review these policies at https://olli.fullerton.edu/ (click on OLLI-CSUF POLICIES) and keep them in mind throughout your time at OLLI activities. Per the OLLI policy, any related grievances or incidents should be reported immediately to any OLLI officer or to the OLLI Executive Director. In cases of egregious acts (thankfully rare), OLLI may assess sanctions up to and including suspension or termination of membership.

Membership Registration and Fees

OLLI members and other retired and semi-retired adults can register online in the fall for OLLI's upcoming academic year or for OLLI's fall semester. In the spring, there is the opportunity to register online for OLLI's spring semester and summer session. For many members, registering for the full academic year is the more economical choice.

OLLI's weekly *Announcements & Events Newsletter* informs OLLI members when it is time to register. OLLI's weekly *Open to the Public Newsletter*, which is emailed to OLLI members as well as non-members who have signed up for the newsletter, also includes information about upcoming registration opportunities.

Returning/renewing OLLI members have a couple basic rules that they need to observe when registering for membership. But other than that, the registration process is pretty straightforward. New and returning/renewing members just need to go to the OLLI website at https://olli.fullerton.edu, click on Join/Renew in the upper right-hand corner of the screen, and then follow the instructions.

Rule # 1 for Returning/Renewing OLLI Members: Everyone who has ever been an OLLI member is considered to be a renewing member and is asked to follow the prompts for renewing members when registering online. After clicking on *Join/Renew* and then selecting the blue *Register* bar on the *OLLI Online Registration* webpage, returning or renewing members need to sign in as a

Returning/Renewing member. Returning or renewing members must not create a new membership for themselves or apply for a new Campus-Wide Identification Number (CWID) or Personal Identification Number (PIN).

Rule # 2 for Returning/Renewing OLLI Members: Any returning/renewing member who does not have a CSUF username and password will need to come into the OLLI office to get a Campus-Wide Identification Number (CWID) and Personal Identification Number (PIN). Then, the member will need to log onto the OLLI website at https://olli.fullerton.edu, select Student Portal Account under the More Information subheading, and follow the instructions before registering for membership.

The OLLI office is located in room 7 of the Ruby Gerontology Center (identified as RG on the campus map on page 6 of this guide). The OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office phone numbers are 657-278-2446 and 657-278-4307, and the office email address is olli-info@fullerton.edu.

A diagram of the Ruby Gerontology Center appears later in this guide under the **OLLI's Class Locations on Campus** section.

<u>Useful Information for All Members</u> — When registering for membership, it is important that every member enter his or her personal email address on the online registration form. As we will discuss in the *OLLI Announcements and Class/Activity Information* section later in this guide, OLLI's Communication Team will use the recorded email address to send the *Class Information and Updates Newsletter*, the *Announcements & Events Newsletter*, the *Open to the Public Newsletter*, the *ChroniCLE* newspaper, the *Blue Book Program Catalog* and other important communications to the member.

Members can choose whether to receive printed copies of the *ChroniCLE* newspaper and *Blue Book Program Catalog* by mail by indicating their selection while they are registering online.

Members will also be asked to provide their vehicle's make, color and license plate number on the online registration form. As we will discuss in the *CSUF's License Plate Recognition System* section later in this guide, the university will use the recorded information to issue a virtual parking permit for the vehicle.

<u>OLLI Membership Badge</u> — The OLLI office mails OLLI membership badges to new and renewing/returning OLLI members. Members are asked to wear their badges while on campus. Any member who has not received an OLLI membership badge after registering is asked to visit the OLLI office in room 7 of

the Ruby Gerontology Center (RG).

Guest name badges are available in the OLLI office for occasions when OLLI members bring guests on campus. If you bring a guest on campus, please stop by the OLLI office to pick up a guest name badge.

<u>Registration Assistance Is Available</u> — Members who would like some help with the registration process can contact the OLLI office. The contact information for the OLLI office appears above under *Rule #2 for Returning/Renewing OLLI Members*.

Registration assistance is available for new members at the Open House events that OLLI holds in the fall and spring. OLLI's Open House events are publicized in the *Announcements & Events Newsletter* and the *Open to the Public Newsletter*.

<u>Membership/Enrollment Fees</u> — The online registration system will prompt the member to pay the following registration fees by credit card, debit card, or electronic check:

- 2024/2025 Academic Year (Fall, Spring and Summer): \$290
- Fall 2024, only: \$160
- Spring and Summer 2025, only: \$160

Members who have registered for the 2024/2025 academic year do not need to register for fall 2024 or spring and summer 2025.

<u>Other Fees</u> — Membership fees cover parking and admission to all OLLI events, trips and classes. Some of these programs have special expenses, such as the cost of transportation for trips, the cost of meals and shows for social events, or the cost of materials for classes. Fees for these expenses are kept as low as possible and are charged to participants. If a fee amount for a class or event is known in advance, it is shown with the class or event description in OLLI's *Blue Book Program Catalog*.

<u>Registration Coupons and Fee Payments</u> — As we will discuss in the *OLLI Events and Trips* section that appears later in this guide, a flyer is published for each event and trip. If there is a registration coupon at the bottom of the event or trip flyer, interested members need to fill out the coupon and take it to the OLLI office to register. If a fee is stated on the event or trip flyer, interested members need to pay the fee by credit card or debit card when registering at the OLLI office.

If, after registering, the member discovers that he or she can not attend the event

or trip, the member needs to inform the OLLI office of that as soon as possible. The office will refund the fee as long as no cost is incurred by OLLI. If a substitute registrant is found, a refund will be made.

<u>Scholarships</u> — Scholarships for OLLI membership are available for those having financial hardships. Applications for scholarships can be requested through the OLLI office by sending an email to <u>olli-info@fullerton.edu</u> or by calling 657-278-2446 or 657-278-4307, Monday through Friday between 8 a.m. and 5 p.m.

Completed applications must be received five weeks prior to the start of OLLI's fall or spring semester. Each applicant will be contacted to set up an interview with the Membership Scholarship Committee. Interviews take place shortly after the application due date.

Did You Know? In 1988, the Ruby Gerontology Center was completed. It was funded by \$2.1 million in donations raised by CLE (now OLLI) members from members and local businesses and municipalities. CSUF agreed to provide the land and maintenance, and the university and OLLI agreed to share the facility.

OLLI's Board of Trustees, Committees and Teams (revised 10/26/24)

OLLI is guided by a Board of Trustees made up of OLLI members who have been elected by OLLI's membership. The Board is responsible for OLLI's curriculum, finances, events and operations, all of which must conform with CSUF guidelines.

OLLI also has committees and teams made up of OLLI members who coordinate with the Board of Trustees and the OLLI-CSUF Executive Director in carrying out the day-to-day operations at OLLI. We will talk more about the Executive Director later in this guide.

OLLI members are encouraged to apply for nomination to a seat on the Board of Trustees and to volunteer for committees and teams. For more information about this subject, please refer to the *OLLI Volunteerism* section later in this guide.

Meetings of the Board and major OLLI committees are open to members and are listed in OLLI's **Blue Book Program Catalog**. A digital copy of the Blue Book is available for viewing on the OLLI website at https://olli.fullerton.edu. Just click on **View Current Catalog** under the website's **More Information** subheading to

see the Blue Book. Printed copies of the Blue Book are mailed to members who have requested them when registering online, and there are copies available in the OLLI office, also.

During the fall and spring semesters, OLLI's President holds general meetings of OLLI members to present topics that were covered in the Board of Trustees' meetings and to provide a forum for members to exchange ideas and provide feedback. The dates and times of these general meetings are reported in the **Announcements and Events Newsletter**.

To see descriptions of the Board of Trustees' duties, visit the OLLI website at https://olli.fullerton.edu, click on *About OLLI-CSUF* at the top of the website, then scroll down and select *OLLI Officers*.

<u>OLLI's Board of Trustees for the 2024 to 2025 Term</u> — OLLI's Board of Trustees is made up of eleven Executive Committee members, OLLI's Parliamentarian, OLLI's Immediate Past President, nine Trustees at Large, CSUF's Associate Vice President of Academic Programs, and OLLI-CSUF Executive Director Daisy Thomas.

Executive Committee

President	Vickie Hite
Vice President Administration	Robert Kovacev
Vice President Programs	Sue Batie
Vice President Communications	Jim Di Tota
Vice President Membership	Debbie Maxwell
Vice President External Relations	Bill Sampson
Vice President Facilities	Anthony Gonzalez
Vice President Technology	Paul Herrick
Vice President Hospitality	Lisa Sewell
Treasurer	Ann Sparks
Secretary	Renee Cabrera

Parliamentarian — Phillip Barnhard

Immediate Past President — Mike Stover

Trustees at Large

Fran Colwell, Maggie Giles, Joanne Hardy, Chris Heaton, MaryLouise Hlavac, Annette Lauritzen, Jay Messner, Chris Milord, Tony Package.

Ex-Officio

Eileen Walsh, Associate Vice President, Academic Programs Daisy Thomas, Executive Director, OLLI-CSUF

<u>OLLI's Appointed Positions</u> — It takes a lot of volunteers to keep OLLI running smoothly. Here is the list of OLLI's committee and team chairs and other appointed positions for the 2024 to 2025 term:

Archivist/Historian	Joanne Hardy
Blue Book	Jill Patterson, Editor
Blue Book Development	Sue Batie, Lead
Budget Committee	
ChroniCLE	Chris Shaw, Editor
Coordinator Training	
CSUF Student Awards Committee	
Curriculum Committee	Renee Cabrera and
	Sue Batie, Co-Chairs
Development/Philanthropy Committee	Fran Colwell, Acting Chair
Digital Document Archive	
Digital Image Archive	•
Digital Marketing Operations (Social Media)	Renee Cabrera and
	Rosalind Charles, Co-Chairs
Distance Learning	Bob Newcomb, Lead
Electronic Bulletin Board	Melinda Wiltsie, Lead
Facilities Operations Committee	Pete Saputo, Chair
Financial Advisory Committee	Ann Sparks, Chair
Friendship/In Memoriam Committee	Debbie Maxwell and
	Ellie Monroe, Co-Chairs
Gatefold (Open to the Public) Brochure	
Grants Committee	•
Hospitality Committee	
Kitchen Team	· · · · · · · · · · · · · · · · · · ·
Library Team	.Tony Package, Lead
Long-Term Plan (2023 - 2028)	
	Mike Stover
Mailing Committee	
Member Scholarship Committee	•
Membership Committee	•
Membership Registration Team	
Musical Performance Committee	
	Rayleen Williams, Co-Chairs
New Members Orientation	•
Newsletters	Ginger Barnhart, Lead
OLLI-CSUF Collaboration Committee	
OLLI Personnel and Support Committee	
Parking and OLLI Trolley Team	-
	Bill Sampson, Co-Leads

Photography Coordinator	Jim Di Tota
Policies and Procedures Committee	Joanne Hardy, Chair
President's Advisory Council	Mike Stover, Chair
Speakers Bureau	Bob Kovacev and
	Bill Sampson, Co-Leads
Technology Education Committee	Rosalind Charles and
	Paul Herrick, Co-Chairs
Transitions in Retirement Committee	Russell MacKeand, Chair
Trips Committee	Ken Luke, Chair
Volunteer Coordinator	MaryLouise Hlavac
Website Committee	Dan Coby, Chair

The OLLI-CSUF Executive Director

Daisy Thomas is the OLLI-CSUF Executive Director and acts as a liaison between OLLI and CSUF. She works with OLLI's Board of Trustees and reports to Eileen Walsh, CSUF's Associate Vice President of Academic Programs.

OLLI members who would like to meet with Daisy can ask staff members at the OLLI office to make an appointment for them.

The OLLI Office

OLLI's Executive Director Daisy Thomas and her staff occupy OLLI's administrative office, otherwise known as the OLLI office, which is located in room 7 of the Ruby Gerontology Center (identified as RG on the campus map that appears on page 6 of this guide).

A diagram of the Ruby Gerontology Center appears later in this guide in the **OLLI's Class Locations on Campus** section.

Daisy's staff members include Celia Reynolds, Corina Pineda and Donna Miranda. OLLI members and CSUF students occasionally help out in the OLLI office.

The friendly folks at the OLLI office are ready to assist members with their OLLI and CSUF-related questions, and they are also in charge of such administrative matters as signing members up for trips or events that they want to participate in. The OLLI office is cashless and accepts only credit cards and debit cards for payment.

Except for campus-observed holidays, the OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office phone numbers are 657-278-2446 and 657-278-4307, and the office email address is olli-info@fullerton.edu.

OLLI Suggestion Box

OLLI wants to hear your ideas, suggestions and solutions! Please drop a note in the suggestion box located in the Shapiro Wing's lobby. A diagram of the Ruby Gerontology Center and its Shapiro Wing appears later in this guide in the *OLLI's Class Locations on Campus* section.

You can also send a message to OLLI President Vickie Hite via the OLLI office's <u>olli-info@fullerton.edu</u> email address. The OLLI office will forward your message to Vickie.

Blue Recycling Bins

Please recycle at OLLI. Blue recycling bins with the recycle logo have been placed throughout the Ruby Gerontology Center (identified as RG on the campus map on page 6 of this guide) for the disposal of recyclable paper, cardboard, and empty plastic, glass, paper and metal containers. The black trash bins are for the disposal of tissues, napkins, paper towels, plastic bags, film, food waste, liquids, and other non-recyclable items.

