



President’s Message

By Mike Stover, President, OLLI-CSUF

My President’s message has three parts, but first, let me express my appreciation for all your efforts during OLLI’s 2023 “comeback year.”



Now, let me address the new staff management plan that should be achieved in the first months of 2024—in time for the start of the 45th year of lifelong learning at CSUF.

Dean Debra Leahy has formed a search committee headed by Senior EIP Manager Karen McKinley to recruit an OLLI Executive Director to take over the reins of staff leadership. The position will work closely with OLLI officers, Board members and volunteers to help OLLI achieve the next level of growth, engagement and impact.

The new position doesn’t replace existing staff members but reflects pending retirements, realignment of responsibilities and filling staff vacancies.

Patsy Burns and I will represent OLLI on the recruitment and selection committee. The process will include an open forum at the Ruby Gerontology Center for members to hear from and question the top candidates for this position.

Now, a few words about the importance of the Spring Preview scheduled for Saturday, January 13. We want to build on the new member enthusiasm and member renewal success of the Fall Open House held last August.

New members are a critical source of future volunteers, including instructors, and their added registration income also helps us offset our expenses.

President’s...Continued on Page 3

Getting Tech Help at OLLI

Article & photo by Mary Sampson, Staff Writer

Does your iPad or tablet confuse you? Is your smart phone making you feel dumb? Help is near



at OLLI in Room 20. If your desktop computer is making you crazy, you can Zoom to get tech help. Every Friday from 1:00 p.m. to 3:00 p.m. in Room 20 and on Zoom, 10 tech gurus are available to help you sort things out: Rosalind Charles, Mark Hammel, Rick Hearn, Paul Herrick, Steve Kernes, Tom La Casa, Jim Monroe, Bob Newcomb, Joyce Ono and Mike Shellman. The picture shows Rick Hearn (left) and Bob Newcomb (right) helping OLLI member Sam Sumanth.

You may think you need an appointment, but you don’t; Just walk in or Zoom in.

There are a number of services that the OLLI Tech Help people can assist you with:

- Eduroam, the CSUF campus Wi-Fi, can be tricky to navigate. This can be a problem for new members, especially at the beginning of the semester.
- Perhaps you haven’t yet tried to use Zoom and need some help accessing it.
- You might be in a class that uses Zoom and you want to learn how to screen-share.
- Sometimes your email pages or browsers change configuration, and you don’t know how to

Getting Tech ...Continued on Page 3

President Mike Stover
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The Education Roaming (eduroam wi-fi network) is the secure worldwide federated network access service developed for the international research and education community. This secure, wireless network is available to OLLI members. While on campus, OLLI members can use their mobile devices to access the internet between classes, search for items of interest and access OLLI information behind our firewall and not open to the public. Click the following link:

https://drive.google.com/file/d/1USXJ4Wn7qnD-MYKJbIT05VoNwHgVIX78f/view?usp=share_link

Understanding Duo Mobile

Duo Mobile is a third party authenticator application (app) that CSUF has chosen to provide secure access (i.e., login) to campus data from your smartphone. Two-factor authentication (2FA) adds a second layer of security that verifies your identity using a second factor (like your phone or other mobile device). This second factor of authentication is separate and independent from your username and password—Duo never sees your password. CSUF has mandated its usage. Returning members should be familiar with Duo as it has been a part of a member’s login process for a few years. However, Duo has made some changes in the look and behavior of their application. This tip describes the purpose of 2FA and helps new and returning members learn about Duo, its purpose and its updated look and operation. Click the following link:

https://drive.google.com/file/d/1HV-U6OSNJoNq066-JhEDobq2vVwz2dD_/view?usp=share_link

Zoom: The Basics

This tip explains the use of Zoom video communications at OLLI and can also serve as a refresher for returning members. Members will learn about how to download, install and sign in with Zoom. Members will learn how to easily access OLLI class Zoom links from the OLLI newsletters or from the OLLI website. This tip provides the basics of being a Participant and joining a meeting, controlling one’s audio and video, and using Chat and Reactions to communicate with their Host and other participants.

