



## **President’s Message**



As I write my monthly message at the end of April, we have been in quarantine lockdown for seven weeks, and the end is not in sight. Because OLLI members are the vulnerable age group, we will most likely be under

stricter constraints than other groups in returning back to the “new normal” on campus. With this in mind, we are planning an all-virtual fall and, very likely, spring 2021 semester. The consequence of this fate is largely unknown, and it is likely that we will experience a drastic decrease in our membership, which is our main source of income.

On the other hand, with members having to stay at home, OLLI’s growing Distance Learning portfolio, the capability of holding interactive class sessions using Zoom, and the benefit of being able to audit CSUF’s virtual classes, mean we may be the “only act in town” for lifelong learners to continue to learn in a quasi-social setting. I am heartened that even those who have claimed to be “non-techies” have been disgruntledly dragged into the 21st century. The skills learned in participating in virtual classes also allows members to maintain contact with friends and relatives, which will help to alleviate loneliness and isolation in the coming months. Nevertheless, those who lack the support in their immediate surroundings, may not be able to acquire the skills and equipment to participate in our virtual classrooms, and we may see a significant change in OLLI’s demographics.

OLLI has not had to market its programs in the past several years to maintain its membership at a manageable level for our facilities, but this may change as we predict a decrease of our current membership and the need to maintain income for

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## **General Meeting and Election**

The annual General Meeting and Election was held April 16 via Zoom video conference webinar. It included an overview of OLLI’s current state of affairs and presented the recommended slate of nominees for the open Board positions for 2020-2021. One hundred twenty-seven OLLI members joined the meeting.

President Joyce Ono welcomed attendees, discussed highlights of the past year and thanked the members of the 2019-2020 Board of Trustees.

Treasurer Tom Toby reported on OLLI’s financial health (good), OLLI’s budget for the coming fiscal year and the capital plan. The capital plan calls for higher than usual expenditures in the next fiscal year for improvements for extensive renovation of the Shapiro patio area into an enclosed room. He also announced that annual membership dues will increase \$5 to \$265 for the 2020/21 academic year to help pay for increased parking fees from CSUF.

Pete Saputo, Vice President Facilities, gave a detailed description of the plans for rebuilding the Shapiro patio area into a larger, enclosed room that will be available as a member lounge, coffee and lunch room and small group meeting area. That will free-up the entire Shapiro AB area to be used for classes, separate from the OLLI kitchen, eating and lounge areas.

Ellie Monroe, Vice President Programs, presented program highlights of the spring intersession and summer session. New classes were added and some spring classes are continuing through the intersession via Zoom. Ellie warned that much of the previously planned summer session curriculum does not translate well to delivery via teleconference, and will be canceled. But she is working with OLLI instructors to present as many summer courses as possible

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President . . . . . Joyce Ono  
 Vice President Administration . . . . . Mike Stover  
 Vice President Programs . . . . . Ellie Monroe  
 Vice President Communication . . . . . Ginger Barnhart  
 Vice President Membership . . . . . Debbie Maxwell  
 Vice President External Relations . . . . . Susan Mullaly  
 Vice President Facilities . . . . . Pete Saputo  
 Vice President Hospitality . . . . . Elaine Mitchell  
 Vice President Technology . . . . . Bob Newcomb  
 Treasurer . . . . . Tom Toby  
 Secretary . . . . . Ann Sparks  
 Chris Shaw (tashawc01@gmail.com), Editor; Denny  
 Bean, Alice Gresto, Susan McNamara, Elaine Mitchell  
 and Mary Sampson, Staff Writers

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### Florence “Flossie” Arnold OLLI’s Champion of the Arts



Florence Arnold, known affectionately as “Flossie,” was the first Vice President of CLE (OLL’s predecessor organization), reporting to CLE’s first President, Leo Shapiro, from 1979 to 1981. Her name is inscribed on a plaque outside the OLLI office door as one

of CLE’s Founding Committee members, and she was one of the most ardent supporters of the fledgling organization, recruiting many new members. When the founders were debating the name of our organization, Flossie was adamant that the title not include the word “senior,” resulting in the name Continuing Learning Experience (CLE).