OLLI Volunteerism

With the exception of the accomplishments of the OLLI Executive Director and her staff, everything that takes place within OLLI — from its governing board and committee meetings to its class instruction and coordination, social event activities, trip organizing, and publicizing — is done by volunteers. In essence, volunteers are the lifeblood of OLLI. Opportunities to volunteer range from small tasks that take a few hours to complete to larger tasks that take much more time. The satisfaction that members get from doing these tasks can far outweigh the time spent. And, volunteerism can be a great way to meet fellow members and become more familiar with the OLLI organization.

If you have an idea for teaching a new course, or if you want to help coordinate a class or join the Curriculum Committee, please send a message to the Vice President Programs via the OLLI office at olli-info@fullerton.edu. The OLLI office will forward your email to the Vice President Programs.

If you would like to learn about volunteering on OLLI's many committees and teams, please visit the OLLI website at https://olli.fullerton.edu and click on the Volunteer tab at the top. Then, select Volunteer Opportunities or OLLI-CSUF Collaborations from the drop-down menu to find the names of the contact persons for the various volunteer openings. Select the volunteer opening that you are interested in and send a message to the contact person via the OLLI office's olli-info@fullerton.edu email address.

If you would like to serve on the Board of Trustees, watch for announcements that appear in the *ChroniCLE* and the *Announcements & Events Newsletter* each October and November that ask interested members to submit their applications for board positions. If you think you do not know enough about OLLI to serve on the Board's Executive Committee, consider applying to be a Trustee at Large. Trustees at Large learn about OLLI governance and how the OLLI organization functions by assisting members of the Executive Committee.

"When you volunteer in an organization like OLLI, where you have opportunities to work with others in a collaborative, supportive way, you create a cadre of friends who share a passion." - **Joyce Ono, former OLLI President**

OLLI-CSUF Collaboration

OLLI members can volunteer to share their life experiences and skills with members of the university community through the OLLI-CSUF Collaboration program. There are opportunities for OLLI members to mentor individual students or research project teams, to engage in inter-generational exchanges and interviews, to participate in international student outreach, and more! CSUF students benefit from OLLI members' accumulated knowledge and wisdom, and OLLI members enjoy the intellectual stimulation and the opportunity to remain productive and to "give back" to the community.

To learn how to get involved with the OLLI-CSUF Collaboration program, visit the OLLI website at https://olli.fullerton.edu, click on the *Volunteer* tab at the top, and then select *OLLI-CSUF Collaboration*.

If you would like to volunteer or if you have questions, please visit https://forms.gle/jEeAuvRvWM9ggCAU8.

Here are a few more OLLI-CSUF Collaboration opportunities for OLLI members:

<u>Free Hearing Screenings</u> — Each fall and spring semester, OLLI members have an opportunity to participate in free hearing screenings at the CSUF

Speech and Hearing Clinic. The clinic benefits CSUF graduate students in CSUF's Audiology Practicum class by giving them the opportunity to work with and screen OLLI members while under the supervision of a certified, licensed audiologist. News of upcoming hearing screenings is published in the *Announcements & Events Newsletter*.

<u>Basic Needs Collection Box</u> —OLLI-CSUF Collaboration is coordinating with CSUF's Associated Students Inc. (ASI) to help address CSUF students' basic needs. A collection box has been placed in the Shapiro Wing at the Ruby Gerontology Center (RG) for OLLI members to use for donating non-perishable food products to the Food Pantry. Gently-worn professional clothing (only) for student interview purposes and full-size hygiene products can also be placed in the box to go to Tuffy's Career Closet. And, there are items being requested for donation to the Children's Center.

OLLI's **Announcements & Events Newsletter** includes a link to a chart that describes the in-kind donations that Associated Students Inc. requests for its Basic Needs Programs. The chart also includes hashtags for use in making monetary donations.

<u>Student Research Studies</u> — From time to time, OLLI-CSUF Collaboration will publish a request in the *Announcements & Events Newsletter* for OLLI members to complete an online survey for a CSUF student's research study. OLLI members' participation is greatly appreciated. Generally, the greater the survey response rate, the better the survey results.

Opportunities to Donate to OLLI

Monetary donations are an important part of OLLI's funding and enable OLLI to continue offering life-enriching programs to members at a low fee. Members' donations and bequests, together with earnings from Osher Foundation endowments and member registration fees and volunteer services, secure OLLI's future programs and outreach.

Every contribution, no matter the size, is both tax-deductible and meaningful. The California State Fullerton Philanthropic Foundation (CSFPF) oversees the university's gifts and endowments.

The California State Fullerton Philanthropic Foundation's specific fund for OLLI is OLLI-CSFPF.

OLLI has a donation drive in the fall and participates in CSUF's popular *Titans Give* event in the spring, which features opportunities to match contributions

dollar for dollar. Charitable contributions can be gifted through the California State Fullerton Philanthropic Foundation at other times, too.

Gift Options:

<u>Fund for the Future (An Endowment Fund)</u> — The principal of this fund grows over time with your contributions. A portion of the annual earnings of this account is transferred into the general budget, thereby reducing membership fees. Donations may be in the form of cash, stock, or other financial gifts.

<u>OLLI Today and Tomorrow Fund</u> — This fund provides and supports OLLI on the CSUF campus with non-budget items that are not readily funded by OLLI operations. It is intended for special or major projects that will enhance OLLI's learning environment by meeting structural, capital and refurbishing needs for today and tomorrow. Donations to the fund help keep membership fees down.

<u>Computer Education Fund</u> — This fund is used to supplement basic support for OLLI's computer lab. Gifts to this fund help OLLI keep abreast of advances in technology.

<u>Masters in Gerontology Scholarship Fund</u> — This fund provides an annual scholarship award for students who are enrolled in CSUF's Masters in Gerontology Program. An award is given upon the recommendation of the Gerontology Program and approval by OLLI's Vice President External Relations and the appointed committee members.

<u>Membership Aid Fund</u> — This fund provides basic membership scholarships to deserving applicants to OLLI who cannot afford the membership fee. These scholarships are private, and only the Membership Scholarship Committee and the OLLI President know who the recipients are. Contributions for this fund come mainly from individual donations.

<u>Operating Fund</u> — This fund is used for ongoing operating expenses and projects that benefit the general membership.

<u>President's Advisory Council Fund</u> — This is a discretionary fund used for special projects outside the general budget. Examples are the plaques in the Shapiro Wing, memorials and recognition awards.

To contribute to OLLI-CSUF, make out a check payable to OLLI-CSFPF, enclose a note that indicates which fund you are contributing to, and mail these to:

Cal State Fullerton Philanthropic Foundation (CSFPF) 2600 Nutwood Avenue, Suite 850, Fullerton, CA 92831

You can also give by credit card by calling the Cal State Fullerton Philanthropic Foundation at 657-278-2118 to arrange a secure payment.

In appreciation, and for your tax records, you will receive a letter acknowledging your tax-deductible contribution.

Pid You Know? The Ruby Gerontology Center was named after Dr. Charles L. Ruby, one of CLE's (now OLLI) founders. In 1983 he recognized the need for our own building, pledging the initial \$100,000. His donations for building the RGC eventually totaled \$310,000.

OLLI Announcements and Class/Activity Information

OLLI uses its website and members' email addresses to communicate information about classes, activities, trips, and "all things OLLI" to its members. Certain publications are also available in print. These means of communication are described below.

The OLLI Website — Just about anything that members want to know about OLLI can be found on the OLLI website at https://olli.fullerton.edu. For example, OLLI members can find updated class schedules by clicking on the Calendars tab at the top of the OLLI website and selecting the Today at OLLI option. Additional class information and Zoom links can be found on the OLLI website by clicking on the Classes/Activities tab at the top of the website and selecting the Alphabetical List option. And OLLI members can watch classes that are being live streamed or that have been recorded by going to the OLLI website and selecting Livestream/Recordings" under the website's More Information subheading. We will talk more about the OLLI website in the Attending OLLI Classes In-Person or Virtually section later in this guide.

You will need to log onto the CSUF portal so that you can access class Zoom links and live streamed and recorded classes using the OLLI website. If you do not have a username and password, please come into the OLLI office in room 7 of the Ruby Gerontology Center (identified as RG on the campus map on page 6 of this guide) to get a Campus-Wide Identification Number (CWID) and Personal Identification Number (PIN). Then, visit the OLLI website at https://olli.fullerton.edu, select *Student Portal Account* under the *More Information* subheading, and follow the instructions for establishing a CSUF Student Portal Account.

If you are logging onto the CSUF portal for the first time, look for the words **Duo Two-Factor Authentication (2FA)** is required to login that appear just below the **Login** command. By clicking on those words, you will find instructions for installing the Duo Mobile Two-Factor Authentication security app. For more information about **Duo Two-Factor Authentication**, visit https://www.fullerton.edu/it/students/2fa/index.php.

For easy access to the OLLI website, you can put the website as an "app" onto the home screen of your smart phone, tablet or computer. Once the app has been installed, an OLLI-CSUF icon will appear on the home screen. Touch or click on the icon to access the website. To add the app, go to the OLLI website at https://olli.fullerton.edu, click on *OLLI on Your Phone/Tablet* under the website's *More Information* subheading, and follow the instructions.

<u>OLLI's Blue Book Program Catalog</u> — OLLI publishes a Blue Book Program Catalog each fall, spring and summer. The *Blue Book* describes the courses that OLLI offers and includes a schedule of the dates, times and venues of OLLI's classes and Board of Trustee/major committee meetings. For updated schedules, OLLI members are advised to consult the *Today at OLLI* webpage that is described in *The OLLI Website* subsection above.

The Blue Book is emailed to all OLLI members and is mailed to those members who placed a request for a printed copy while they were completing their online OLLI membership registration. Printed copies of the Blue Book are also available in the OLLI office. And, members can access and download a digital copy of the Blue Book from the OLLI website at https://olli.fullerton.edu by clicking on *View Current Catalog* under the website's *More Information* subheading.

OLLI's Weekly Digital Newsletters — OLLI's Announcements & Events Newsletter, Class Information and Updates Newsletter, and Open to the Public Newsletter are digital publications that are emailed to OLLI members on weekends. The Open to the Public Newsletter is also emailed to non-members who have asked to be placed on the distribution list. The newsletters help keep members up to date on what is going on at OLLI. Members are automatically placed on the distribution list for these newsletters when they register for OLLI membership.

All three newsletters include links to OLLI's website, ChroniCLE newspaper, and social media.

The *Announcements & Events Newsletter* includes OLLI announcements, information about any new programs that have been introduced since the Blue Book was published, and recent news about upcoming events, trips and volunteer/donation opportunities. There is also a campus map, the Campus

Experiences and Resources Team's roster of curated campus events, and links to CSUF websites.

The *Class Information and Updates Newsletter* supplements the Blue Book by providing additional information about some of the week's classes, including any new courses that have been introduced since the Blue Book was published. Recent changes to class meeting schedules are listed at the top of the newsletter. The newsletter also has a handy blue *Click here for a list of Zoom links* bar that provides access to a list of Zoom links that bypasses the CSUF portal. Members should not share this newsletter with non-members.

The *Open to the Public Newsletter* includes supplemental information about the week's classes and events that are open to OLLI members as well as members of the public. Recent changes to class and event schedules are noted. The newsletter may also include supplemental information for members of the public who wish to attend a class or event in person, such as information on how to purchase a daily parking permit.

Non-members can sign up for weekly editions of the *Open to the Public Newsletter* by visiting the OLLI webpage at https://olli.fullerton.edu/welcome and clicking on the *Sign Up for Free Open to the Public Classes and Events* box.

<u>Standalone Emails</u> — Eblasts, otherwise known as standalone emails, may be issued during the week to inform members of OLLI Board of Trustee announcements, last-minute class cancellations, unanticipated campus closures, and other similar occurrences.

<u>Video Display</u> — The video display in the Ruby Gerontology Center's Shapiro Wing shows a schedule of the day's classes and events and provides information about upcoming events.

A diagram of the Ruby Gerontology Center that shows the Shapiro Wing appears later in this guide in the *OLLI's Class Locations on Campus* section.

News of Class Meeting Changes — Class meeting dates, times and venues are subject to change or cancellation. Before coming onto campus, members should consult the *Today at OLLI* calendar by going to the OLLI website at https://olli.fullerton.edu, clicking on the *Calendars* tab at the top of the website, and selecting *Today at OLLI*. Members may also find news of class changes or cancellations in OLLI's eblasts and weekly *Class Information and Updates*Newsletter. After arriving on campus, members can confirm the current day's class meetings schedule by consulting the video display in the Shapiro Wing.

<u>The ChroniCLE</u> — OLLI's monthly *ChroniCLE* newspaper provides a past, present and future perspective on all that is OLLI. The newspaper also includes the full program description and meeting schedule of new programs that are being offered, including any that have been added since the Blue Book was published.

The *ChroniCLE* is mailed to all OLLI members who placed a request for a printed copy while they were completing their online OLLI membership registration. A digital copy of the ChroniCLE is emailed to all members. In addition, links to digital copies of the ChroniCLE appear at the bottom of the weekly *Announcements & Events Newsletter*, *Class Information and Updates Newsletter*, and *Open to the Public Newsletter*.