Tech Tips ... Continued on Page 6

Tech Tips

By Tom La Casa, OLLI Instructor & Coordinator

The following tech tips were presented by Tom La Casa at the “CLECAT Club: Tech Talks” on September 18. The links below take you to the presentation slides that give a step-by-step, how-to guide.

Creating a Campus Account

This tip covers how new OLLI members can create a student user account to access the CSUF campus portal and firewall protected areas of the OLLI website. The creation of a campus account starts with a CWID number and PIN. Members can then personalize their username and email address, set a password for their account, set security questions for the password reset process, and provide a cell phone number for campus emergency notifications and two-factor authentication (Duo Mobile). Click the following link:

https://drive.google.com/file/d/1kPUn90EZ19ooXwvHLOp-eIRF5FkphYUP/view?usp=share_link

Connecting to CSUF Wi-Fi Network

This tip describes how OLLI members can connect to the campus wireless website (eduroam).

The President's ... Continued from Page 1

This event will open at 9:00 a.m. and include a presentation on OLLI membership benefits at 10 a.m. in Mackey Auditorium. Refreshments and onsite registration for the spring and summer semesters will be offered. We will also honor our 90+ Club members. In addition, we will have a brief ceremony recognizing the start of our 45th year.

My third item is the recent Osher Institutes National Conference. Ellie Monroe and I attended the conference representing you. The Osher Foundation paid for all lodging, meals and conference expenses.

We met leaders and staff from OLLIs in all 50 states. We networked, attended sessions, learned about other OLLIs' successes (and near misses) and shared our best ideas.

Here are some of the conference highlights:

- The biggest threat to OLLIs is the existential struggle to attract and retain younger members. The percentage of these members has dramatically declined. In response, OLLIs are organizing more classes for physically robust members (e.g., edu-hikes), infusion of new instructors, re-engineered social events, and advertising and outreach marketing targeted to a younger, tech savvy cohort.

- "OLLI Online" is a new, national offering to allow local OLLIs to supplement their existing classes. Using a PBS-type model, Online's high-quality, fee-per-class curriculum can only be accessed through participating OLLIs.

- Co-generation initiatives are occurring at some campuses. With university leadership support, they combine OLLI members with undergraduate students at their college, allowing each group to work with the other toward common purposes (e.g., addressing emergency food needs for matriculated students).

Bernard Osher, now 96, attended the conference. His Foundation is a "spend down" entity, meaning it intends to give away all its philanthropic resources within a limited timeframe and then close its doors. However, Mr. Osher's endowments to colleges will live on, distributing their annual investment earnings to allow institutes such as ours to remain vibrant. We received \$121,348 in the past year.

As with the first day of lifelong learning at CSUF, this program's future is in our hands.

Getting Tech ... Continued from Page 1

deal with it.

Changes in technology happen and we all have to learn to cope with change. Problem-solving helps to keep our minds sharp. If something isn't working, Google the problem and help yourself to figure it out. If that doesn't work, get the help that's available at OLLI. Not everybody learns at the same rate. The problem solvers in Room 20 are very patient and will never embarrass you because you don't know how to do something.

You can get help with different applications, such as photos.

You may need help with maintenance issues, such as updating applications and changing user names and passwords.

CSUF has what's called the Genius Desk. Occasionally, OLLI Tech Help might be stumped by a member's unique problem. They can call the Genius Desk and get the problem solved. OLLI's Tech Help people keep abreast of the campus technology that gets updated and can pass that information on to OLLI members

Our Tech Help people also evaluate and update the eighteen different workstations in OLLI's computer lab. There are different types of computers in the lab—Apple, Microsoft, tablets, iPads—they keep them functioning, adding software as needed.

This is a very important part of OLLI. I don't know what we would do without this vital program that helps all of us. When the pandemic came along, this is where Zoom was born in conjunction with the University converting their classes to Zoom.

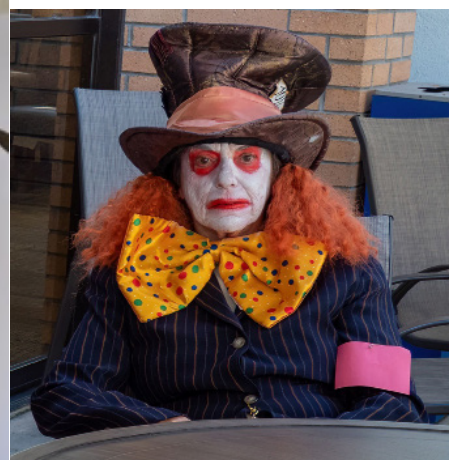
The OLLI Tech Help group could use more tech-knowledgeable people in Room 20 or on Zoom. After reading this article, there could be a large crush of people going there for help.

