Ride-Hailing Services

**Uber and Lyft**
Some members who live near the campus may want to consider using a ride-hailing service such as Uber or Lyft for transportation to and from the Ruby Gerontology Center. A University-approved Uber/Lyft stop exists on the eastside of the Ruby Gerontology Center.

**Download** the app for Uber or Lyft onto your phone or mobile device from your app store (Apple, Google, Microsoft etc.). You can also go to [uber.com](http://uber.com) and request a ride from your home computer (you will still need to enter a phone number so they can contact you when they arrive; a mobile phone that receives text messages is preferred). Lyft requires downloading the app on a smart phone.

**Register** using an email address and a credit card. (If you have a social media account on Facebook, they will offer to connect you using that.

**Set** your starting location and destination. If you have a smart phone with the app, it will automatically start from your “current location,” but you can change the starting location by entering an address on the map provided. It will then ask you where you would like to go, and you may type in the address, “California State University, Fullerton” or “Osher Lifelong Learning Institute” into the search bar at the top. The map will also show you where all the cars for that service are in your area (there are actually images of cars moving around the map in real time using GPS). You will also be given a price quote and an estimated arrival time for your destination. There may be different levels of ride services (basic economy, comfort, luxury etc.). You can also schedule a ride in advance for a specific date and time for faster service.

**Request and Ride.** Once you hit “Select,” “Confirm” or “Request” and the ride you have selected, you will receive a notification giving you the following information: the estimated time your ride will arrive; the model, color and license plate of the car; and the name of the driver. You will also be able to contact your driver through the app via text or phone call. Costs and times can change depending on traffic or any other outside factors that may slow down the process.

**Tips** can be made. The app recommends the amount, which is typically between one and two dollars, depending upon the distance and cost of the ride. The system will also ask you to rate
your driver and give any comments or feedback so others can see their ratings when selecting a ride.

Retirement Community Shuttles
Many retirement communities provide shuttle services to their residents. For example, Char Oliva found that Morningside residents can sign up at the front desk to be dropped off at a location and then call the front desk later to be picked up. Runs start at 8:00 a.m. and end at 3:00 p.m. Runs are always initiated on the hour from Morningside. OLLI-CSUF is within their service area. Morningside does not have a bus capability on a daily basis, but does have cars that can take 3 or 4 people at a time. The morning hours are generally very busy with medical appointments, so OLLI members who want to take advantage of this free shuttle service should sign up in the book at the front desk for their particular departure hour a day in advance.

Find out what your retirement community offers.

Ruby Gerontology Pick-up & Drop-off
Remember, there is no access to the Ruby Gerontology Center through Gymnasium Drive Monday through Thursday from 9:00 a.m. to 4:00 p.m., so direct your driver to enter and exit the campus either from the Yorba Linda Blvd. entrance at Associated Road or the Nutwood Avenue entrance (Folino Drive), and traverse along East Campus Drive along the 57 Freeway to the RGC. East Campus Drive is open going past the construction site.

The official drop-off/pick-up point for ride services at OLLI is at the main entrance of the RGC in Lot J (east side of RGC). See the University map at http://parking.fullerton.edu/.