<u>Social Media</u> — OLLI has a social media presence on Facebook and on Instagram, respectively, at https://www.facebook.com/OLLICalStateFullerton and https://www.instagram.com/ollicsuf. Links to OLLI's social media appear on all three of OLLI's weekly newsletters.

What Members Should Do If They Are Not Receiving Communications from OLLI — The monthly ChroniCLE newspaper, the Blue Book and all three of OLLI's weekly newsletters use the same distribution lists for OLLI members. If one of these communications does not appear in your inbox, then it is a good bet that the other communications will not appear in your inbox, either, unless you take the following proactive steps:

First, check your spam/junk folder and, if a communication from OLLI is there, click on *Not Spam* to notify your email provider that the communication is not spam or junk.

If you do not find OLLI communications in your spam/junk folder, you can subscribe or resubscribe by going to http://bit.ly/OLLISubscription and completing and submitting the online form.

If you have followed these steps and you are still not receiving communications from OLLI, or if you have changed your email address, please send an email to ollinewsbytes@hotmail.com to let OLLI's Newsletter Team know.

Member Photographs (revised 10/26/24) — Photographs and videos of OLLI members participating in OLLI events and classes at OLLI venues or lounging in the courtyard at the Ruby Gerontology Center (RG) are routinely taken by authorized OLLI photographers. Portraits and other posed photos of one or several OLLI members may be taken at the option of the members. OLLI-CSUF reserves the right to publish any such

photos/videos in any OLLI promotional materials, media or websites without the prior approval of the member. However, OLLI will cease to use any posed photo after the member so requests to an OLLI Board officer or the Executive Director.

OLLI's Class Locations on Campus

OLLI offers its members a choice of over a hundred different courses. Most of these courses are taught in-person on the CSUF campus. Descriptions of courses are available in OLLI's **Blue Book Program Catalog**. For information about the Blue Book, please refer to this guide's preceding section entitled, **OLLI Announcements and Class/Activity Information**.

Many courses are taught by OLLI instructors. Courses may also be taught by instructors from outside OLLI and the university. CSUF professors may also lead or instruct.

OLLI members who are attending classes in person on campus are asked to write their names on the sign-in sheets that are placed just inside the entrances to the classrooms. The class coordinators use the sign-in sheets to take the attendance.

Locations where OLLI holds its classes on campus are described below. You can use the campus map on page 6 of this guide to follow along. A downloadable copy of the campus map is available at https://parking.fullerton.edu.

<u>The Ruby Gerontology Center</u> — The majority of OLLI's in-person classes are held at the Ruby Gerontology Center (identified as RG on the campus map), which is located just south of the Arboretum and Botanical Garden. The south end of the Ruby Gerontology Center faces Gymnasium Drive, which is accessible from State College Boulevard to the west and East Campus Drive to the east. OLLI's parking lot J is adjacent to, and immediately east of, the Ruby Gerontology Center. The lot's entrance and exit is on Gymnasium Drive.

OLLI's classrooms at the Ruby Gerontology Center appear in the diagram on the following page, and include the Mackey Auditorium in room 13 to the north; the Shapiro wing (with its A, B, C and D modular classroom spaces) to the south; and classrooms 9, 18 and 21 in between the Mackey Auditorium and the Shapiro Wing (room 21 is accessed from inside the Shapiro Wing's foyer). Also shown are the Shapiro Wing's kitchen and outside patio, the courtyard, the men's and women's restrooms located in the Shapiro Wing and on either side of the Mackey Auditorium, and the OLLI Trolley pick-up and drop-off point just outside the courtyard's western main gates.

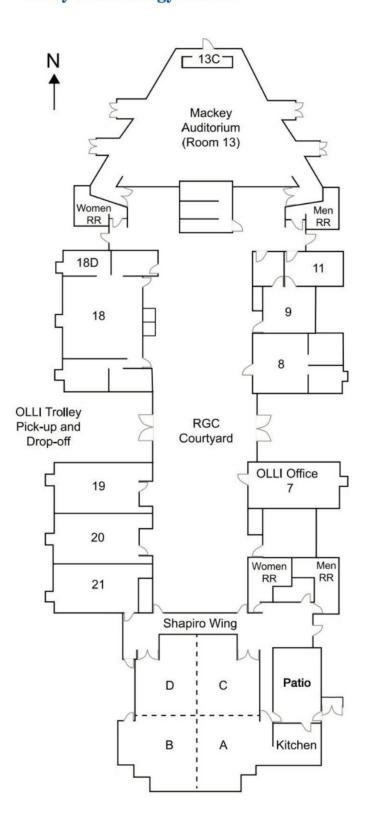
Most of the rooms in the Ruby Gerontology Center are only accessible from the courtyard. The gates to the courtyard are locked in the evening.

As we will discuss later, OLLI's events are usually held in the Mackey Auditorium, the Shapiro Wing and/or the courtyard, which when it is not being used for events serves as a comfortable spot for OLLI members to sit, chat or eat at their leisure.

The remaining rooms at the Ruby Gerontology Center are typically used for OLLI Board or committee meetings and administration. The OLLI office is in room 7.

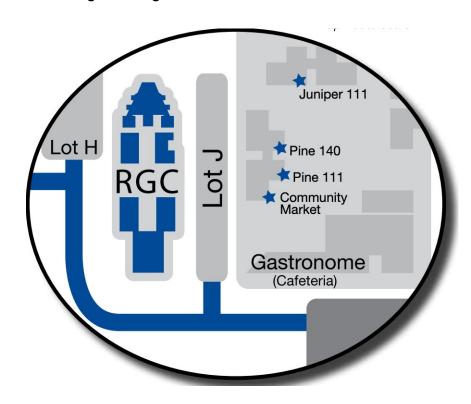
Did You Know? The Shapiro Wing was named after CLE's (now OLLI) first president, Leo Shapiro, who was not only the driving force behind the start-up of CLE, but who also tirelessly worked for eight years to raise the funds to build the Ruby Gerontology Center and get it built.

Ruby Gerontology Center



In addition to the Ruby Gerontology Center (RG), OLLI may also hold classes in the first-floor classrooms of the Juniper and Pine student resident housing buildings (RH), the second floor of the Kinesiology and Health Sciences Building (KHS), the CSUF tennis courts (TTC), the bowling lanes on the lower floor of the Titan Student Union (TSU), and the Arboretum and Botanical Garden. We will discuss each of these venues in turn.

<u>The Juniper and Pine Resident Housing Buildings</u> — The diagram that appears below shows the Juniper resident housing building's classroom 111 and the Pine resident housing building's classrooms 111 and 140 where OLLI classes are sometimes held. These classrooms are all on the first floor of the Juniper and Pine resident housing buildings.



The Juniper and Pine resident housing buildings are located along the eastern perimeter of OLLI's parking lot J and just steps from the Ruby Gerontology Center (identified as RGC in this diagram).

Also shown in the diagram are the Community Market and the Gastronome cafeteria that are located near the entrance to parking lot J. OLLI members are welcome to shop in the Community Market and can purchase meals in the Gastronome. Information about the market and cafeteria is provided in the *Food and Beverage Options on Campus* section that appears later in this guide.

Kinesiology and Health Sciences Building Classrooms — To find the Kinesiology and Health Sciences Building on the CSUF campus map that appears on page 6 of this guide, look for the joined buildings identified as TG and KHS. The Kinesiology and Health Sciences Building is comprised of Titan Gymnasium (TG) and the Kinesiology and Health Sciences (KHS) wing that was built onto it. The Kinesiology and Health Sciences Building is located on Gymnasium Drive, across from the intramural field and within walking distance of the Ruby Gerontology Center. The front of the Kinesiology and Health Sciences Building is easily identified at street-level by its bold dark blue and white color scheme. Student women's volleyball and men's and women's basketball games take place in Titan Gymnasium.

OLLI's Flash Mob, Tap Dancing, Tap-ercise, and Friday Line Dancing Workshop classes are held on the second floor of the south-facing side of the Kinesiology and Health Sciences building in room 202. This classroom can be accessed from the south-facing side of the building, or by entering the building through its north-facing main doors on Gymnasium Drive, taking the escalator or stairs that are located just beyond the foyer to the second floor, and then turning left to enter the extended hallway before turning right and walking straight back along that hallway to the building's southernmost wall and then turning right. Information about the Kinesiology & Health Sciences building is available at https://hhd.fullerton.edu/knes.

<u>CSUF Tennis Courts</u> — OLLI may hold a tennis class at the Titan Tennis Courts (TTC) located at the corner of Gymnasium Drive and West Campus Drive, just east of parking lot D. OLLI parking privileges do not extend to parking lot D. However, OLLI members can park in the student parking stalls of the State College Parking Structure (SCPS) that is located nearby on Gymnasium Drive just off State College Boulevard.

<u>The Bowling Lanes at the Titan Student Union</u> — OLLI may hold non-league bowling at the Titan Bowl & Billiards' eight bowling lanes located on the lower level of the Titan Student Union (TSU). A diagram of the Titan Student Union can be found at https://asi.fullerton.edu/titan-student-union. The Titan Student Union is situated just south of the State College Parking Structure (SCPS), which has student parking stalls where OLLI members can park.

<u>Arboretum and Botanical Garden</u> — OLLI may hold classes at the Arboretum and Botanical Garden, which is situated immediately to the north of the Ruby Gerontology Center. Walking trails loop through the Arboretum and Botanical Garden, taking visitors past the pavilion, Heritage House, deciduous woodlands and other biomes. A handy map of the grounds is available at the Arboretum and Botanical Garden's website at https://arboretum.fullerton.edu/map.aspx.

There is a main entrance to the Arboretum and Botanical Garden for the public and a second entrance that is near the Ruby Gerontology Center. The main entrance is located off Associated Road and is accessible from the G and A student parking lots and from the paved pathway off parking lot H that extends north along the arboretum's western fence line. (OLLI parking privileges do not apply to the arboretum's parking lot.) The arboretum's administrative buildings, courtyard and restrooms are located just inside the main entrance.

The second entrance, which is not identified on the Arboretum and Botanical Garden's map, is lined with wood pilings and is located on the east side of the arboretum. OLLI members can reach that second entrance by taking a short walk up the sidewalk that extends north from OLLI parking lot J.

The Arboretum and Botanical Garden does not charge a fee for admittance, but a \$5 donation is appreciated. For more information, visit the Arboretum and Botanical Garden's website at https://arboretum.fullerton.edu.

Attending OLLI Classes In-Person or Virtually

OLLI's membership registration fee covers all the classes that OLLI members attend. There is no separate registration fee for attending classes, but there may be a materials fee for attending certain classes such as ceramics or a special fee for covering such expenses as a bowling class's facility/equipment rentals. When known in advance, fees are reported in OLLI's **Blue Book Program Catalog**.

For the majority of the courses that OLLI offers, members can simply show up at the classes that they are interested in attending. However, due to space limitations in some popular on-site classes, instructors may include a requirement in the Blue Book for members to informally register with them before the start of the semester or to complete an online pre-registration form. For example, members need to pre-register for certain computer-related classes by filling out an online form that is available through the Blue Book.

Some courses have prerequisites and/or require that members bring their own equipment to class. For example, members participating in a band class typically need to know how to read music and play a musical instrument. They also need to bring a musical instrument and a music stand to class, and possibly also pay a materials fee. Prerequisites and equipment requirements, if any, will be noted in the Blue Book.

Class participation is important. OLLI members bring a wealth of knowledge and experience to the classroom, and during class question-and-answer sessions OLLI instructors encourage attendees to not only ask questions, but to share

their observations, also. Often, the collective knowledge of the class attendees exceeds that of the instructor. Everyone in the class benefits when attendees participate in class discussions.

Members do not take tests or receive grades for attending OLLI classes. However, there are a few courses where some optional work or study outside of class is suggested in order to enhance learning.

Not all of OLLI's classes are held in person on campus. Some are held virtually via Zoom or live stream. There are also classes that are held as a hybrid of in person and Zoom or live stream, meaning that members have a choice of attending in person or virtually.

OLLI may record classes that are held via Zoom or live stream so that members can view the classes later.

Which Classes Are Being Held In-Person or Virtually? — There is more than one way to find out if a class is being held in person on campus and/or via Zoom or live stream.

One way to find out if a class is being held in-person and/or virtually is to go to the OLLI website at https://olli.fullerton.edu, click on the Classes/Activities tab at the top of the website, and then select Alphabetical List of Courses and Events webpage. Click on the course you are interested in to find out when and where the class is being held and whether the class is being presented virtually. If the class is being held via Zoom or live stream, the webpage will include a handy link to that platform.

Another way to find out if a class is being held in-person and/or via Zoom or live stream is to go to the OLLI website at https://olli.fullerton.edu, click on the Calendars tab at the top of the website, and then select Today at OLLI. This will take you to a daily schedule that shows when and where each class is being held and whether a class is being presented via Zoom or live stream. The Today at OLLI calendar does not include links to virtual platforms.