Flossie was born in Prescott, Arizona in 1900 to a miner and a farm girl from Missouri. After getting her music degree from Mills College in Oakland, California, she took a job teaching music in Sacramento. Flossie married Archie Arnold, and they moved to Fullerton, near Archie’s family. She began teaching music in Placentia in the 1920s.

### To Outgoing Board Members: Thank You for Serving OLLI

Many of the members of OLLI’s Board of Trustees completed their terms of office on May 14, and were succeeded by those who were newly elected at the General Meeting and Election on April 16.



Those leaving their positions are: Chris Shaw, Vice President Communications; Janice Jeng, Vice President External Relations; Jim Cename and Jim Monroe, Vice President Technology; and Trustees at Large Joanne Hardy, Linda Lockwood and Bill Sampson.

Janice Jeng will continue on the Board, elected a Trustee at Large, and Bill Sampson will also continue, appointed to serve the remaining year of Susan Mullaly’s term as Trustee at Large, so she could accept her nomination as Vice President External Relations.

Pictured is the full 2019-2020 Board of Trustees.

In 1950, an unlikely experience pushed Flossie’s life in a new direction. She recalls: “Adrienne was in high school and I was taking her down to summer school at Fullerton High School. As I was walking down the hall, Arla Smith, an art teacher, saw me and grabbed me by the arm. She said, ‘Come in and sit down. I need 20 people to keep this class going this summer. Of course, I don’t have enough people, so just sit there.’ Being an accommodating person, I sat down, and she gave me a brush, a pencil and some paper.”

Flossie quickly discovered a passion for painting. She joined together with a group of other local

*Florence “Fossie”...Continued on Page 4*

## Newly Elected Board Members



**Joyce Ono**  
**President**



**Mike Stover**  
**VP Administration**



**Ginger Barnhart**  
**VP Communications**



**Susan Mullaly**  
**VP External Relations**



**Bob Newcomb**  
**VP Technology**



**Ann Sparks**  
**Secretary**



**Renee Cabrera**  
**Trustee at Large**



**Vickie Hite**  
**Trustee at Large**



**Janice Jeng**  
**Trustee at Large**



**Cynthia Owens**  
**Trustee at Large**

*Florence “Fossie” ...Continued from Page 2*

artists, and they started taking “art trips.” She enrolled in art classes at Fullerton College, and began showing her paintings in gallery and museum exhibits around California—eventually showing her works in Madrid, Copenhagen, Florence, Rome, Milan and Venice. With her newfound passion for art, Flossie began a mission to bring arts and culture to north Orange County, stating “I don’t want to live without color. I don’t want to live without art.”

Flossie succeeded in starting the Orange County Art Association. She also helped to found the “Night in Fullerton,” staging the first event in 1966 to help promote and showcase local art and culture. Most interestingly, Flossie founded the CSUF Art Alliance, and was the organization’s first President.

For the rest of her life, Flossie worked hard to help build a real arts community in Fullerton as a member of the American-European Cultural Exchange, a member of the City of Fullerton Cultural and Fine Arts Commission, Chairman of Bicentennial Committee for Art in Public Places for the city of Fullerton, and President of the Muckenthaler Cultural Center Annual Florence Arnold Children’s Art Scholarships Exhibition.

Flossie coordinated an art class during the first CLE semester in 1979, a Study Group called “What You Always Wanted Know About Art (And Were Afraid to Ask).” *She brought in CSUF art instructor and art critic Irmeli Desenburg, and they discussed art, promoted local museums and conducted a field trip to a nearby exhibit. She was so well-known and so popular, CLE gave her a gala 80th birthday party in 1980, where she received a cap, gown and Phi Beta Kappa CLE key.*

For her 85th birthday, the City of Fullerton presented her with the “Key to Our Hearts.”

Flossie’s artwork has been featured in the Los Angeles Institute of Contemporary Art, Art Week Magazine, Chaffey Community Art Association Museum, Fullerton College, Fullerton Library and the Archives of American Art in the Smithsonian Institute. And two of her paintings hang in OLLI’s office.

Flossie’s legacy to OLLI is a rich tradition of courses, shows and excursions devoted to the arts.

*Chris Shaw, Editor*

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our operations. We have not intensively tapped into the baby boomer population in our surrounding communities and this is the tech-savvy generation that may find our virtual class offerings attractive.