Correction to November ChroniCLE

Recordings of livestream classes can no longer be accessed by the same link that was provided to join the livestream class in real time. The recording is accessed through a different link that can be obtained from the OLLI website under "Livestream/Recordings" on the homepage.

Halloween Party: A Trip Through Time—October 21, 2023

Photos by Mary Crouch and Donna Spradlin



Bingo Social—October 5, 2023

Photos by Jim Di Tota



New Member Orientation—September 16, 2023

Photos by Jim Di Tota



Tech Tips ...Continued from Page 2

It's intended to be a "quick-start" guide for members to get up and running with Zoom classes. Click the following link:

https://drive.google.com/file/d/1glU50_dLUuvf4zA80eU4_3MB0VfbG7df/view?usp=share_link

Save the Date: Spring Preview

Saturday, January 13 • 9 a.m. to noon

All OLLI members and their guests are invited to come and celebrate in our first general meeting of the year, the OLLI Spring Preview. You and your guests will learn about the latest happenings at OLLI and the many opportunities that are available to its members and friends who are considering joining during the program at 10:00 a.m. in the Mackey Auditorium.

This is the ideal opportunity to ask questions about campus activities, OLLI programs and the many benefits of an OLLI membership. Our friendly volunteers will be there to answer those questions and offer assistance with membership registration.

As a special addition to this event, we will be honoring those OLLI members in our 90+ Club—OLLI members who have reached the age of 90. After the presentation in Mackey Auditorium, we will all join the 90+ Club members for free light refreshments served in the Shapiro Wing.

We are also kicking off OLLI's 45th anniversary celebration.

Free on-campus parking will be provided in the State College Parking Structure (enter on Gym Drive, off of State College Boulevard), and we will provide shuttle service to and from OLLI's Ruby Gerontology Center.

See the flyer for more details.

Get to Know the Calendars Button

Please always check to see if any of the classes or activities you want to attend have been changed before you come to campus.

If you click on the "Calendars" button on the OLLI website home page, the first item listed is "Today at OLLI." Click on that item to see a

Get It From the Source:

Free CSUF Sports Events for OLLI

By Chris Shaw, Editor

Clare asked if it's true that Cal State Fullerton's sports events are free for OLLI members, and if so how many tickets can we get and how do we get them.

OLLI's Vice President Administration, Bill Sampson, did some research on this, because such University activity benefits to OLLI are subject to change from time to time.

Bill confirmed that, as an OLLI member, you and a guest can attend home sports events at no charge with certain exceptions, i.e., NCAA regulations do not permit attending tournaments, playoffs or championship events.

Events available to OLLI include track & field, basketball, softball, baseball, water polo, swimming etc. Seating in the gym for basketball is in the bleachers.

OLLI also receives discounts at the student union for the bowling alley in the lower level.

You will need to present your OLLI membership card at the ticket office to take advantage of these offers. Tickets cannot be ordered in advance; ticket availability is on a space available basis.

If you have a question, send it in an email to Mike Stover at stovermw@csu.fullerton.edu or Chris Shaw at tashawc01@gmail.com. We will get the right answer for you. We'll also share your question and answer in the next ChroniCLE, because if you wondered about something, other OLLI members may have wondered the same thing.

calendar by hour of everything that is offered at OLLI today. It is followed by calendars of subsequent daily calendars.

This calendar is updated on a daily basis with all cancellations and changes in class or activity meeting dates, times and venues, even changes that came too late to be published in the weekend newsletters.

The current day's calendar can also be viewed on the video display in the Shapiro lobby. That display is fed directly from the website calendar, so it is also, always up to date.

What's Happening at the Board

By Chris Shaw, Editor

Following are highlights from OLLI's Board of Trustees meeting on October 12, 2023:

- President Stover and ASC management, the University entity OLLI operates under, met to get to know each other, to understand ASC procedures and timeframes and to identify bottlenecks.