You can also consult OLLI's **Blue Book Program Catalog**, which is available online and in print. At the end of the Blue Book, you will find a **Day of the Week Index** that will tell you if a class is being held on campus and/or via Zoom or live stream. Be advised that the Blue Book does not reflect changes that may have taken place since its print date. To view a digital copy of the Blue Book, visit the OLLI website at https://olli.fullerton.edu and click on the **View Current Catalog** option under the **More Information** subheading.

<u>OLLI's On-Campus Classes</u> — For information about OLLI's class locations on campus, please visit the preceding *OLLI's Class Locations on Campus* section of this guide.

<u>A Few Words about the CSUF Portal</u> — When you click on the Zoom or live stream links on the OLLI website, you will be prompted to log onto the CSUF portal by entering your username and password.

If you do not have a username and password for logging onto the CSUF portal, please come into the OLLI office in room 7 of the Ruby Gerontology Center (identified as RG on the campus map on page 6 of this guide) to get a Campus-Wide Identification Number (CWID) and Personal Identification Number (PIN). Then, visit the OLLI website at https://olli.fullerton.edu, select **Student Portal****Account* under the **More Information* subheading, and follow the instructions for establishing a CSUF Student Portal Account.

If you are logging onto the CSUF portal for the first time, look for the words **Duo Two-Factor Authentication (2FA) is required to login,** which appear just below the **Login** command. By clicking on those words, you will find instructions for installing the Duo Mobile Two-Factor Authentication security app.

For security purposes, CSUF has adopted the Duo Two-Factor Authentication (2FA) system for verifying that the person who is attempting to log onto its portal is, in fact, registered with CSUF. Duo Two-Factor Authentication enables OLLI members to confirm their identity via their smartphone, mobile app or personal email address. For example, an OLLI member can arrange to have a code sent to his her personal device along with instructions for entering the code as part of the login process. Visit https://www.fullerton.edu/it/students/2fa/index.php for more information about Duo Two-Factor Authentication.

How to Attend Classes that Are Held via Zoom — To attend classes via Zoom, you should use a personal device that has a built-in microphone and camera. You will also need to download the Zoom app, which is a straightforward process that is explained in the Simple Guide to Using Zoom tutorial on the OLLI website. To view the tutorial, go to the OLLI website at https://olli.fullerton.edu and select Zoom Help under the More Information subheading. This will take you to the Help for Working with Zoom webpage, where you can select Click here for a simple guide to using Zoom and then watch the helpful five-minute video about joining Zoom for the first time.

If you are using a desktop or laptop computer, you will be prompted to download the Zoom App automatically when you join a Zoom meeting for the first time. If you are using a tablet or smartphone, you will need to download the free Zoom Cloud Meetings app from your app store before joining a Zoom meeting.

The Zoom app contains nifty features for participating in classes. For example, the *Video* and *Mute/Unmute* icons allow you to be seen and heard by your classmates — or not. There is also a *Chat* feature for typing in questions or comments. The *Reactions* feature allows you to raise or lower your virtual hand, to applaud, or to give a thumbs up. And the *Show Captions* feature provides you with a printed rendering of the spoken words.

If you are attending a class via Zoom for the first time, you may be asked to type in your first and last name for the class's attendance record. To do this, click on the box that corresponds with the name that Zoom has given you, and then click on the dots that appear. This will allow you to click on the *Rename* option so that you can enter your first and last name. Or, you can simply ask the class's Zoom host to enter your name for you. Helpful tip: You can also click on the dots to select the *Blur my Background* feature.

Zoom links for OLLI classes can be easily accessed by going to the weekly Class Information and Updates Newsletter and then selecting the blue Click here for a list of Zoom links bar. Using the newsletter's Zoom links bar allows you to access Zoom links without having to log onto the CSUF portal first.

You can also access Zoom links by going to the OLLI website at https://olli.fullerton.edu, clicking on the *Classes/Activities* tab at the top of the website, and then selecting *Alphabetical List*, which connects to the *Alphabetical List of Courses and Events* webpage. You then have a choice of either clicking on the Zoom links option at the top of the webpage or clicking on the course that you are interested in.

How to View Live-Streamed and/or Recorded Classes — To view live-streamed or recorded classes, go to the OLLI website at https://olli.fullerton.edu and select Livestream/Recordings under the OLLI website's More Information subheading (or, click on the Classes/Activities tab at the top of the website and then select Live Streaming and Recordings). This will take you to the Live Streaming and Recording Links webpage where you can select the class that you wish to view.

You can also use the *Class Information and Updates Newsletter* to access the OLLI website's *Live Streaming and Recording Links* webpage by selecting the blue *Click here for a list of Zoom links* bar that is located near the top of the newsletter and then clicking on the *Live Streaming and Recording Links* hyperlink that appears at the top of the Zoom links page.

<u>The Eduroam WiFi Network</u> — Say you are on the CSUF campus and the very next class that you want to attend is being held on Zoom, only. If you have your smart phone, tablet or laptop handy, you can use the campus Eduroam WiFi

Network to attend that class.

For instructions on how to establish a CSUF WiFi account, go to the OLLI website at https://olli.fullerton.edu, click on the About OLLI-CSUF tab at the top of the website, and select Frequently Asked Questions. Then, click on the CSUF Wi-Fi option that appears under the More Information subheading to connect to information about establishing a CSUF WiFi account.

Student Email Account — The university will set up a student email account in Outlook for you once you have stablished a CSUF Student Portal Account. To access your emails, go to the CSUF website at https://www.fullerton.edu, click on Portal for Students, Faculty and Staff that appears at the upper left-hand corner of the webpage, and enter your username and password. This will take you to the main CSUF webpage. Select Student Email under the webpage's Apps section and when prompted, enter your student email address and password. This will take you to your emails in Outlook. To log out of Outlook, click on your initials that appear at the upper right-hand corner of the screen and then select Sign Out.

To log out of CSUF's **Portal for Students, Faculty and Staff**, click on the Tuffy the Elephant icon at the upper right-hand corner of the screen and then select **Logout**.

From time to time, the university sends messages to OLLI members' student email accounts, including a message that is typically sent in the fall asking members to update their passwords. Members are encouraged to check their student email accounts for messages.

<u>Help Is Available</u> — Members who have questions about using Zoom or live stream, setting up a CSUF Student Portal Account, installing Duo Mobile, establishing an Eduroam WiFi account, or accessing their student emails can visit OLLI's information technology wizards at the weekly OLLI Tech Help sessions that are held via Zoom and in person at the Ruby Gerontology Center (identified as RG on the campus map that appears on page 6 of this guide).

For the OLLI Tech Help's room number, dates and times, consult the *OLLI Daily Calendar* by visiting the OLLI website at https://olli.fullerton.edu, clicking on the *Calendars* tab at the top of the website and then selecting *Today at OLLI*. The OLLI Tech Help's Zoom link is available via the blue *Click here for a list of Zoom links* bar in the *Class Information and Updates Newsletter*. The OLLI Tech Help's Zoom link can also be accessed on the OLLI website at https://olli.fullerton.edu by selecting the *Classes/Activities* tab at the top of the website and then clicking on the *Alphabetical List* option.

You can also visit, call or email CSUF's Student IT Help Desk at the Information Technology Student Genius Center. The Student IT Help Desk is open on weekdays and weekends, and is located on the first floor of the Pollak Library (PL) just north of the east/west corridor that houses the Starbucks coffee shop. The Student IT Help Desk's phone number is 657-278-8888 and its email address is StudentITHelpDesk@fullerton.edu.

OLLI Events and Trips

OLLI offers a number of event and trip opportunities for its members.

<u>OLLI Events</u> — OLLI Socials, Hospitality Committee events, music performances, Open House, and other social activities are held during the year. Most of OLLI's events take place in the Ruby Gerontology Center's Mackey Auditorium, Shapiro Wing, and/or courtyard. The remaining events may take place in the Titan Student Union (identified as TSU on the campus map that appears on page 6 of this guide), a student resident housing building on campus, or an off-campus venue.

Announcements of OLLI's upcoming events are posted in the *Blue Book Program Catalog*, the weekly *Announcements & Events Newsletter*, the monthly *ChroniCLE* newspaper, and on the OLLI website at https://olli.fullerton.edu under the *Classes/Activities* tab at the top of the website. Just click on *Events* on the menu that appears after you have selected the *Classes/Activities* tab.

Events that are open to the public as well as OLLI members are announced in the weekly *Open to the Public Newsletter*.

Announcements for events in the newsletters and on the OLLI website link to the event flyers. The email containing the link to the monthly ChroniCLE newspaper also includes links to flyers. Printed copies of event flyers are also available in the OLLI office in room 7 of the Ruby Gerontology Center (RG).

The event flyer tells OLLI members where and when the event will take place, if they need to register or pay a fee to attend the event, and whether family members and friends are eligible to participate. The fee, if any, is used to defray the additional expenses associated with the event.

If there is a registration coupon at the bottom of the flyer, interested OLLI members and eligible family members and friends are asked to fill out the coupon and take it to the OLLI office in room 7 of the Ruby Gerontology Center (RG) to register for the event and pay any fee. With the exception of campus holidays,

the OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office is cashless and accepts only credit cards and debit cards for payment.

<u>OLLI Trips</u> — OLLI's Trips Committee plans and coordinates trips of educational interest to off-campus destinations throughout the year. The majority of the trips are day trips and the rest are overnight trips that take place over two or more days. Some past overnight trips included a cruise or a tour of another country.

Announcements of upcoming trips are posted in the weekly **Announcements & Events Newsletter**, the monthly **ChroniCLE** newspaper, and on the OLLI website at https://olli.fullerton.edu under the **Classes/Activities** tab at the top of the website. Just click on **Trips** on the menu that appears after you have selected the **Classes/Activities** tab.

Announcements for trips in the newsletter and the OLLI website link to the trip flyers. The email containing the link to the monthly ChroniCLE newspaper also includes links to flyers. Printed copies of trip flyers are also available in the OLLI office in room 7 of the Ruby Gerontology Center (RG).

The trip flyer tells OLLI members about the trip particulars, including the registration and fee requirements, whether family members and friends are eligible to participate, and other details. The additional costs of the trip are funded by the payment of the fee.

For most trips, interested OLLI members and eligible family members and friends need to fill out the coupon at the bottom of the flyer and take the completed coupon to the OLLI office in room 7 of the Ruby Gerontology Center (RG) to register for the trip and pay the fee. With the exception of campus holidays, the OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office is cashless and only accepts credit cards and debit cards for payment.

A longer trip that is arranged through a travel agency may feature a specific set of registration/payment instructions that need to be followed. These instructions will be explained in the trip's flyer.

For day trips, participants are typically asked to meet in the northwest corner of CSUF's parking lot A where they will board a private chartered bus that takes them to their destination and then returns them later in the day to parking lot A.

<u>Canceling a Registration for an Event or Trip</u> — If the OLLI member, family member or friend registers at the OLLI office for an event or trip and subsequently discovers that he or she can not attend, he or she is asked to inform the OLLI office of that as soon as possible. The OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office phone numbers are

657-278-2446 and 657-278-4307, and the office email address is olli-info@fullerton.edu.

The OLLI office will refund any fee that has been paid for the event or trip so long as no cost is incurred by OLLI. If a substitute registrant is found, a refund will be made.

OLLI's refund policy is explained in its **Special Events Registration Policy**. A copy of the policy can be found by going to the OLLI website at https://olli.fullerton.edu, selecting the **Classes/Activities** tab at the top of the website, and then selecting **Trips**.

<u>Visitor Parking on Campus</u> — Family members and friends who are parking on campus may need a virtual parking permit. Daily and hourly virtual parking permits may be purchased through the ParkMobile app at https://parkmobile.io. CSUF ParkMobile zones are listed in the ParkMobile app. Zone numbers are determined by parking location. Signage is posted throughout the campus. A parking permit is required Monday through Thursday, 7 a.m. to 10 p.m., and Friday, 7 a.m. to 5 p.m. Campus parking permit requirements can be subject to change.

<u>OLLI's Special Events Registration Policy and CSUF's Waiver of Liability</u>
<u>Form</u> — OLLI has adopted a *Special Events Registration Policy* that provides a useful set of rules for the OLLI office and the event/trip organizers to follow when publicizing events and trips; registering interested OLLI members and eligible family members and friends; and handling cancellation requests. These rules help to ensure that everyone is treated fairly.

CSUF's *Release of Liability, Promise Not to Sue, Assumption of Risk and Agreement to Pay Claims* form, informally known as the Waiver of Liability form, is a legal document that participants are required to sign before going on trips and may be required to sign before participating in other special events. As with all legal documents, participants are advised not to sign the form until they have read and understood it.

Information about OLLI's Special Events Policy and CSUF's Waiver of Liability form can be found by going to the OLLI website at https://olli.fullerton.edu, selecting the *Classes/Activities* tab at the top of the webpage, and then selecting *Trips*.

Did You Know? In 1988, Mackey Auditorium was named after Dr. Francis G. "Bud" Mackey, then Medical Director of St. Jude Medical Center. He made a major donation to building the RGC, and he established our initial collaboration with St. Jude, which continues to flourish today as Dr. Joe Lawton's "Medical Series."