The OLLI Board increased OLLI’s Distance Learning capabilities to mitigate the parking problems this past academic year by investing in equipment and hiring students to help with the editing necessary to produce quality videos. We owe much thanks to the efforts of Bob Newcomb in spearheading this effort, for researching the appropriate equipment needed and training volunteers and students. In surveying how other OLLI’s have had to deal with transitioning into virtual delivery of their programs, we are heavily indebted to volunteers like Bob, Jim Monroe, Bill Reilly and Don Lake who are using the technical and organizational skills from their previous lives to help our organization. In contrast, many OLLI’s rely on paid technicians to develop and maintain their distance learning programs. The Osher National Resource Center’s website lists a number of OLLIs that are willing to share their videos, but these amount to a handful of videos per OLLI. In comparison, our OLLI has accumulated 140+ high quality videos over the course of 3 years, and we will soon be adding to these by recording our Zoom-mediated classes in the next several months. The 24 medical lectures in our collection are also OLLI’s public service contribution, and we will be sharing these and other open-to-the-public videos with other OLLI’s around the country to help increase their offerings of virtual classes.

I participated in the virtual ukulele class this afternoon and marveled at the can-do attitude of the instructors as they struggled with the technology. But members of the class were forgiving and supportive, and as I usually do when I leave this class, I was humming a song we had played together. I’m hopeful that other OLLI members will weather this historic event in our lives and come out humming!

*Joyce Ono, President, OLLI-CSUF*

## What's Happening at the Board

OLLI's Board of Trustees met for their regularly-scheduled Zoom meeting on April 9. Following are highlights of the issues from that meeting:

The fiscal 2020-21 budget was approved.

The annual membership fee will increase from \$260 to \$265 due to increased parking fees from CSUF.

Search continues for a replacement for the open office position.

The office was authorized to provide a \$65 credit toward the 2020-21 membership fee for members requesting a refund for the remainder of this year.

Some spring semester courses will continue offering Zoom classes through the intersession.

Several new courses addressing the pandemic will be offered via Zoom during the intersession.

The University campus will remain closed to OLLI through the summer, and all summer session courses that can be offered virtually will be via Zoom.

After in-person classes ceased in mid-March the number of OLLI members viewing Distance Learning videos increased from around 10 per day to as many as 140 per day.

The Technology Team (Don Lake, Bob Newcomb and Bill Reilly) has organized training of volunteers to coordinate Zoom meetings for instructors.

The Technology Team plans to provide live, online streaming when in-person classes return.

All summer trips will be canceled or moved to 2021.

All summer events have been canceled, including the Fall Open House. The In Memoriam program will be offered on the OLLI website on April 10, and the General Meeting & Election will be held via online webinar on April 16. Other events may be offered virtually.

OLLI's email distribution lists have been purged of out-of-date listings by Melinda Wiltsie and Ginger Barnhart.

The rate of openings of OLLI emails by members is approximately 61%.

## Checklist for Zoom Participants

### Join a meeting

- If you are using a tablet or smartphone, make sure your battery is fully charged.
- When you start Zoom be sure to select Join with Computer Audio, unless you use your phone.
- You may find yourself in a "waiting room" set up by the instructor. Wait to be brought in.

**Main control bar**—bottom of Zoom display, top on iPad

- You may need to move cursor or touch bottom/top of Zoom display to see control bar.
- You can cause the menu to be permanently displayed from the Accessibility settings menu.
- You can elect to enable your video or not.
- ... More, shows menu options that don't fit on your screen.

### Raise your hand for questions

- Click on the Participants icon. Click on blue hand in the lower left. Click again to lower hand.

**Audio control**, microphone symbol on left of Zoom controls

- Click to mute/unmute. Your instructor may mute all participants.
- For most classes leave this muted and unmute (or press spacebar on computer) when you speak.
- Click the up caret symbol, ^, next to the microphone, if you need to select from multiple speakers or microphones, or need to test your speakers/microphones.
- Use this now to test your speaker.
- Now test your microphone.
- If your computer doesn't have a microphone or speaker, you can call in to the Zoom session.

• Note the audio settings button. This will bring up the main settings menu.