- An analysis of the bottlenecks for approving the various expenditures for OLLI's Hospitality events was reported to the Board and these bottlenecks are being addressed to smooth and speed the approval processes.

- The Policies and Procedures Committee is reviewing archived records and may present some recommendations.

- OLLI is reviewing policies and procedures and collecting members' cell numbers for possibly implementing text messaging.

- Planning has begun for an enhanced Spring Preview. It will be more like the Open House, focusing on a push for new member recruitment for the spring and summer semesters. As usual, we will honor our 90+ Club members. In addition, it will kick-off the celebration of OLLI's 45th anniversary. A motion was approved to add additional budget for Spring Preview advertising, etc.

- Review is underway on a new Touch Net system for handling expense receipts.

- Dean Leahy, Karen McKinley and other University personnel are working with Mike Stover and Patsy Burns to recruit a new OLLI Executive Director who Patsy will report to.

- Membership as of October 12 was 1,009, including 208 new members (80% increase over last year). Twenty five percent of our previous members did not renew.

- A motion was approved to allow overnight trips to be approved by the VP Programs and Administrative Manager instead of the full Board at Board meetings to speed the approval process. The Board approved the Joshua Tree and San Andreas Fault overnight trip.

- A motion was approved to appoint the members of the Nomination and Election Committee to begin the election process to nominate candidates for the April election.

- A motion was approved to suspend requesting donations for coffee in the kitchen and purchase a Keurig coffee machine that produces multiple cups at once.

- Members of the Board created short-term plans for the next six months.

Joshua Tree and San Andreas Fault Overnight Trip Planned for April 8-9

Join OLLI friends on a trip to the fascinating Joshua Tree National Park, featuring a geographer guide explaining all the secrets of Hidden Valley, Key's View and the Cholla Cactus Garden. This incredible region is made up of two distinct desert ecosystems that have been sculpted by strong winds and occasional torrents of rain. It features bizarre rock formations and strange plants. Explore the San Andreas Fault line and learn surprising facts in our own California back yard.

We'll spend the night at the luxurious Fantasy Springs Resort and spend some time in Palm Springs on our own. We'll stop at Hadley's Date Farm on the way home.

The cost is \$399 per person, double occupancy (\$100 single supplement). Sign-ups begin December 12 and end January 30. See the flyer for details and the coupon for registration at the OLLI office.

Recital For OLLI Musicians

An OLLI-Member Recital is planned for February 2024. This is an opportunity for OLLI musicians to play or sing before a welcoming OLLI audience. We are looking for:

- Soloists or small ensembles (6 or less);
- Instrumental, vocal or both;
- Professionals, beginners or in-between;
- Well-practiced or rusty; or
- Enrolled or not in an OLLI music class.

A call will go out early next semester. Till then ... **time to practice.**

Questions? Contact Betty Redmon at redmon@usc.edu.



OLLI

at California State University, Fullerton

"A Continuing Learning Experience"

1979 - 2023: 44 Years of Excellence

Ruby Gerontology Center, Room 7

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If you have unsubscribed in response to **any** OLLI email, you have unsubscribed from **all** OLLI emails, including the ChroniCLE emails. If, for any reason, you are **not** already receiving OLLI emails about upcoming classes, events, the ChroniCLE and special notices, you can subscribe (or re-subscribe) by going to <http://bit.ly/OLLISubscription> and entering your email address, first name and last name.

If you still have trouble receiving emails from OLLI, send an email to ollinewsbytes@hotmail.com and include your name and email address.



How to Get the ChroniCLE by Email - Save Trees and Stamps!

Unless you elected not to receive emails from OLLI, you are currently receiving an email each month announcing the new ChroniCLE for the upcoming month with links to view or download the publications. You can also access the most recent ChroniCLEs through links in the weekly OLLI newsletters and on the OLLI website.

If you are receiving the ChroniCLE in the mail, but no longer want it mailed to your home, send an email to olli-info@fullerton.edu with **your name and address** stating: "Do **not** send me a ChroniCLE in the mail." If you ever need the printed version, copies are always available in the OLLI office.

If you Need to Contact OLLI

Website: <http://olli.fullerton.edu>

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