Authorized Parking Spaces and the OLLI Trolley

The CSUF campus map that appears on page 6 of this guide and also on the https://parking.fullerton.edu website shows that OLLI members can get to OLLI's Ruby Gerontology Center (RG) via Gymnasium Drive by entering the western end of Gymnasium Drive at State College Boulevard or by entering the eastern end of Gymnasium Drive at East Campus Drive. OLLI's parking lot J is located adjacent to, and immediately east of, the Ruby Gerontology Center, and is designated exclusively for OLLI members' use Monday through Thursday until 6 p.m. and Friday until 5 p.m. Members enter and exit lot J from Gymnasium Drive.

OLLI members can also park in student parking spaces in lots G and A, not including the faculty/staff parking spaces in lot A South. Lots G and A are at the northwest corner of the CSUF campus. Lot G is closer than lot A to the OLLI trolley's pick-up point and the Ruby Gerontology Center. The Associated Road entrance to the campus at Yorba Linda Boulevard allows for easy, direct access to lot G.

The OLLI trolley transports OLLI members between the G and A parking lots and the Ruby Gerontology Center by traveling along the paved pathway that borders the Arboretum and Botanical Garden's western fence line. The pick-up point for parking lots G and A is the green bench that is located between the arboretum and Goodwin Field (GF), across from the arboretum's parking lot (please note that OLLI parking privileges do not extend to the arboretum's parking lot). And the pick-up point at the Ruby Gerontology Center is the green bench that is located just outside the Ruby Gerontology Center courtyard's western main gate. The dates and times of the OLLI trolley service appear in OLLI's weekly *Announcements & Events Newsletter* that is emailed to OLLI members. Trolley service is usually not available during OLLI's summer session.

OLLI members are welcome to use the paved pathway bordering the Arboretum and Botanical Garden's western fence line to walk to the Ruby Gerontology Center from parking lots G and A.

In addition to OLLI lot J and the student parking spaces in lots G and A, OLLI

members can park in the student parking spaces at the State College Parking Structure (SCPS) located on Gymnasium Drive just off State College Boulevard and the Nutwood Parking Structure (NPS) located off State College Boulevard just north of Nutwood Avenue. Please keep in mind that the student parking spaces in the lower level of the State College Parking Structure tend to fill up quickly. OLLI trolley service is typically not available at the State College and Nutwood parking structures.

In summary, OLLI members' parking privileges only extend to OLLI's parking lot J, student parking spaces in lots G and A, and the student parking stalls in the State College Parking Structure and the Nutwood Parking Structure.

Please be aware that OLLI members who park anywhere other than the areas listed in the preceding paragraph — including unauthorized lots such as the student resident housing parking lots, the arboretum parking lot, the Eastside parking structures, faculty/staff parking lots H or A South, parking lot D, and parking spaces with posted restrictions — or who run afoul of CSUF's License Plate Recognition System (more about the latter in the following section) run the risk of having an expensive parking ticket placed on their windshield.

OLLI parking privileges may change over time, and so OLLI members are encouraged to stay up-to-date on OLLI protocols by reading the weekly **Announcements & Events Newsletter** and the standalone announcements that OLLI emails to its members.

Parking for OLLI Members with DMV-Issued Disabled Person Permits — OLLI members with disabilities who have been issued a DMV Disabled Person (DP) placard/plates may park in any designated DP space, Faculty/Staff space, or 30 Minute Visitor space and MUST display a valid DMV DP placard/plates AND have a valid CSUF Parking Permit when parked on campus. Disabled placards are not valid in 3 hour Faculty/Staff parking.

<u>Electric Vehicle Charging Stations</u> — There are several electric vehicle charging stations on campus. OLLI members' campus privileges do not include the use of these stations.

A Word about Students Who Are Rushing to Class — Students who are hurrying to class by foot, motorized scooter, bicycle or skateboard may not be paying close attention to traffic and pedestrians. OLLI members need to be especially observant when driving through campus or backing out of parking spaces. Members who are walking on campus pathways should watch for students who are in a hurry.

CSUF's License Plate Recognition System

OLLI's registration fee includes the cost of your parking permit. When registering online for OLLI membership, you are asked to provide the make, color and license plate number of the vehicle that you will be parking on campus. This information is, in turn, automatically entered into CSUF's License Plate Recognition system and the license plate number on file for you becomes your "parking permit" for that vehicle. Currently, there can only be one license plate number that the system recognizes for you on any given day. If you replace the vehicle, it is essential that you update the vehicle information in CSUF's License Plate Recognition system before parking the replacement vehicle on campus. Failure to do so may result in a parking citation.

If you just need to swap a vehicle for the day, you may request an exemption for that day by contacting CSUF's Parking and Transportation Services at 657-278-3082, Monday through Friday between 8 a.m. and 5 p.m., and providing the make, model, color and license plate number of the replacement vehicle and your Campus-Wide Identification Number (CWID), which is available at the OLLI office. If you need more than two daily exemptions during any given month, you are asked to call Parking and Transportation Services at 657-278-3082 for assistance. If you are replacing a vehicle on a more permanent basis or if you have gotten a new license plate, you will need to update your vehicle information in the Parking Portal and submit a Vehicle Change Request Form. For instructions and the Vehicle Change Request Form link (which provides access to the Parking Portal), go to https://parking.fullerton.edu/fag, click on the **License Plates** box at the bottom of the webpage, and select the question, "What if I get a new License Plate?" For information on what to do about temporary plates, go to https://parking.fullerton.edu/fag, click on the License **Plates** box at the bottom of the webpage, and select the question, "What if I have a temporary plate?"

If your vehicle is issued a parking citation and you wish to contest it, you may file an administrative review request online at https://csufparking.t2hosted.com/Account/Portal. You may also want to inform the OLLI office of the situation.

<u>Visitor Parking</u> — Daily and hourly virtual parking permits may be purchased through the ParkMobile app at https://parkmobile.io. CSUF ParkMobile zones are listed in the ParkMobile app. Zone numbers are determined by parking location and signage is posted throughout the campus. A parking permit is required Monday through Thursday, 7 a.m. to 10 p.m., and Friday, 7 a.m. to 5 p.m. Campus parking permit requirements can be subject to change.

<u>Parking and Transportation Services</u> — Campus parking information is available at https://parking.fullerton.edu. OLLI members may call the Parking Office at 657-278-3082 or visit Parking and Transportation Services' walk-up window Monday through Friday between 8 a.m. and 5 p.m., or send an email to parking@fullerton.edu.

Parking and Transportation Services (identified as P on the campus map that appears on page 6 of this guide) is located in Suite 106 of the Auxiliary Services Corporation (ASC) building located near the intersection of Dorothy Lane and State College Boulevard.

A digital copy of the *Parking & Transportation Services Rules and Regulations* booklet is available at https://parking.fullerton.edu/rules-regulations/index.html.

Welcome to the University Community

The preceding sections of this guide have focused on the OLLI community at CSUF. The next several sections of the guide will delve into a description of the university community at large. We will start off with an overview of the university and then talk about navigating the "virtual campus"; auditing CSUF classes; campus food and beverage options; popular campus websites; Titans Athletics events; theatre, dance and music performances; the Nicholas and Lee Begovich Gallery; the Arboretum and Botanical Garden; the Pollak Library; the Titan Student Union; and various other places on campus that are of interest to OLLI members, including the Student Recreation Center and the Center for Successful Aging.

An Overview of the University

CSUF is an accredited four-year university that is part of the California State University (CSU) system. On its information page at https://www.fullerton.edu/doresearch/resource library/boilerpate infomration.php, CSUF reports that it is the third-largest university in California, and the largest university in the 23-campus CSU system, based on undergraduate headcount.

In 2021, CSUF's comprehensive program for older adults earned CSUF the designation of Age-Friendly University. CSUF supports OLLI, the Center for Successful Aging, and the Fibromyalgia and Chronic Pain Center, and also offers an Aging Studies academic program and a Robust Aging Program.

The university's leadership team values diversity, inclusivity, equity and community. CSUF is federally designated as both a Hispanic-Serving Institution and an Asian American and Native American Pacific Islander-Serving Institution. Students from other countries who are admitted to CSUF are supported by the university's International Students and Scholars (ISS) office in the Pollak Library.

Dr. Ronald S. Rochon has been CSUF's president since July 22, 2024. He was previously the president of the University of Southern Indiana and is described by the Chair of the CSU Board of Trustees as "an innovative and student-centered leader who fosters a culture of collaboration and cultivates a community of care at the institutions he has served."

The CSUF campus sits on 236 acres and its boundaries extend to Yorba Linda Boulevard to the north, the 57 freeway to the east, and beyond Nutwood Avenue to the south and State College Boulevard to the west.

As shown on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu, the campus is bisected by Gymnasium Drive, which intersects State College Boulevard to the west and East Campus Drive to the east. North of Gymnasium Drive are the Ruby Gerontology Center (RG) and its parking lot J, the Gastronome (GAS) cafeteria and the Community Market, Titan House (T), faculty parking lot H, student parking lots G and A, Robinson Plaza at the entrance to Goodwin Field (GF), the athletic fields and the tennis courts, the Arboretum and Botanical Garden and its parking lot, the student resident housing (RH) and its parking lot, the Children's Center (CC), the Corporation Yard (CY), and parking lot D.

The Kinesiology and Health Sciences (KHS) Building and its gymnasium (TG) are located more or less at the center of the campus and face Gymnasium Drive to their north. Other structures that are south of Gymnasium Drive include the Pollak Library (PL), the Titan Student Union (TSU), Titan Shops (B) and the Becker Amphitheater to its south, the Student Recreation Center (SRC), the Student Health and Counseling Center (SHCC) and the Aquatics Center to its west, Carl's Jr. restaurant to the north of Steven G. Mihaylo Hall (SGMH), the Parking and Transportation Office (P), the University Police station (UP), the State College (SCPS) and Nutwood (NPS) Parking Structures, other parking lots and structures, administrative and resident buildings, and buildings housing the university's eight colleges.

The university's eight colleges offer a total of 55 undergraduate degree programs and 55 graduate degree programs. CSUF's College of the Arts is housed in the Visual Arts Center (VA) and the Clayes Performing Arts Center (CPAC). The College of Humanities and Social Sciences is based in the Humanities and

Social Sciences Building (H). The College of Communications and the College of Education are both situated in College Park (CP) at the corner of Nutwood Avenue and Commonwealth Avenue. The College of Health and Human Development is housed in the Kinesiology and Health Sciences Building (KHS). The College of Engineering and Computer Sciences is based in the Engineering (E) and Computer Science (CS) Complex. The College of Business and Economics resides in Steven G. Mihaylo Hall (SGMH). And, the College of Natural Sciences and Mathematics is situated in Miles D. McCarthy Hall (MH). Classrooms are also located in Gordon Hall (GH), Langsdorf Hall (LH), the Education Classroom Building (EC), and Dan Black Hall (DBH).

The number of resident housing units on campus can accommodate only a fraction of the student body. Most students live off-site and commute to the campus.

The university does not have a tram service. Motorized scooters, skateboards, and bicycles are popular modes of transportation on campus; but, most students simply walk to wherever they are going.

CSUF offers 16-week fall and spring semesters and accelerated summer and winter sessions. The summer sessions are 5 to 10 weeks long and the winter sessions are 3 or 5 weeks long. The university is very active during the fall and spring semesters, and less so at other times of the year.

Associated Students Inc., also known as ASI, is CSUF's student government. The webpage at https://asi.fullerton.edu states that Associated Students Inc. shares governance of the university and is responsible for programming student activities, funding campus organizations and athletics, and operating the child development center.

Members of CSUF's student body are collectively known as Titans. The campus newspaper is called the *Daily Titan* and is available in print form in campus news racks and also online at https://dailytitan.com. The university's mascot is an elephant named Tuffy, a reminder of the elephant races that were held at the campus in 1962.

For fun and relaxation, students may be found attending musical, theatre, and dance productions at the Clayes Performing Arts Center (CPAC); working out at the Student Recreation Center (SRC); visiting the Titan Bowl and Billiards on the lower floor of the Titan Student Union (TSU); participating in special events hosted by ASI; or cheering on their Titan athletic teams at sporting events held at CSUF's Titan Gymnasium (TG), athletic fields and swimming pool. As explained later in this guide, OLLI members can enjoy these pastimes too, with the exception of ASI events that are intended exclusively for matriculated students.

Did You Know? In 2006, the Continuing Learning Experience (CLE) joined the Bernard Osher Foundation's nationwide organization of lifelong learning programs, becoming Osher Lifelong Learning Institute at Cal State Fullerton (OLLI-CSUF) and receiving over \$2 million in endowments from Osher.

Navigating CSUF's Virtual Campus

Given that CSUF has the largest undergraduate student body in the California State University system, one would expect that CSUF has a strong virtual presence — and it does. Each of CSUF's eight colleges has its own website, as do the Pollak Library, the Titan Student Union, the Student Recreation Center, the Arboretum and Botanical Garden, and the Titans Athletics' virtual ticket sale office. Theatre, music and dance production tickets are sold on the College of the Arts' website.

Professors and students use the *Eduroam WiFi Network* to access the internet when they are on campus. Professors use the *Canvas Learning Management System* to facilitate classroom instruction, and professors and students use their *Outlook* email accounts to send messages to one another. University classes are held in person or via the Zoom links that are recorded on Canvas.