**Video control**, video camera icon next to the microphone

- Click or press to start or stop your video.
- The up caret symbol, ^, (next to video camera icon) can select a different camera if needed.
- You may select virtual backgrounds for your image, but this may degrade both video and audio.

### Participants

- Click to show a list of participants.
- Raise or lower hand, click blue hand at the

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*Checklist for ... Continued on page 7*

### *General Meeting ... Continued from page 1*

through Zoom, and she plans to add some new courses.

Don Lake, Chair of the Distance Learning Team (which includes Bob Newcomb and Bill Reilly), reported a large increase in OLLI members viewing the more than 140 videoed classes available on the OLLI website under Distance Learning. Currently, the Team is training OLLI members to be instructors and moderators for online classes using Zoom technology. When onsite classes resume, members will be able to select from a variety of delivery options: in-class, archived videos, Zoom-delivered classes and live video streaming.

Benson Chin, Chair of the Nomination and Election Committee, explained the nomination process for electing new Board members, and thanked the Committee members, Phillip Barnhard, Ellie Monroe, Jim Monroe and Arie Passchier. Ben then presented the slate of nominees for the election: Joyce Ono for a second one-year term as President; Michael Stover, Vice President Administration; Ginger Barnhart, Vice President Communications; Susan Mullaly, Vice President External Relations; Bob Newcomb, Vice President Technology; Ann Sparks, Secretary; and Trustees at Large Renee Cabrera, Vickie Hite, Janice Jeng and Cynthia Owens (see their pictures in this issue).

Ben then turned the meeting over to Phil Barnhard, OLLI Parliamentarian, who conducted the election. The slate of nominees was approved via online vote by 99% of the attending members including absentee ballots, with 1% abstaining. The newly-elected Board members will be officially installed at the Board meeting on May 14.

Joyce Ono took questions from attendees, then briefly discussed OLLI's future. The Board will be developing a crisis management plan, expanding the Distance Learning Program and creating a 2022-2027 Strategic Plan. She promised to continue to provide programs for members throughout the coronavirus crisis, using technology like Zoom, and encouraged members to learn to use Zoom so they can to continue to engage with OLLI and to read their emails from OLLI since this will be a major means of communicating the links to join online classes. She closed the meeting with a wish for

members' health and safety, as we all work together through the current historic difficulties.

The final presentation slide pictured a banana split and ice cream sundae, acknowledging that members, virtually attending the meeting as they self-isolated at home this year, missed the Hospitality Committee's Ice Cream Social that would have followed the meeting

*Chris Shaw, Editor*

### *What's Happening ...Continued from Page 5*

Debbie Maxwell's team of volunteers is calling OLLI members who are not opening emails to ask why and encourage them to.

Janice Jeng is requesting selfie videos from members about how they are coping with the pandemic and placing them on OLLI's Facebook page.

Don Lake and Fritz von Coelln plan to do Zoom discussion sessions providing a way for members to maintain contact.

Chris Shaw's task force has developed ways to familiarize OLLI members with the Board members and their functions.

Pete Saputo reported the current design of the Shapiro patio reconstruction project to a member lounge and lunchroom to better utilize the Shapiro AB area as a classroom.

Susan Mullaly is organizing an Emergency Disaster Planning Committee.

New Board members who are elected on April 16 were officially installed at the May 7 Board meeting.

*Chris Shaw, Editor*

## **Summer Session Program Changes**

Due to the coronavirus shut-down, no in-person classes, no trips and no OLLI events will be held throughout the summer session. However, a robust program of online programs has been planned, and they will be presented via Zoom video conferences.

Many of the courses and events shown in the summer Blue Book have had to be canceled. However, many of them will be presented, plus a number of new courses, not shown in the summer  
*Summer Session ...Continued on page 7*

### *Checklist for...Continued from Page 5*

bottom left of the participant pop up window.

Canceled.

- Yes and no icons to answer a question or vote.
- Thumbs up & thumbs down.
- Go faster/Go slower icons—signal speaker to change the speed of their delivery.
- Applaud
- Please take a break
- Away (let others know you have stepped away from the meeting.

#### **Chat icon**

- Click to open a text window to chat with individuals or everyone.
- You can enlarge the font in the Chat box from the Accessibility settings menu.