OLLI members who are auditing CSUF classes or who would like to navigate CSUF's virtual campus will find the following information to be useful. Some details were covered earlier in this guide's **Attending OLLI Classes In-Person or Virtually** section.

<u>CSUF's Website</u> — CSUF's website contains a wealth of information about the university. You can log onto the CSUF website by going to https://www.fullerton.edu clicking on the *Portal for Students, Faculty and Staff* that appears at the upper left-hand corner of the website, and then entering your username and password.

The CSUF website's *User Apps* section offers links to Canvas, an Outlook student email account, the Campus Catalog, the Class Schedule Search page, Do-It-Yourself Help Guides, a parking space availability app, the Student IT Help Desk, LinkedIn Learning, and much more.

To log out of the CSUF website, click on the Tuffy the Elephant icon located at the upper right-hand corner of the screen and then select *Logout*.

<u>Username and Password</u> — You will need a username and password for logging onto CSUF's Portal for Students, Faculty and Staff at https://www.fullerton.edu. For more information, please refer to *A Few Words about the CSUF Portal* in the *Attending OLLI Classes In-Person or Virtually* section that appears earlier in this guide.

<u>Duo Two-Factor Authentication</u> — For security purposes, CSUF has adopted the Duo Two-Factor Authentication (2FA) system for verifying that the person who is attempting to log onto its Portal for Students, Faculty and Staff is, in fact, registered with CSUF. For more information, please refer to *A Few Words about the CSUF Portal* in the *Attending OLLI Classes In-Person or Virtually* section that appears earlier in this guide.

<u>Canvas</u> — After logging onto CSUF's *Portal for Students, Faculty and Staff* at https://www.fullerton.edu, you will find links at the top of the website to the Canvas Learning Management System, commonly referred to as Canvas, which CSUF professors use to post their syllabuses, classroom instructions, Zoom links, articles and videos for their students' use.

If your professor uses Canvas for a class that you are auditing and you find that you can not access the class information on Canvas, you should contact your professor for assistance.

<u>Outlook Student Email Account</u> — The university will set up a student email account in Outlook for you once you have established a CSUF Student Portal Account. If you are auditing a class at CSUF, your professor may use Outlook to communicate with you.

After logging onto CSUF's *Portal for Students, Faculty and Staff* at https://www.fullerton.edu you will find a link to your student email account under the website's *User Apps* section. For more information, please refer to Student Email Account in the *Attending OLLI Classes In-Person or Virtually* section that appears earlier in this guide.

Zoom — To attend classes via Zoom, you should use a personal device that has a built-in microphone and camera. And, you will need to download the Zoom app. For more information, please refer to **How to Attend Classes that Are Held via Zoom** in the **Attending OLLI Classes In-Person or Virtually** section that appears earlier in this guide.

<u>LinkedIn Learning</u> — Log onto the CSUF website at https://www.fullerton.edu and at the top of the website you will find links to the *LinkedIn Learning* program, which offers OLLI members an opportunity to view an abundance of online tutorial videos.

<u>Eduroam WiFi Network</u> — OLLI members may find it beneficial to have access to the Eduroam WiFi network when they are on campus. For more information, please refer to *The Eduroam WiFi Network* in the *Attending OLLI Classes In- Person or Virtually* section that appears earlier in this guide.

Help Is Available — If you have questions about logging onto the CSUF website or about Duo Two-Factor Authentication, Zoom, Outlook, LinkedIn Learning, or the Eduroam WiFi Network, you are welcome to visit with OLLI's information technology wizards at the weekly OLLI Tech Help sessions that are held via Zoom and in person at the Ruby Gerontology Center (identified as RG on the campus map that appears on page 6 of this guide). For the OLLI Tech Help's room number, dates and times, go to the OLLI website at https://olli.fullerton.edu, click on the Calendars tab at the top of the website and then select Today at OLLI.

The OLLI Tech Help's Zoom link is available via the blue *Click here for a list of Zoom links* bar in the weekly *Class Information and Updates Newsletter* that is emailed to OLLI members. The OLLI Tech Help's Zoom link can also be accessed on the OLLI website at https://olli.fullerton.edu by selecting the *Classes/Activities* tab at the top of the website and then clicking on the *Alphabetical List* option.

Members can also visit, call or email CSUF's Student IT Help Desk at the Information Technology Student Genius Center. The Student IT Help Desk is open on weekdays and weekends and is located on the first floor of the Pollak Library (PL) just north of the east/west corridor that houses the Starbucks coffee shop. The Student IT Help Desk's phone number is 657-278-8888 and its email address is **StudentITHelpDesk@fullerton.edu**.

Auditing CSUF Courses

Information about auditing CSUF courses is presented under the *Auditing Cal State Fullerton Courses* section of OLLI's *Blue Book Program Catalog*.

Printed copies of the Blue Book are available in the OLLI office in room 7 of the Ruby Gerontology Center (RG). Members can also access and download a digital copy of the Blue Book from the OLLI website at https://olli.fullerton.edu by clicking on *View Current Catalog* under the website's *More Information* subheading.

Food and Beverage Options on Campus

As suggested by the descriptions of campus venues that appear below, OLLI members have their choice of places to go on campus for a cup of coffee, a meal, or a quick beverage and snack.

Please note that the venues catering to CSUF students may close or observe reduced hours of operation during campus holidays and the summer and winter sessions. Operating hours and prices are subject to change. When available, hyperlinks to updated hours of operation have been included.

As you read the descriptions of the venues, follow along using the campus map that appears on page 6 of this guide. A downloadable copy of the map is available at https://parking.fullerton.edu.

The Club57 lounge, which is located in room 109 of Titan Bookstore/Shop (identified as B on the campus map), is not listed below because it is reserved for faculty and staff use only.

The Ruby Gerontology Center's Kitchen and Courtyard — Would you like a cup of coffee? Try out the Keurig coffee maker in the kitchen located off room A of the Shapiro Wing at the Ruby Gerontology Center (RG) — The coffee is free. Did you pack a lunch? You can keep your lunchtime edibles fresh by storing them in the kitchen's refrigerator. Plus, you can find something cold to drink at the vending machines in the Ruby Gerontology Center's courtyard. Want a good place to sit and enjoy your coffee, cold beverage or meal? The comfortable chairs and shaded tables in the courtyard make for a good breakfast or lunch spot.

Starbucks — There are three Starbucks coffee shops located on the CSUF campus. The Starbucks coffee shops that are closest to the Ruby Gerontology Center (RG) are located at the east entrance to the Pollak Library (PL) and on the plaza (lower) level of the Titan Student Union (TSU). A trip to the Starbucks coffee shop at the College of Business and Economics at Steven G. Mihaylo Hall (SGMH) will take you to the southeast corner of the campus. During CSUF's spring 2024 semester, all three Starbucks coffee shops were open for business Monday through Friday starting at 7:30 a.m. The coffee shop in the Pollak Library stayed open the latest and closed at 8:30 p.m., Monday through Thursday, and at 3 p.m. on Friday. For the Starbucks coffee shops' current hours of information, visit https://www.fullerton.edu/food/hours and scroll down.

<u>The Gastronome Food Hall</u> — Located at the entrance to OLLI parking lot J, the Gastronome (GAS) is an all-you-can-eat dining cafeteria that offers a variety of food options. During the spring 2024 semester, the Gastronome charged \$11

for breakfast, \$15 for lunch, and \$16 for dinner and was open Monday through Friday, 7 a.m. to 9 p.m., and Saturday and Sunday, 9 a.m. to 7 p.m. Click on https://dineoncampus.com/CSUF/hours-of-operation to see the cafeteria's current hours of operation.

<u>The Community Market</u> — Located on the first floor of the Pine building in the student resident housing (RH) area next to OLLI lot J, kitty-corner from the Gastronome's north-facing main entrance, the Community Market sells readymade sandwiches, sushi and salads to go as well as drinks, ice cream treats, chips and other snacks. During the spring 2024 semester, the market was open Monday through Friday, 7 a.m. to 10 p.m., and Saturday and Sunday, noon to 10 p.m. Visit https://dineoncampus.com/CSUF/hours-of-operation to find the market's current hours of operation.

The Food Court and The Yum Convenience Store at Titan Student Union — Located on the main level of the Titan Student Union (TSU), the food court is equipped with tables and chairs and features Baja Fresh Express, TOGO's, Pieology, Juice It Up!, Panda Express, Hibachi-San, and The Fresh Kitchen (coming soon). During CSUF's spring 2024 semester, the Food Court was open from 8 a.m. to 7 p.m., Monday through Thursday, and from 8 a.m. to 2 p.m. on Friday.

The Yum convenience store is also located on the main level of the Titan Student Union, as is a large open-air, interior courtyard with tables and chairs.

For the current hours of operation for the food court's eateries and The Yum Convenience Store, visit https://www.fullerton.edu/food/hours and scroll down.

<u>Carl's Jr.</u> — Hungry for a hamburger? There is a Carl's Jr. restaurant located at the southeast part of the campus between Gordon Hall (GH) and Steven G. Mihaylo Hall (SGMH). During the spring 2024 semester, Carl's Jr.'s hours of operation were Monday through Thursday, 8 a.m. to 7 p.m., and Friday, 8 a.m. to 2 p.m. Visit https://www.fullerton.edu/food/hours and scroll down to see Carl's Jr.'s current hours of operation.

<u>Food Trucks</u> — Food trucks service the plazas located immediately to the north and south of the Humanities/Social Sciences building (H) on scheduled days. For the food truck calendar, visit https://www.fullerton.edu/food/hours and scroll down.

<u>Titan Shop and Bookstore</u> — Beverages and snacks to go can be purchased just inside the main entrance to the Titan Shop and Bookstore (B). For the shop's hours of operation, visit https://www.titanshops.com.

<u>Avanti Markets</u> — Avanti Markets is located within Nutwood Cafe at 2600 East Nutwood Avenue at the College Park (CP) building and offers self-service snacks, drinks and lunches. During the spring 2024 semester, Avanti Market's hours of operation were Monday through Thursday, 7 a.m. to 9 p.m., and Friday, 7 a.m. to 5 p.m. Visit https://www.fullerton.edu/food/hours and scroll down for Avanti Markets' current hours of operation.

<u>Vending Machines</u> — A quick drink or snack can be had from vending machines that occupy various places around the CSUF campus, such as the courtyard of the Ruby Gerontology Center (RG) and the patio between the Engineering (E) and Computer Science (CS) buildings.

Popular Campus Event Websites

CSUF does not consolidate news of all its campus events onto a single website. And so OLLI members need to consult one or more campus websites to find the events that they are interested in attending. To make things easier, OLLI's Campus Experiences and Resources Team (CERT) posts a curated roster of campus events in the *CSUF Events and Links* section of OLLI's weekly *Announcements & Events Newsletter*.

A selection of popular campus websites appears below. The Arboretum and Botanical Garden's website announces events through most of the year. But with few exceptions, the events that are announced on the other listed websites take place primarily during CSUF's fall and spring semesters.

The benefits that are described below can be subject to change.

<u>Arboretum and Botanical Garden</u> — Upcoming events at the arboretum are announced at https://arboretum.fullerton.edu. OLLI members are eligible to attend events that are open to the public.

<u>Campus Events Calendar</u> — At https://calendar.fullerton.edu, OLLI members will find a list of campus events for the coming week. Members can also click on the calendar to learn about future campus events. Note: Some of the events may not be open to OLLI members, and so members should read the audience description for the events they are interested in before making plans to attend.

<u>Titans Athletics Schedule</u> — For news of upcoming Titan Athletics sports events, members can visit https://fullertontitans.com. Note: General admission seating at all regular-season Titans Athletics home events (excluding Big West Conference championships, NCAA postseason events, and the Judi Garman

Classic) is free to any OLLI member and a guest upon presentation of the member's current OLLI membership badge at the event's will call table. Admission is based on ticket availability and is on a first-come, first-served basis.

<u>CSUF Theatre and Dance Performances</u> — At

<u>https://www.fullerton.edu/art/theatre/events/season.php</u> OLLI members will find descriptions and season ticket information for upcoming theatre and dance performances.

<u>CSUF Theatre, Music and Dance Performance Tickets</u> — OLLI members can purchase tickets to upcoming theatre, music and dance performances at https://artstickets.fullerton.edu/TheatreManager/1/online?event=0. Note: Members and eligible guests may qualify to receive the Titan Price when purchasing advance tickets for non-fundraising performances. For details, go to https://www.fullerton.edu/arts/events/cpac boxoffice.php.

<u>CSUF Student Recitals</u> — A calendar of upcoming student recitals is available at https://www.fullerton.edu/arts/music/events/recitals.php. The recitals are free and open to the public.

<u>Free and Ticketed CSUF Music Performances</u> — OLLI members will find a selection of free and ticketed music performances and matinees at https://calendar.fullerton.edu/?group=music. Some of the performances are live streamed.

<u>Department of Visual Arts</u> — Information about upcoming events at the Nicholas and Lee Begovich Gallery is available at the Department of Visual Arts website at https://www.fullerton.edu/arts/art/begovich_gallery/index.php.

<u>College of Humanities and Social Sciences</u> — At https://hss.fullerton.edu/lectures, OLLI members will find news of the College of Humanities' upcoming lecture series. Unless otherwise indicated, members are eligible to attend the lectures.

<u>IT Department Events</u> — OLLI members will find news of upcoming information technology presentations at https://www.fullerton.edu/it/events projects/index.php. The event's registration rules will state who can attend the presentations.

Associated Students Inc. — The university's student government, Associated Students Inc. (ASI), schedules several events on its https://asi.fullerton.edu/programming/#Upcoming%20Events webpage during the fall and spring semesters. Events with limited seating, such as the popular Beyond the Conversation series, are usually limited to matriculated

students. Other events, such as the open-air *Jazz at the Becker Amphitheater* concerts, are open to everyone on campus. If you are uncertain about whether an event is open to OLLI members, you can call Associated Students Inc. at 657-278-7736 to find out.

Titans Athletics Events

Titans Athletics sports events take place primarily during CSUF's fall and spring semesters. Visit https://fullertontitans.com and then scroll down to view the schedule of Titans Athletics events.

General admission seating at all regular-season Titans Athletics home events (which do not include Big West Conference Championships, NCAA postseason events, or the Judi Garman Classic) is free to any OLLI member and a guest upon presentation of the member's current OLLI membership badge at the event's will call table. Admission is based on ticket availability and is on a first-come, first-served basis. Please note that this benefit can be subject to change.

Tickets to Titans Athletics sports events can be purchased online at https://fullertontitanstickets.com/tickets/events, or by visiting the Titans Athletics ticket window, or by calling 657-278-2783. Fans are encouraged to purchase game tickets online for ease and to avoid lines on game day.

Be advised that Titans Athletics tickets are no longer being sold from the ticket window on the south-facing wall of the vine-covered Titan House (identified as T on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu). OLLI members can now purchase tickets for Titans Athletics sports events at the Robinson Plaza's Titans Athletics ticket window that is located near the statue of Titans Baseball Hall of Fame Coach Augie Garrido on West Campus Drive across from parking lot G.

With the exception of campus holidays and a variable summer schedule, the Titans Athletics ticket window is generally open from 10 a.m. to 4 p.m., Monday through Friday. Before driving over to purchase tickets, OLLI members are advised to call ahead to confirm that the ticket window will be open. The phone number for the ticket window is 657-278-2783.

For home games, go to Titan Stadium (TS) for men's and women's soccer matches, Titan Gymnasium (TG) for women's volleyball and men's and women's basketball, Anderson Field (AF) for softball, Goodwin Field (GF) for baseball, Titan Track and Field (TTF) for men's and women's track and field and cross country, Titan Tennis Courts (TTC) for tennis matches, and the Aquatics Center located between the Kinesiology and Health Sciences (KHS) building and the

Student Health and Counseling Center (SHCC) for men's and women's water polo.

Currently, admittance to any men's or women's tennis or water polo home event is free to all.

Did You Know? In 2008, when the building of CSUF's student housing reduced available parking east of the Ruby Gerontology Center, OLLI's two-time president, Barbara Talento, envisioned the OLLI Trolley to help members get to the RGC from Lots G and A and worked to make it happen.

Theatre, Dance, and Music Performances

CSUF's College of the Arts holds theatre, dance and music performances on campus at the theatres that are housed within the Clayes Performing Arts Center; namely, the Meng Concert Hall, Young Theatre, Hallberg Theatre, Little Theatre, Arena Theatre, and Recital Hall. A diagram of the Clayes Performing Arts Center is available at https://www.fullerton.edu/arts/aboutus/visitors.php. Theatre seating maps can be found at

https://www.fullerton.edu/arts/events/seating_charts.php.

The College of the Arts also holds performances at the Grand Central Art Center's theatre at 125 North Broadway in Santa Ana. For information about the theatre, go to https://www.fullerton.edu/arts click on the *Grand Central Art Center* tab at the top of the webpage, and then select the *About* tab.

Theatre, dance and music performances take place primarily during CSUF's fall and spring semesters. There are several online sources of information about upcoming performances.

Go to https://www.fullerton.edu/arts/theatre/events/season.php to find descriptions of upcoming theatre and dance performances and for season ticket information.

Visit https://artstickets.fullerton.edu/TheatreManager/1/online?event=0 to view the list of upcoming music, theatre and dance performances and to purchase tickets.

Select https://calendar.fullerton.edu/?group=music, to find a Campus Calendar that includes a selection of free and ticketed performances that may be live streamed.

Click on https://www.fullerton.edu/arts/music/events/recitals.php to view the Student Recital Calendar's selection of free student recitals that are open to the public.

OLLI members and any guests who are at least 62 years of age, or are military veterans, or satisfy other stated eligibility criteria may qualify to receive the Titan Discount price when purchasing advance tickets for non-fundraising theatre, dance and music performances. For Titan Discount price eligibility, ticket, performance, and seating information, visit

https://www.fullerton.edu/arts/events/cpac boxoffice.php. Note that eligibility for Titan Discount price tickets can be subject to change.

OLLI members can purchase tickets online at https://artstickets.fullerton.edu/TheatreManager/1/online?event=0, or by visiting the Dwight Richard Odle Box Office Windows, or by calling 657-278-3371. The box office windows are located at the Clayes Performing Arts

Center's southwest corner, not far from the Nutwood Parking Structure (NPS). With the exception of campus holidays, the box office is open during CSUF's fall and spring semesters from noon to 4 p.m., Tuesday through Friday. A campus map showing the location of the Clayes Performing Arts Center (CPAC) is available on page 6 of this guide and at https://parking.fullerton.edu.

The purchase of advance tickets over the phone or online at the Titan Discount price is on the honor system, but OLLI members should be ready to show their current OLLI membership badge and their guest's proof of eligibility when purchasing advance tickets at the Titan Discount price at the box office window.

<u>Supporting the College of the Arts</u> — OLLI members who wish to support the College of the Arts can donate or join a support group. For more information, visit https://www.fullerton.edu/arts and select the **Support the Arts** tab and the **Support Groups** tab at the top of the webpage.

The Nicholas and Lee Begovich Gallery

The Nicholas and Lee Begovich Gallery is a division of the College of the Arts and is located in CSUF's Visual Arts (VA) complex on the southwest part of campus, across from the Clayes Performing Arts Center (CPAC) and not far from the Nutwood Parking Structure (NPS). The locations of these buildings are shown on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu. Visit

https://www.fullerton.edu/arts/aboutus/visitors.php to see a diagram of the Visual Arts Center. The Begovich Gallery is identified as BG on the diagram.

The Begovich Gallery is described at https://www.fullerton.edu/arts/art/begovich_gallery/begovich_history.php as a place "where art, faculty, students and the community meet." The gallery's stated mission is to "present exhibitions that contribute to the experience of learning and the understanding of visual culture."

The Begovich Gallery has been closed while a major renovation of the Visual Arts complex — known as the Visual Arts Modernization Project — has been underway. The renovations are expected to be completed in the fall of 2024. In anticipation of its reopening, the Begovich Gallery has been planning upcoming art exhibitions, lectures and events.

For information about the Begovich Gallery, visit https://www.fullerton.edu/arts/art/begovich_gallery/index.php.

The Arboretum and Botanical Garden

This peaceful 26-acre botanical garden is situated immediately to the north of the Ruby Gerontology Center (identified as RG on the campus map on page 6 of this guide) and except for campus-observed holidays and winter break is open Monday through Sunday, 9 a.m. to 4 p.m. A handy map of the grounds is available at the Arboretum and Botanical Garden's website at https://arboretum.fullerton.edu/map.aspx.

The arboretum has a main entrance on its northwestern border and a side entrance on its eastern border that is closer to the Ruby Gerontology Center. The main entrance is located off Associated Road and is accessible from the G and A parking lots. (OLLI parking privileges do not extend to the arboretum's parking lot.) The arboretum's administrative buildings, courtyard and restrooms are located just inside the main entrance. The side entrance, which is not identified on the arboretum's map, is lined with wood pilings and can be reached by taking a short walk up the sidewalk that extends north from OLLI parking lot J.

The Arboretum and Botanical Garden does not charge a fee for admittance, but a \$5 donation is appreciated. For information about upcoming events at the arboretum, visit https://arboretum.fullerton.edu/sales-events.

<u>How to Support the Arboretum</u> — OLLI members who wish to support the arboretum can purchase an annual membership, make a donation, or volunteer to help out. For information, visit https://arboretum.fullerton.edu and select the **Support** tab at the top of the webpage.

The Pollak Library

Built in phases, the Pollak Library (identified as PL on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu) has a concrete-honeycomb facade covering its main building and a glass and concrete-paneled north wing. The first floor of the north wing houses a large computer lab and the Information Technology Student Genius Center with its Student IT Help Desk. The second floor of the north wing houses the Innovation Center and Makerspace equipment.

An east/west corridor bisects the north wing and the main library building. On the first floor of the main building, there is the Circulation Desk, TitanCard Desk, Information Desk, Center for Scholars, Project Rebound and other student resource centers. The upper floors of the main building house an extensive collection of printed materials and provide access to more than a hundred online databases and over 2,000 electronic journals.

<u>Starbucks</u> — There is a Starbucks coffee shop located on the east end of the library's east/west corridor. For the Starbucks coffee shop's hours of information, visit https://www.fullerton.edu/food/hours and scroll down.

<u>Student IT Help Desk</u> — OLLI members needing help with campus software technology can contact the Student IT Help Desk at the Information Technology Student Genius Center for assistance. The Student IT Help Desk is located on the first floor of the library's north wing and takes walk-ins. The Student IT Help Desk's email address is <u>StudentITHelpDesk@fullerton.edu</u> and its phone number is 657-278-8888.

<u>Checking Out Library Materials</u> — OLLI members are classified as Special Borrowers and can use their California Driver's License or State ID to check out library materials at the Pollak Library's Circulation Desk. Members can check out a maximum of ten books and government records for up to 28 days, with one additional 28-day period prior to an inventory check. Some library materials have more limited loan periods or are non-circulating for most users.

<u>Guest Computers</u> — There are guest computers located on the first floor of the north wing that are open to the public. To log in, OLLI members use their OLLI-CSUF username and password. If you do not have a username and password, please read *A Few Words about the CSUF Portal* in the *Attending OLLI Classes In-Person or Virtually* section that appears earlier in this guide.

<u>Printing</u> — OLLI members can use the library's printers on the north wing's first floor once they have obtained a temporary guest account at the Information Technology Student Genius Center on the north wing's first floor and have

uploaded money onto the guest account at the TitanCard Desk on the main building's first floor. A valid photo ID, such as a California Driver's License or State ID, is required to set up a guest account. Any money left on the guest account at the end of the day is forfeited.

<u>Digital Print Services</u> — Located in room PLN-220 on the second floor of the north wing, Digital Print Services offers a range of professional printing services as well as engraving, binding, lamination, and more. For information about the services being offered, visit https://www.fullerton.edu/it/services/dps or call 657-278-3964.

Makerspace Equipment and the Innovation Center — Makerspace equipment is located in room PLN 210 on the second floor of the north wing and includes sewing machines and a Brother Serger, a button maker, bookmaking material, Meta Quest VR headsets, a podcast studio, a Cricut vinyl cutter, and a Glowforge laser cutter. The Innovation Center is located in room PLN 215 and contains a 3-D printer, a Digital Whiteboard, and a Vive virtual reality system. Members can make an appointment with Librarian Kellie Lanham-Friedman at klanham-friedman@fullerton.edu for in-person training on using the equipment. Visit https://www.library.fullerton.edu/makerspace/policies.html for rules and helpful information.

Members are encouraged to reserve a time for using the equipment, but the Center for Equitable Digital Access in room PLN 200 can accommodate walk-ins if the equipment is available. To reserve equipment, members should have their Campus-Wide Identification Number (CWID) number handy and visit https://www.library.fullerton.edu/makerspace/equipment.html.

If you do not have a Campus-Wide Identification Number, please stop by the OLLI office in room 7 of the Ruby Gerontology Center (RG) for assistance. With the exception of campus-observed holidays, the OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office phone numbers are 657-278-2446 and 657-278-4307 and the office email address is olli-info@fullerton.edu.

<u>Supporting the Library</u> — For information on how to support the Pollak Library, visit https://www.library.fullerton.edu/giving/materials-donations.html.

Titan Student Union

Designed as a gathering place for the university community, the Titan Student Union (identified as TSU on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu) offers many amenities.

The concessions that are located within the Titan Student Union are generally open during the fall and spring semesters, but may close or observe reduced hours of operation at other times of the year. For a diagram of the Titan Student Union, the business operating hours, and other information, visit https://asi.fullerton.edu/titan-student-union and scroll down.

The Food Court, Yum Convenience Store and Courtyard — The Titan Student Union's east entrance opens onto its main level. Near the entrance, there is a food court equipped with tables and chairs that features Baja Fresh Express, TOGO's, Pieology, Juice It Up!, Panda Express, Hibachi-San, and The Fresh Kitchen (coming soon). Yum Convenience Store is also on the main level, as is a large open-air courtyard with tables and chairs. For more information about the eateries at the food court, visit https://www.fullerton.edu/food/hours and scroll down.

Information and Services desk — Staff at the main level's Information and Services Desk can assist OLLI members in navigating the campus. The Information and Services Desk also offers a discount ticket sales program for movie theaters, amusement parks, and sports events. Please note that the discount sales program benefit can be subject to change. For information, call 657-278-2468 or visit https://asi.fullerton.edu/services/#information and scroll down.