#### **Display Control on upper right**

- Gallery view shows “Hollywood squares” type view of all participants.
- Smartphones and tablets may need to scroll right or left to see all participants.
- Speaker view puts the speaker in a larger image in the center of your display.

#### **Share Screen**

- When a screen is being shared, you will see the chart or document from the other computer.
- The participant video will be in a smaller window, and may not be visible.
- A bar at the top of the shared screen has a view options dropdown.
- Hide/show video panel, to see or hide the participants.
- Side by side mode. Make either side larger or smaller by dragging the tab between them to the left or right.

#### **When you are done**

- The red “Leave Meeting” button allows you to exit the meeting at any time. In most circumstances you can rejoin the meeting if it is still underway.

*Jim Monroe, Computer Education Committee*

## **Special Events**

**(All events subject to change)**

**4th of July/Veterans Recognition\*** • Canceled

**Fall Open House\*** • Canceled

**Christ Cathedral Concert** • September 18

**Lake Arrowhead** • October 21

**Pantages “Hamilton”** • November 4

*\* Possible virtual event*

#### **More Information**

Flyers and sign-up coupons for events requiring registration will be available in the OLLI office, and on the OLLI website at <http://olli.fullerton.edu/> under “CLASSES/ ACTIVITIES” - “OLLI EVENTS” or “DAY AND OVERNIGHT TRIPS.”

Watch for updates in future ChroniCLES and OLLI Announcements & Events newsletters.

#### *Summer Session ... Continued from page 6*

Blue Book, will be available.

During this time, while the Ruby Gerontology Center and the campus are closed to us, it is more important than ever to keep connected by opening emails from OLLI. That’s the way you will get links to join Zoom classes and other timely information about OLLI’s programs and procedures.

Due to the many changes to the summer Blue Book, an addendum has been emailed to all OLLI members, showing all the courses that will be offered (plus the new ones) and those that were canceled. You can access that addendum on the OLLI website at <http://olli.fullerton.edu/> under “View Current Catalog.”

To join a Zoom meeting, download the Zoom app and click on the course’s Zoom meeting link shown in OLLI’s weekly newsletter. You can also find the Zoom meeting links for all summer courses at <https://olli.fullerton.edu/exclusive/classes/OnlineClassLinks.php>, but you will need your CSUF student ID and password to access that webpage.

The [CSUF Zoom page](#) provides additional instructions at the “CSUF Zoom Help” link or refer to the Zoom meeting checklist in this ChroniCLE. Help with installing or accessing Zoom is available from the CSUF student IT help desk at 657-278-8888 or [StudentITHelpDesk@fullerton.edu](mailto:StudentITHelpDesk@fullerton.edu).

*Chris Shaw, Blue Book Editor*



## OLLI

at California State University, Fullerton

*"A Continuing Learning Experience"*

1979 - 2019: 39 Years of Excellence

*Ruby Gerontology Center, Room 7*

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### **Not Receiving OLLI Emails?**

If you have unsubscribed in response to **any** OLLI email, you have unsubscribed from **all** OLLI emails. If, for any reason, you are **not** already receiving OLLI emails about upcoming classes, events and special notices, you can subscribe (or re-subscribe) by going to <http://tinyurl.com/olliEmailSignUp> and entering your email address, first name and last name.

If you still have trouble receiving emails from OLLI, send an email to [ollinewsbytes@hotmail.com](mailto:ollinewsbytes@hotmail.com) and include your name and email address.



### **How to Get the ChroniCLE by Email - Save Trees and Stamps!**

Unless you elected not to receive emails from OLLI, you are currently receiving an email each month announcing the new ChroniCLE and calendar for the upcoming month with links to view or download the publications. You can also access the most recent ChroniCLEs and calendars through links in the weekly OLLI News Bytes and on the OLLI Website.

If you are receiving the ChroniCLE in the mail, but no longer want it mailed to your home, send an email to [olli-info@fullerton.edu](mailto:olli-info@fullerton.edu) with **your name and address** stating: "Do **not** send me a ChroniCLE in the mail." If you ever need the printed version, copies are always available in the OLLI office.

### **If you Need to Contact OLLI**

Website: <http://olli.fullerton.edu>

Email: [olli-info@fullerton.edu](mailto:olli-info@fullerton.edu)