<u>The Food Pantry</u> — Located on the Titan Student Union's main floor in room 129, the Food Pantry distributes fresh, canned and boxed food to students facing food insecurity. OLLI-CSUF Collaborations has set up a collection box in the Shapiro Wing of the Ruby Gerontology Center (RG) for collecting *non-perishable food* to donate to the Food Pantry. Information about the collection box is published in OLLI's weekly *Announcements & Events Newsletter*.

OLLI Members who would like to donate fresh fruit and vegetables, make a large delivery of foodstuffs and/or receive a 501(c)(3) receipt for their food donation will find useful information for doing that at https://asi.fullerton.edu/services/#FoodPantry.

<u>Portola Pavilion</u> — Portola Pavilions A, B and C are located along the Titan Student Union's western wall on the main level. The pavilions are used to host academic conferences and other special events.

<u>A Woolly Mammoth Skeleton</u> — Yes, you read that right. There is a partial woolly mammoth skeleton in the Chapman Atrium located on the main level across from Portola Pavilion B.

<u>Starbucks</u> — There is a Starbucks coffee shop located on the lower level of the Titan Student Union. For the Starbuck coffee shop's hours of information, visit https://www.fullerton.edu/food/hours and scroll down.

<u>Titan Bowl & Billiards, the Pub, and the Esports Lounge</u> — With the exception of campus holidays, Titan Bowl & Billiards, the Pub, and the Esports Lounge are active during CSUF's fall and spring semesters. However, these venues are likely to be closed or observing reduced hours at other times of the year. All are located on the lower level of the Titan Student Union.

During the fall and spring semesters, Titan Bowl & Billiards charges OLLI members a very reasonable open-to-the-public price to use its facilities and equipment during its normal operating hours. Please note that this benefit can be subject to change.

OLLI members may be eligible to participate in Titan Bowl & Billiards' promotional events. During the 2024 spring semester, billiards were free from 2:30 to 4:30 p.m. on Tuesdays, bowling cost \$1 from 2:30 to 4:30 p.m. on Wednesdays, and bowling was free from 1:30 to 3:30 p.m. on Thursdays. Titan Bowl & Billiards' promotional events can be subject to change. It is best to confirm availability, pricing and eligibility by calling Titan Bowl & Billiards at 657-278-2144.

The Pub is located next to Titan Bowl & Billiards and is a favorite venue for hosting student karaoke nights and band performances during CSUF's fall and spring semesters.

The state-of-the-art Esports Lounge was opened in Fall 2023 and is located behind the billiard tables. The Esports Lounge features 12 gaming workstations with 12 television displays. Students and OLLI members had free use of the Esports Lounge through the spring 2024 semester. It is not known whether the use of the Esports Lounge will continue to be free when the lounge reopens in Fall 2024.

For more information, visit https://asi.fullerton.edu/titan-student-union and scroll down.

<u>ATM machines</u> — There are ATM machines located outside the east entrance to the Titan Student Union.

Titan Bookstore/Shop

The spacious, two-story Titan Bookstore/Shop (identified as B on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu)

sells not just textbooks, but also Apple computer products, school and art supplies, Titan clothing and memorabilia, beverages and snacks, calculators and more. Also located within the shop are Schools First Federal Credit Union and the Titan Tech Center, which is an Apple-authorized service provider that operates an Apple computer and iPad repair service. For information, visit https://www.titanshops.com.

OLLI members who have their Campus-Wide ID (CWID) with them can receive educational pricing on Apple computer hardware at the Titan Bookstore/Shop. And OLLI members who show their OLLI membership badge can receive 25% off apparel and gifts on "Titan Tuesdays," which take place the first Tuesday of every month. Please note that these benefits can be subject to change.

If you do not have a Campus-Wide Identification Number or an OLLI membership badge, please stop by the OLLI office in room 7 of the Ruby Gerontology Center (RG) for assistance. With the exception of campus-observed holidays, the OLLI office is open Monday through Friday from 8 a.m. to 5 p.m. The office phone numbers are 657-278-2446 and 657-278-4307 and the office email address is olli-info@fullerton.edu.

Did You Know? In 2010, the OLLI-CSUF Collaboration Program was founded and built by Ron Osajima, significantly expanding OLLI's service to the University which led to OLLI's strong relationships today with CSUF's management, staff, instructors and students.

Becker Amphitheater

Associated Students Inc. occasionally holds musical performances at the Becker Amphitheater. This small outdoor amphitheater is located immediately southeast of the Titan Student Union (identified as TSU on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu) and is identifiable by its blue, orange, and white flags. The seating area surrounding the raised concert stage consists of grassy areas edged with low concrete walls that are suitable for sitting. OLLI members attending a performance at the amphitheater may want to bring a beach towel, cushion or folding chair to sit on.

Student Health and Counseling Center

The Student Health and Counseling Center (identified as SHCC on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu) is located just south of Titan House (T). The Center provides health services and counseling for matriculated CSUF students. OLLI members are not eligible to receive services at the Center.

Student Recreation Center

Situated immediately to the east of the State College Parking Structure, the Student Recreation Center offers a broad range of recreational activities. The facility includes a sizable cardio fitness room and weight training area, a multi-court gymnasium, an indoor jogging track, multipurpose activity rooms, a rock-climbing wall, a spin room, a floor exercise and stretch area, a cardio studio, an outdoor pool, and a F45 studio.

The locations of the Student Recreation Center (SRC) and the State College Parking Structure (SCPS) are shown on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu.

With the exception of campus holidays, the Student Recreation Center is open during CSUF's fall and spring semesters and summer and winter sessions. OLLI members are eligible to apply for the Community Membership, which during the 2024 spring semester cost \$32 per month. OLLI members who are interested in purchasing the Community Membership can do so by visiting the front desk at the Student Recreation Center.

The Community Membership covers the member's use of the Student Recreation Center's facilities and the equipment that the member checks out at the front desk, including badminton racquets, basketballs, footballs, jump ropes, racquetball racquets, soccer balls, tennis racquets, and volleyballs. Members can store their personal items in day-use lockers and use the small workout towels that are available.

The Student Recreation Center offers a number of group exercise classes such as Yoga, Pilates, and Zumba. The group exercise classes are generally covered by the Community Membership, but members may need to pay extra to participate in personal training classes, intramural, kickboxing and other specialized classes.

Please be aware that Community Membership prices, terms and conditions, and eligibility can be subject to change.

Visit https://titanrecreation.fullerton.edu for recreation center operating hours and other information.

Kinesiology and Health Sciences Building/Titan Gymnasium

Located across from the intramural field on Gymnasium Drive, the dark blue and white-colored Kinesiology and Health Sciences (KHS) building is comprised of Titan Gymnasium (TG) and the sizable wing that was built onto it. Student women's volleyball and men's and women's basketball games take place in Titan Gymnasium.

Please refer to the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu for the location of the Kinesiology and Health Sciences building (KHS).

OLLI's Flash Mob, Tap Dancing, Tap-ercise, and Friday Line Dancing Workshop classes are held on the second floor of the south-facing side of the Kinesiology and Health Sciences building in room 202. This classroom can be accessed from the south-facing side of the building, or by entering the building through its north-facing main doors on Gymnasium Drive, taking the escalator or stairs that are located just beyond the foyer to the second floor, and then turning left to enter the extended hallway before turning right and walking straight back along that hallway to the building's southern-most wall and then turning right.

For more information about the Kinesiology & Health Sciences building, visit https://hhd.fullerton.edu/knes.

Center for Successful Aging

The website for the Center for Successful Aging states that the Center was established in 1998 to address a recognized need for health promotion programs and curriculum that encourage health, vitality and well-being in older adults. The Center's stated mission is to increase strength and independence in a person's later years.

Persons aged 55 and older may enroll in the Center for Successful Aging's popular Fit 4 Life, NeuroFit, and AquaFit fee-based exercise courses. The Fit 4 Life and NeuroFit courses enroll first-time participants in the fall and returning participants in both the fall and spring. The AquaFit course is open to new participants in both the fall and spring. There is a charge per semester for each course.

New participants are required to submit their registration form along with a health activity questionnaire, medical release form, consent form, and performance release form at least two weeks prior to the start of classes. Space in each class is limited to 20 participants.

Classes are held in the Kinesiology Pool or in room KHS-011, located in the basement on the west end of the south-facing side of the Kinesiology & Health Sciences (KHS) building. Please refer to the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu for the location of the Kinesiology and Health Sciences (KHS) building.

For more information, visit https://csa.fullerton.edu/programs/index.php or contact the Center for Successful Aging Center at successaging@fullerton.edu or at 657-278-7012.

Associated Students Inc.'s Basic Needs Programs

Associated Students Inc. has created Basic Needs Programs to assist students in need. The Basic Needs Programs include the Food Pantry, Tuffy's Career Closet, and the Children's Center.

The Food Pantry distributes fresh, canned and boxed food to students facing food insecurity. Tuffy's Career Closet accepts gently-worn professional attire for students to wear for interviews and internships/jobs. And the Children's Center provides a daycare service to assist students, faculty and staff who have young children.

OLLI-CSUF Collaborations has set up a collection box in the Shapiro Wing of the Ruby Gerontology Center for collecting *non-perishable* food for the Pantry, gently-worn professional clothing for Tuffy's Career Closet, and supplies for the Children's Center. Information about the collection box and donations to the Basic Needs Programs is included in OLLI's weekly *Announcements & Events Newsletter*.

Please note: OLLI-CSUF Collaborations asks that members not place any perishable fruits and vegetables/food in the Collection Box located in the Ruby Gerontology Center's Shapiro Wing.

<u>The Food Pantry</u> — Members who would like to donate fresh fruit and vegetables, make a large delivery of foodstuffs and/or receive a 501(c)(3) receipt for their food donation will find useful information for doing that at https://asi.fullerton.edu/services/#FoodPantry. The Food Pantry is located in

room 129 on the main floor of the Titan Student Union (identified as TSU on the campus map that appears at https://parking.fullerton.edu and on page 6 of this guide).

<u>Tuffy's Career Closet</u> — OLLI members who would like to receive a 501(c)(3) receipt for their donation of gently-worn professional clothing will need to take their donation to Tuffy's Career Closet in McCarthy Hall's (MH) room 143, located just up the short flight of stairs from ground level at the building's northeast corner. For more information, visit

https://www.fullerton.edu/basic-needs/resources.html?itemID=4d72-b60f-d31e207 and scroll down.

<u>The Children's Center</u> — For information about the Children's Center, please visit https://asi.fullerton.edu/childrens-center.

University Police Department

Located just west of the State College Parking Structure (SCPS), the University Police Department (identified as UP on the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu) is open 24 hours a day, 7 days a week. CSUF police officers are sworn law enforcement officers and have complete police authority to apprehend and arrest anyone involved in illegal acts on campus and in areas adjacent to the campus. OLLI members should call 911 when reporting crimes that involve an emergency, and 657-278-2515 for all other crimes. For more information, visit https://police.fullerton.edu.

Parking and Transportation Services

CSUF's Parking and Transportation Services (P) maintains an informative website at https://parking.fullerton.edu that covers such topics as virtual parking permits, paying or appealing parking tickets, locating available parking spaces, and visitor permit services. The website is so useful that you may never need to visit Parking and Transportation Services in person. But if you do, you will find Parking and Transportation Services in Suite 106 of the Auxiliary Services Corporation (ASC) building located near the intersection of Dorothy Lane and State College Boulevard.

Please refer to the campus map that appears on page 6 of this guide and at https://parking.fullerton.edu for the location of Parking and Transportation Services (P).

Parking and Transportation Services is open Monday through Friday between the

hours of 8 a.m. and 5 p.m. Its phone number is 657-278-3082 and its email address is **parking@fullerton.edu**.

For a digital copy of the *Parking & Transportation Services Rules & Regulations* booklet, visit https://parking.fullerton.edu/forms-policies/index.html and click on Parking Policies.

Keep on Learning

One of the best perks to being retired or semi-retired is that you now have the opportunity to do the things that you have always wanted to do, but never had time for. The OLLI Community of Lifelong Learners at CSUF is a great place for you to put your new-found leisure time to good use by exploring new pursuits, expanding your knowledge, sharing what you know, making new friends, and having fun along the way. This is your moment. Take advantage of these wonderful opportunities and keep on learning! Oh, and take this guidebook along. You won't want to miss a thing!

Did You Know? On March 16, 2020, the pandemic shut down the RGC, posing an existential threat to OLLI. OLLI's army of volunteers quickly implemented virtual programs through Zoom and trained our instructors, coordinators and members how to use Zoom. Concurrently, many volunteers reached out to members by phone and email to make members feel connected to OLLI and retain membership. Amazingly, the summer session started on time on June 1, but virtually, offering 50 programs via Zoom.

Our OLLI-CSUF Community



















Your Essential Guide

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OLLI

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Your Guide to the Cal State Fullerton Campus



Goodwin Field

Gastronome Cafeferia

College of the Arts' Box Office



Campus Entrance on Nutwood Ave.

Festival in Campus Quad

Pollak Library



Titans Athletics Ticket Window

Student Union Food Court

Titan Student Union